## Free University of Bolzano Faculty of Computer Science



Thesis

Dycapo: On the creation of an open-source Server and a Protocol for Dynamic Carpooling

Daniel Graziotin Thesis Advisor: Paolo Massa, Ph.D. October 2010

### Abstract

Carpooling occurs when a driver share his/her private car with one or more passengers. The benefits of carpooling, also called ridesharing, are environmental, economical and social. Dynamic Carpooling is a specific type of Carpooling which allows drivers and passengers to find suitable lifts close to their desired departure time and directly on streets. This dissertation describes Dycapo, an open-source system to provide Dynamic Carpooling services. After a review of the state of the art, the two main "components" are described, namely the protocol and the server architecture. Dycapo Protocol is an open REST protocol for sharing trip information among dynamic transit services, taking inspiration from OpenTrip, a previously proposed protocol. Dycapo Server is a prototype providing a Web Service for Dynamic Carpooling functionalities, implementing Dycapo Protocol. Our aim with the release of an open protocol and open source code is to provide a missing standard and platform that providers of Dynamic Carpooling services can adopt and extend.

# Riassunto

# Kurzfassung

### Contents

Ι	Introduction	1			
II	State of the art	٩			
1	Published Papers				
	1.1 Sociotechnical support for Ride Sharing	,			
	1.2 Pilot Tests of Dynamic Ridesharing	4			
	1.3 The smart Jitney: Rapid, Realistic Transport	4			
	1.4 Auction negotiation for mobile Rideshare service	4			
	1.5 Casual Carpooling enhanced	ţ			
	1.6 Empty seats travelling	ţ			
	1.7 Interactive systems for real time dynamic multi hop carpooling	,			
	1.8 Instant Social Ride Sharing	(			
	1.9 Combining Ridesharing & Social Networks	(			
	1.10 SafeRide: Reducing Single Occupancy Vehicles	7			
	1.11 Current Trends in Dynamic Ridesharing, identification of Bottleneck Problems and Propositions of Solutions	,			
2	Deployed Systems				
	2.1 Carriva	,			
	2.2 Avego	7			
	2.3 Carticipate	8			
	2.4 Piggyback	8			
	2.5 Aktalita	8			
	2.6 RideGrid	8			
	2.7 Project Carpool	Ć			
	2.8 GoLoco	Ć			
	2.9 Ecolane DRT	Ć			
	2.10 Divide The Ride	Ć			
	2.11 iCarpool	Ć			
	2.12 Hover	Ć			
	2.13 Flinc	10			
3	Comparative Analysis of Dynamic Carpooling Issues	10			
TT	I Dynamic Carpooling Project: Dycapo	16			

4	Intr	roduction	16
	4.1	Terminology	16
	4.2	User Stories	17
		4.2.1 A simple trip	17
		4.2.2 A planned concert	17
	4.3	Architecture	18
5	Pro	tocol	19
	5.1	Elements	19
	5.2	Operations	22
6	Ser	ver	26
	6.1	Components	27
	6.2	Enabling Technologies	28
	6.3	Models	28
	6.4	Functionalities	28
ΙV	, C	Conclusions	29
A	Арр	pendix: Dycapo Protocol	30
Re	efere	nces	31

# List of Figures

1	High level view of Dycapo components architecture	18
2	Location Element	20
3	Person Element	20
4	Modality Element	20
5	Preferences Element	20
6	Participation Element	21
7	Trip Element	21
8	Participation Status	22
9	Search Element	22
10	Interaction of two clients and Dycapo Server using Dycapo	44
10	v i v i	26
11	Protocol	26
11	Dycapo Server components	27
$egin{array}{c} \mathbf{List} & oldsymbol{\epsilon} \ & 2 \end{array}$	of Tables  Paper Grid Outcomes: Interface Design, Algorithms, Coordi-	
_	nation, Trustiness	12
4	Paper Grid Outcomes: Safety, Social Aspects, Critical Mass,	14
4	Incentives, Suggestions	13
6	, 33	19
0	Paper Grid Outcomes: Safety, Social Aspects, Critical Mass,	1.4
_	Incentives, Suggestions	14
7	Key Terms of Dycapo	17

#### Part I

### Introduction

Using a private car is a transportation system very common in industrialized countries. Between year 2004 and 2009, the worldwide production of new private vehicles has been of 295 millions of units <sup>1</sup> and, as of 2004, there were 199 millions registered drivers in the U.S.A.<sup>2</sup>. Road transport is responsible for about 16% of man-made CO2 emissions<sup>3</sup>.

Private car travelling is an efficient and wasteful way of transportation. Most cars are occupied by just one or two people. Average car occupancy in the U.K. is reported to be 1.59 persons/car, in Germany only 1.05 [Hartwig, S. and Buchmann, M. (2007)]. Private car travelling creates a number of different problems and societal costs worldwide. Environmentally, it is responsible for a wasteful use of a scarse and finite resource, i.e. oil, and causes unnecessary earth pollution. The traffic caused by single occupancy vehicles causes traffic jams and hugely increases the amount of time spent by people in queues on streets. This is a unsavvy use of another scarse resource: time. Moreover, the additional pollution creates health problems to millions of individuals. Lastly, lone drivers in separate cars miss opportunities to meet and talk incurring in a loss of potential social capital.

One possible to all these problems is carpooling, i.e. the act of sharing a trip on a private vehicle between one or more other passengers. Carpooling helps the environment by allowing to use oil wisely and to reduce earth pollution and consequent health problems. It reduces traffic and - consequently - time that people spend in their cars. Carpooling has also the potential of increasing social capital by letting people meet and know each other.

Carpooling is not a widespread practice. It gained government attention in the U.S.A. but unfortunately not in EU. There are already many systems facilitating the match between drivers and passengers, most of them in form of bulletin board-like web-sites. The intention of offering empty seats of a vehicle is usually announced by a driver many days before the start of the trip. The coordination between a driver and the passengers who are candidating for sharing the trip with him/her are usually carried out by emails of private messages in the web-site. Therefore, we may see carpooling as a static way of sharing a trip.

The availability of mobile devices connected to the Internet opens up possibilities for the formation of carpools in short notice, directly on streets. This phenomenon is called Dyamic Carpooling (also known as Dynamic

<sup>&</sup>lt;sup>1</sup>(Accessed Sept. 9 2010) http://oica.net/

<sup>&</sup>lt;sup>2</sup>(Accessed Sept. 9 2010) http://www.fhwa.dot.gov/ [U.S. Department of Transportation - Federal Highway Administration]

 $<sup>^3({\</sup>it Accessed Sept.~9~2010})~{\it http://oica.net/}$  [Organisation Internationale des Constructeurs d'Automobile]

Ridesharing, Instant Ridesharing and Agile Ridesharing). Dan Kirshner, researcher in this field and maintainer of http://dynamicridesharing.org website defines it as follows: "A system that facilitates the ability of drivers and passengers to make one-time ride matches close to their departure time, with sufficient convenience and flexibility to be used on a daily basis." <sup>4</sup>.

Curently there are no dynamic carpooling systems widely used. In fact, there are many problematic issues related to the implementation and the adoption of dynamic carpooling systems. We analyze them critically in Part II of this dissertation. While we acknowledge all aspects are critical, we claim the basic technological infrastructure is an important required and key building block. In fact we decide to focus on the creation of a solid, open and collaborative base framework for dynamic carpooling. The design and implementation of a open protocol and an open-source server are presented in Part III.

<sup>&</sup>lt;sup>4</sup>Kirshner, D. (Accessed Sept 5<sup>th</sup> 2010) - http://dynamicridesharing.org

#### Part II

### State of the art

This part contains a summary of the state of the art regarding dynamic carpooling. It is divided in three parts. In the first section there is a summary of previously published papers, in order of publication. Then we introduce a brief analysis of the deployed systems. In the last section we present the outcomes of the analysis of the whole state of the art and how we decided to move in order to provide a significant contribute in solving the problem of adopting dynamic ridesharing services.

#### 1 Published Papers

During the research phase different papers were analyzed in order to obtain the state of the art. In this section a brief summary of each paper is presented.

#### 1.1 Sociotechnical support for Ride Sharing

#### [Resnick, P. (2003)]

This paper lists barriers to dynamic carpooling adoption and possible actions to reduce them. It reports about High Occupancy Vehicles (HOV) lane - which are lanes dedicated for people doing carpoling - on streets of San Francisco and Oakland and complains that there should be no fees on bridges for HOVs. The author suggests conventions developed between drivers and passengers (e.g. pickup points near public transportation stops). Regarding security, the paper suggests to give priority to female passengers, to not leave them alone waiting for a ride. The paper reports that there are no stories about rape, kidnapping or murder and the most common reported problem is bad driving.

There are suggestions on needed research:

- Need of location-aware devices, because instant ridesharing is limited to fixed pickups and dropoff locations.
- Simple user interfaces for passengers and drivers.
- Routing matching algorithms: short window of opportunity to match passenger and driver.
- Time-to-pickup algorithms: to help passenger decide whether to use carpooling or Public Transportation System.

 Safety and reputation system design: authenticate passenger and driver before making the match, monitor arrival at destination, feedback system.

The paper discusses about social capital impacts: there is the potential for creating new social connections and also matching drivers and passengers according to their profiles creates bridging across class, race and religious views.

#### 1.2 Pilot Tests of Dynamic Ridesharing

#### [Kirshner, D. (2006)]

The author presents three pilot tests done in the USA, all of them failed. The reasons of failure are the following:

- Too complicated rules and user interface
- Too weak marketing effort
- Too few users. After 1 month, 1000 flyers distributed to the public and a proposed discount on parking, only 12 users were using the system.

The paper adds the idea of saving money when parking. It also enforces the idea of using social networks to allow car pooling on the fly. The author envisons using a web – and mobile service, also introducing some interesting user stories.

# 1.3 The smart Jitney: Rapid, Realistic Transport [Murphy, P. (2007)]

The paper focuses on environmental benefits of dynamic carpooling. It asserts that dynamic car sharing would lower greenhouse gas emissions in a better way than electric/hydrogen/hybrid cars would do. It introduces the idea of Smart Jitney: an unlicensed car driving on a defined route according to a schedule.

The author suggests the installation of Auto Event Recorders on cars, enforcing security. It complaints that challenges are all focused in convincing the population to use the service, proposing a cooperative public development of the system.

#### 1.4 Auction negotiation for mobile Rideshare service

#### [Abdel-Naby, S. et al. (2007)]

The paper proposes the use of agent-based systems powered auction mechanisms for driver-passenger matching.

#### 1.5 Casual Carpooling enhanced

#### [Kelley, L.K. (2007)]

The author considers areas without HOV lanes and proposes the use of Radio Frequency IDentificatio (RFID) chips to quickly identify passengers and drivers. Readers should be installed at common pick-up points. The paper complains that it would cost less to pay passengers and drivers for using the service than to build a HOV lane.

#### 1.6 Empty seats travelling

#### [Hartwig, S. and Buchmann, M. (2007)]

This white paper by Nokia suggests to use the phone as a mean of transportation, creating a value in terms of a transport opportunity. It points out some factors limiting static carpooling, arranged via websites:

- Trip arrangements are not ad hoc
- It is impossible to arrange trips to head home from work or to drive shopping.

The paper notices that people are not widely encouraged to practice carpooling by local governments. It collects obstacles and success factors in terms of human sentences, and their solution. The authors say that the challenge is in the definition of a path leading from existing ride share services to a fully automated system.

# 1.7 Interactive systems for real time dynamic multi hop carpooling

#### [Gruebele (2008)]

The author proposes a dynamic multi-hop system, by dividing a passenger route into smaller segments being part of other trips. The author claims that the problems of static carpooling are that matching drivers and passengers based on their destinations limits the number of possible rides, and with high waiting times. Carpooling is static and does not adapt itself well to ad hoc traveling. The paper asks governments to integrate carpooling in laws and to push for its use. The author complaints that the perceived quality of service is increased even driving the passenger away from destination: a driver and a passenger should not be matched only if they share the same or similar destination because perfect matching would require high waiting times.

The paper also addresses social aspects: in a single trip with 3 hops a passenger might meet 3 to 10 people, therefore passengers may be socially

matched. It suggests to link the application with some social networks like Facebook, MySpace and use profile information to match drivers and passengers.

As security improvement, the paper suggests: the use of finger-prints, RFID, voice signature, display the location of vehicles on a map, using user pictures, assigning random numbers to be used as passwords.

#### 1.8 Instant Social Ride Sharing

#### [Gidófalvi, G. et al. (2008)]

The paper proposes matching methodologies based on both a minimization of detours and the maximization of social connections. It assumes the existence of a social network data source in which users are connected by means of groups, interests, etc. In such a network, the number of relatively short paths between a driver and a passenger indicates the strength of their social connection.

It provides algorithms and SQL queries. The authors assume that there is already a large scale of users, and no barriers to adoption are taken into account.

#### 1.9 Combining Ridesharing & Social Networks

#### [Wessels, R. (2009)]

The author envisions a mobile and web system that interacts with social networks profiles that should improve security and trust by users. Users can register to the system in a traditional way (e.g., by giving email, username, password), then complete their profiles by linking their accounts to multiple existing social networks account, to fill the remaining fields. Otherwise, they have to fill the fields manually and verify their identity in more classical ways. The paper proposes Opensocial<sup>5</sup> as connection interface. An own rating system is also complained, which keeps scores of persons. Amongst the criteria are factors like reliability, safety and friendliness.

It suggests the use of mobile systems, that should make use of GPS and creation of a match on the fly (real-time algorithms). The paper provides some results of surveys: people are willing to loose 23% more time to pickup a friend of their social network rather than a stranger (6%). It also provides a high-level description of the system and implementation details.

The author asks for extra research on psychological factors that increase trust and perceived safety.

 $<sup>^5</sup>$ Google, MySpace et al. (Accessed Sept.  $5^{\rm th}$  2010) - http://www.opensocial.org/

# 1.10 SafeRide: Reducing Single Occupancy Vehicles [Morris, J. (2009)]

The publication is about a project in the U.S.A. It reports that there is a market-formation problem: to achieve the system that attracts passengers, there will have to be many drivers available. But the drivers will emerge only when it appears profitable or otherwise desiderable, and that depends on there being many passengers, etc. The author complaints that someone must discover a winning formula before anyone will invest.

The paper lists some interesting user stories, as well as algorithms and requirements.

# 1.11 Current Trends in Dynamic Ridesharing, identification of Bottleneck Problems and Propositions of Solutions

#### [Zimmerman, H. and Stempfel, Y. (2009)]

Reviews some papers about Dynamic Carpooling. Also reviews some applications. Identifies barriers and proposes solutions.

#### 2 Deployed Systems

After the theoretical research, also the existing systems were taken into consideration. The following list contains the existing Dynamic Carpooling applications and some static, web-based systems that are either innovative or well-known. All the reported websites were accessed on Sept. 5<sup>th</sup>2010. Each text enclosed in double quotes is cited verbatim from the website of the application.

#### 2.1 Carriva

#### https://www.carriva.org/MFC/app

It is a proprietary solution using phone calls as communication system and a fixed price of 0.10 --/ km. Currently it has got 1118 active users.

#### 2.2 Avego

#### http://www.avego.com

It is a proprietary application for Apple iPhone. It uses GPS technologies and presents a simple, intuitive user interface. It handles costs automatically. The passengers are not required to have an iPhone. It will offer information about public transports. The application relies on a proprietary service called Futurefleet, on which no implementation details are given. On October,  $10^{th}$  2009 the service offered 5310 empty seats.

#### 2.3 Carticipate

#### http://www.carticipate.com

Carticipate is a proprietary iPhone application that integrates with Facebook, defined as "a location based mobile social network for ride sharing, ride combining, and car pooling". It has a very simple interface looking like Google Maps mobile. According to the website, it is available on 59 countries.

#### 2.4 Piggyback

#### http://www.piggybackmobile.com/

It is an Android application using a step-by-step approach (maximum one user input at each application screen) and makes wide use of graphical representations instead of text. It offers the possibility to bookmark addresses. The map screen is proprietary. When a driver and passengers are matched their compatibility is showed, represented with stars (0 to 5) and categorized as friendliness, reliability, driving skills and car. The trip cost is also showed. After the ride, the feedback system lets the user set the points for the aspects listed above. The application lets also plan rides using a static carpooling approach.

#### 2.5 Aktalita

#### http://www.aktalita.com/

It is an under development application, supposed to be proprietary.

"Aktalita combines the Web, a geospatially enabled database, and a Java enabled cellphone to provide real-time dynamic carpooling between drivers and passengers"

#### 2.6 RideGrid

#### http://www.highregardsoftware.com/ridegrid-dynamic-ridesharing.html

Ridegrid is another proprietary, not yet in production system. "RideGrid is a service that uses mobile internet and location technology to enable individuals to obtain rides to and from any location, spontaneously. [..] RideGrid works by dynamically combining routes. We evaluate the change required in a driver's route such that it passes through the desired source and destination of a compatible rider, and broker the agreement. We have proprietary means to calculate the routes, monetize the transactions, and introduce people to others they trust. "

It uses an internal credit system. The client has an outdated classical Java Micro Edition interface.

#### 2.7 Project Carpool

#### https://launchpad.net/carpool

Carpool was the only open-source project, using PHP and Javascript. The development was stuck at the research time. The project is now closed.

#### 2.8 GoLoco

#### http://goloco.org/

GoLoco is proprietary web application that also relies on Facebook. It uses a private payment system.

#### 2.9 Ecolane DRT

#### http://www.ecolane.com/

Ir is a proprietary solution, web-based, focused on security. It provides a customized Nokia touchscreen device. Among the features, they declare that the device is capable of real-time data communication, reports of arrivals and departures with time information, device locking mechanisms, GPS location and direction, mileage tracking, detailed trip information.

#### 2.10 Divide The Ride

#### http://www.dividetheride.com/

The project is a static, web-based solution organized around children activities. Families invite other trusted families to join their group. Groups get notifications when a ride is needed.

#### 2.11 iCarpool

#### http://www.icarpool.com

This application is a static, web-based system that does not require payments. They declare to use advanced proprietary algorithms for ride matching. "High precision trip matching. helps you find the best carpool match. Find co-workers, neighbors and friends for carpool. Use for daily commute, recurring trips, long distance trips and events Plan ahead or use on-demand". Matching criteria includes social relationships, but no details are given.

#### 2.12 Hover

#### http://www.hoverport.org/

It is a casual carpooling system using RFID technologies and an own credit system. The members are approved after human vertication tests. Participants must meet at a location called "Hover Park" and are identified by the RFID system. On exiting the Hover Park, the system recognizes driver and passengers and distributes credit points. There are several destination points available, that register the arrival in the same way. It also offer a guaranteed back-to-home system, by using taxis.

#### 2.13 Flinc

#### http://www.flinc.mobi/

Flinc is a dynamic carpooling system using smartphones (Android and Apple iPhone). "Flinc connects navigation systems and mobile phones and arranges available seats within a few seconds - directly in the car and on the pavement. Flinc combines GPS and location-based capabilities with social networking to offer a dynamic and automated method of getting from one place to another. The service can be used on smartphones or on the PC or Mac, helping users create rides within a few seconds via an entirely automated process.". The system is currently under active development.

# 3 Comparative Analysis of Dynamic Carpooling Issues

The analysis of the state of the art brought some issues related to adopting Dynamic Carpooling systems, many of them recognized also by [Zimmerman, H. and Stempfel, Y. (200 We categorized the issues gathered from the state of the art and their proposals in the following categories:

- Interface Design all issues related to graphical implementation of clients and ease of use
- Algorithms the instructions regarding driver/passengers matching problems
- Coordination the aspects related on how to let people meet, authenticate and coordinate.
- Trustiness the problems related on raising user confidence on dynamic carpooling systems
- Safety the issues regarding ensuring protection of users
- Social Aspects all the issues related to create social connections and raising social capital in dynamic carpooling systems
- Reaching Critical Mass the problems on reaching a sufficient amount of persons using the system that would attract more other people

- Incentives all the political, motivational and economical issues related to dynamic ridesharing systems
- System Suggestions everything else that we consider relevant for building dynamic carpooling systems

In Table 1,2 and 3, for each category (columns) we list the suggestions and interesting points made in the different research papers (rows). Table 1,2,3 is our contribution rationalizing the many problematic issues involved in the creation and deployment of dynamic carpooling systems and in summarizing best practices and suggestions in how to deal with them.

Paper	Interface Design	Algorithms	Coordination
[Resnick, P. (2003)]	Give start, ending points and clear indications.		
	Filter what information to		
	reveal		
[Kirshner, D. (2006)]	Provide lots of flexible		Provice a static/dynamic
	settings to satisfy users.		approach, let users insert
			entries days before the start
[Murphy, P. (2007)]	Provide different levels of services:		
	- simple: just destination		
	and pickup		
	- groups preferences (only women etc.)		
	- scheduling of rides		
[Abdel-Naby, S. et al.	(2007)]		
[Kelley, L.K. (2007)]	(2001)]		Implement one-time
1 0, ( ),			registation process, simple.
			Provide RFID devices for
			drivers and passengers
[Hartwig, S. and Buch			
[Gruebele (2008)]	Focus on simplicity.		Driving passenger away
	Provide voice, speech		from the destination but
	recognition. Allow users to		near transportation
	communicate each other.		locations (e.g. a bus
			station) increases quality of service and enhances
			coordination.
[Gidófalvi, G. et al. (2	2008)]	Given, built around social	Built around social
[Glaciarii, Greekari (2	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	connections. Social network	connection between users
		needed.	
[Wessels, R. (2009)]	Implement a simple		
	registration system from		
	mobile phone.  In a second phase link		
	social networks profiles, or		
	manual fill.		
	Develope a very simple UI		
[Morris, J. (2009)]		Both data structures and	
		Algorithms for matching	
[7:mmamman U and 6	t Doublet Ww/2000 imple and	are given	Has local piek up points
Lammerman, n. and a	tand intuitive like Twitter. Use		Use legal pick up points
	parameters like "where are		
	you going?".		
	Car position is essential:		
	drivers should get a		
	message and just confirm or		
	refuse a ride		

 ${\bf Table\ 2:\ Paper\ Grid\ Outcomes:\ Interface\ Design,\ Algorithms,\ Coordination,\ Trustiness}$ 

Paper	Trustiness	Safety	Social Aspects
[Resnick, P. (2003)]		Authenticate before the match: password / PIN monitor arrival at destination Provide a feedback system a la Ebay	Announce matching items in profiles before the ride Do research in social capital aspects
[Kirshner, D. (2006)]		Create a PIN at registration phase to be used by the client	Add social networking support to help finding neighbours
[Murphy, P. (2007)]	Brand the idea: apply stickers on every car that participates. Give limitations to drivers: age limits, extra driving tests, check on criminal records etc.	Provide Auto Event Recorders on cars. Implement an emergency button on mobile phone, record GPS data. Provide a feedback system a la Ebay	
[Abdel-Naby, S. et al. (2007)]			
[Kelley, L.K. (2007)]	Record carpooling activity when cars pass throug RFID readers	Build it around RFID, record lots of data and positions	
[Hartwig, S. and Buchmann, M. (2007)]	Involve community and governments in planning and implementation phases	Let the service be available only to registered users; Provide a Feedback system	Give the possibility to create social connections
[Gruebele (2008)]		Use RFID, GPS. Implement a complete rating system. Display vehicle and driver information before entering a vehicle. Display participants pictures. Assign random numbers for passenger pickups to confirm the ride. Provide voice and video features.	Match passengers socially. Link the application to social networks.
[Gidófalvi, G. et al. (2008)]	Use social networks to enhance it.		
[Wessels, R. (2009)] 1.	People are ready to spend 17% more time to pickup a friend of the social network rather than a stranger. Implement it.	Implement a rating system. Use and record GPS data.  Do extra research in this field.	
[Morris, J. (2009)]	Use social networks	Implement a GPS	

Paper	Critical Mass	Incentives	Suggestions
	Citical Mass	Incentives	
[Resnick, P. (2003)]			Provide a location-aware system  Make use of mobile phones
[Kirshner, D. (2006)]	Provide mass marketing before, during and after deployment. Search for start-up incentives	Search an institutional sponsor.  Make the government provide parking spaces to participants	Implement both Web and mobile clients. Implement a static and a dynamic approaches. Start with a many-to-one system: all at a single destination
[Murphy, P. (2007)]		Use a cooperative, public development of the system	Implement a Web interface and mobile clients (using phone calls)
[Abdel-Naby, S. et al. (2007)]			
[Kelley, L.K. (2007)]		Make employers incentive employees. Involve Regional Transportation Boards	
[Hartwig, S. and Buchmann, M. (2007)]	Create an incremental service, starting from a thread of backwards compatible services (bus, taxi). Don't introduce new devices for the service, use mobile phones	Find a way to make the service a business case. Search for public incentives	Implement the system mobile only. Record GPS data. Provide a non-obtrusive system for authentication Research on quality of service measures
[Gruebele (2008)] [Gidófalvi, G. et al. (2008)]	A multi-hop system will solve the problem, as more rides will be available, waiting times will decrease and quality will rise.	Convice governments to change laws to enforce carpooling	Use a dynamic, multi-hop, real- time mobile system to minimize waiting times, one hop at a time  Use mobile phones
1.	4		and sms. Use GPS.  Use a provided high-level description of the system
[Wessels, R. (2009)]	Involve users in some parts of development process. Research further on this topic.		Implement a mobile and a web system that interacts with social networks profiles. Use Opensocial and

Our rationalization of dynamic carpooling issues and possible solutions, summarized in Table 1,2,3 shows how dynamic carpooling systems still have many important open issues to be addressed and solved. This fact explains the current absence of any dynamic carpooling system deployed and used for real. We decided to address the overall challenge from a very core point of view and to focus on technical aspects. Among them, we observed that the source code of the projects and the prototypes produced was not freely accessible by the general public. There are no information regarding the servers, that are all proprietary and obscured. Another issue seems related to a missing standardization of the protocols used. While, in order to overcome the "reaching critical mass" issue, we believe that it is important that providers of dynamic carpooling services can exchange their data easily so that cross provider matchings are possible. Therefore, every project started from zero, "reinventing the wheel".

Based on this analysis, we decided to create to basic technological building blocks:

- An open, discussable protocol for communication between dynamic (and static) carpooling systems
- An open-source server prototype implementing the protocol

We decided to release the protocol under Creative Commons License and to release the source code as open-source because our goal is to fill a void and providing a basic infrastructure that future providers of dynamic carpooling services can adopt, extend and in general build on.

Therefore, the Dycapo project was born.

#### Part III

# Dynamic Carpooling Project: Dycapo

#### 4 Introduction

Dycapo is the name given to a project aiming to share knowledge outcomes and technological products on dynamic carpooling. The information are created using a fully open and collaborative system. The website, http://dycapo.org, is the start point and the container of each project component. It is a Wiki, freely accessible and discussable. The Wiki content and the source code are available under permissive and open licenses. We used a blog and social networks to update in real-time about the status of the researches and the development. The website was opened on Oct. 11 2009. As of Sept. 11 2010 we had 1617 visits and many e-mail contacts, about proposals of collaboration and general interest. This approach is part of the strategy whe chose to become a world standard for dynamic carpooling systems.

Dycapo Project is composed of four main parts:

- Research this part is needed in order to understand the state of the art about dynamic carpooling.
- Protocol a formal specification of the communication protocol we propose as a standard for the exchange of information among dynamic carpooling clients and services.
- Server the prototype implementing dynamic carpooling functionalities and the protocol
- Client will act as a start point for the clients implementing the protocol

The research part has been covered in Part II of this dissertation. A client is under development by a university colleague and will be object of another Bachelor thesis. Our analysis of the state of the art guided our decision to focus on technological aspects, precisely server and protocol.

For better introducing the protocol and the server prototype, we now present come user stories on system functionalities.

#### 4.1 Terminology

In Table 4 we explain some nouns used in both the protocol and the server for defining entities operating in the system. The remaining concepts will be explained in the section regarding the protocol.

Term	Definition		
Person	A member of the service, i.e. a user of the		
	system		
Trip	A single journey or course of travel taken as		
	part of one's duty, work, etc.		
Driver	The role assumed by a Person when he/she offers to share some seats when drivin		
Passenger	The role assumed by a Person when he/she		
	participates to a Trip		
Participation The fact of taking part, as in some action or			
	attempt, in a Trip. Both a Driver and		
	Passengers participate in a Trip.		
Location	A geographical place of settlement, activity,		
	or residence.		

Table 7: Key Terms of Dycapo

#### 4.2 User Stories

The following user stories are for introducing the reader in the domain of interest related to our dynamic carpooling protocol and server. For each user story, we specify in parentheses the appearance of terms introduced in Table 4

#### 4.2.1 A simple trip

Paul (a Person) is in Via Roma, Bolzano, Italy (a Location). He wants to move to the cemetary (a Location). He takes out his smart-phone with GPS activated, opens his Dycapo client and gives the desired destination, therefore searching a trip. Angela (a Person) is travelling with her car along Corso Libertà, Bolzano (a Location). Her destination is Laives, Italy, southern to the cimitery (a Location). She receives a notification from her Dycapo client running on her smartphone, located in a car docking station. The notification contains Paul's position and she accepts his participation (Participation) request. The client displays the directions for reaching Paul, using the GPS-chip. Paul (a Rider) and Angela meet and share the trip, dividing the costs.

#### 4.2.2 A planned concert

Anna lives in Trento, Italy (a Location). In two days she will attend a concert in Milano, Italy (a Location). She takes out her smart-phone running a Dycapo client and inputs her travel intentions. Two days after she starts her trip. Just after her start, she discovers that Mary is in Rovereto, Italy (a Location) and would like to have a ride (a Participation) to Verona, Italy. The clients make them meet and share part of Anna trip. While driving

Mary to Verona, Anna receives another ride request (a Participation) from John, who is in Cremona, Italy and wants to travel to Milano, too. Anna realizes that the deviation from her planned route is too much and simply refuses the request (a Participation). Anna arrives to Milano and enjoys the concert.

#### 4.3 Architecture

Dycapo system follows the client-server model, in which a server receives messages from clients (mobile phones) using a protocol, processes them and returns them using the protocol again. In Figure 1 we can see three smartphones that, having a client software, communicate with Dycapo servers using the protocol. The server system operates the data received from the clients (e.g. performs matching between a Driver and a Passenger) and returns the results using the protocol. The openness of the protocol and the server prototype will ensure multiple servers running in different areas and contexts, and are thought for future server-to-server communication.

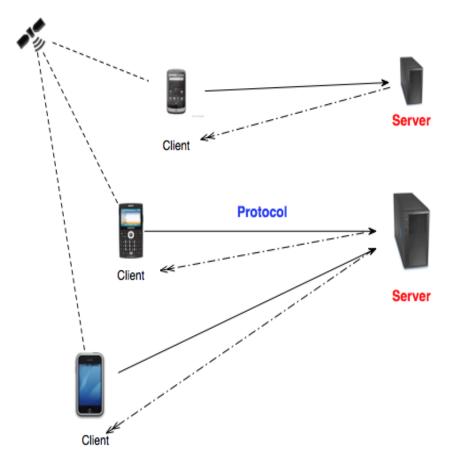


Figure 1: High level view of Dycapo components architecture

#### 5 Protocol

Dycapo Protocol (also known as DycapoP) is an open application-level protocol for enabling communication between dynamic (and static) carpooling servers and clients, using HTTP for operations and JSON (JavaScript Object Notation) as data exchange format. The protocol models are inspired by OpenTrip Core<sup>6</sup>, a former proposal of data exchange format for Carpooling and Dynamic Carpooling presented during the MIT "Real-Time" Rideshare Research workshop<sup>7</sup>. DycapoP is released under Creative Commons Attribution-ShareAlike 3.0 Unported license<sup>8</sup> and documented at http://dycapo.org/Protocol.

The two main components of the protocol are: elements and operations. *Elements* are the constructs to represent the entities involved in the protocol, for example a Person (as are Paul and Angela in user story "A simple trip") and a Location (as it is "Via Roma, Bolzano, Italy" in user story "A simple trip"). *Operations* are the actions that clients can perform on the elements, to obtain desired results. As example, the "searching a trip" action performed by Paul in user story "A simple trip" and "Anna [..] refuses the request" are translated as protocol operations.

#### 5.1 Elements

The elements defined by OpenTrip core (using Atom Syndication<sup>9</sup> format) have been extracted and represented using UML 2.1 Class diagrams. While proceeding and discussing the development of the server, those elements were extended and adapted. The elements are represented in the Protocol using descriptive tables and real world code snippets. The Dycapo Protocol draft version of September 18, 2010is included in the Appendix A. Each element has a *href* attribute, that holds the unique URL for doing operations on the resource. It will be further explained in the operations sub-section.

The following are the elements of Dycapo Protocol:

**Location** A Location (Figure 2) represents a geographical position, using human understandable attributes (like street, town, postcode, region, subregion and country) or geolocation values such as georss point<sup>10</sup>.

**Person** A Person (Figure 3) represents a user of the system and contains useful information for building social connections or search preferences.

<sup>&</sup>lt;sup>6</sup>http://opentrip.info/wiki/OpenTrip Core

 $<sup>^{7}</sup> http://rideshare choices.scripts.mit.edu/home/workshop/$ 

<sup>&</sup>lt;sup>8</sup>http://creativecommons.org/licenses/by-sa/3.0/legalcode

<sup>&</sup>lt;sup>9</sup>http://www.ietf.org/rfc/rfc4287.txt

 $<sup>^{10} \</sup>rm http://www.georss.org/simple\#Point$ 

# Location - label : string

- street : string - point : string - country : string

region : stringtown : string

postcode : intsubregion : string

- georss\_point : string

offset : intrecurs : stringdays : string

- leaves : timestamp

href : string

# Figure 2: Location Element

#### Person

username : stringemail : stringfirst\_name : stringlast\_name : string

uri : stringphone : string

- position : object (Location)

age: number
gender: string
smoker: boolean
blind: boolean
deaf: boolean
dog: boolean
href: string

Figure 3: Person Element

**Modality** A Modality (Figure 4) element is a description of the mode of transportation being used by the Person offering a Trip and a representation for the cost of the Trip.

**Preferences** A Preferences (Figure 5) element represents the preferences of Driver when performing a Trip, such as the age range of the Persons he will accept as passengers, whether they can smoke during the Trip, etc.

#### Modality

- kind : string

- capacity : number- vacancy : number

- make : string

- model\_name : string

- year : number

color : stringlic : string

- cost : number

- href : string

#### **Preferences**

- age : string

- nonsmoking : boolean

gender: stringdrive: booleanride: booleanhref: string

Figure 5: Preferences Element

Figure 4: Modality Element

**Participation** A Participation (Figure 6) element represents the fact of taking part in a Trip. The attribute status represents the status of a Participation, being it a request, a refuse, a start etc.

**Trip** A Trip (Figure 7) represents a single course of travel taken as part of one's duty, work, etc, offered by a Person. It is the most complex object of the Dycapo Protocol. It contains all the information needed for doing operations with Trips.

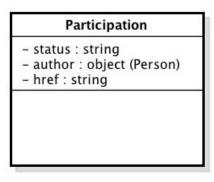


Figure 6: Participation Element

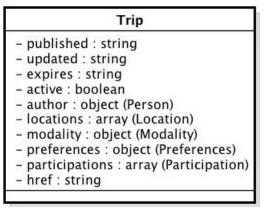


Figure 7: Trip Element

In Figure 8 we represent the possible states of a Participation, using a UML State Diagram. For each transition, we report the value of attribute status and the HTTP operation performed by the operation. We also report those transitions that only the author of the Trip (i.e. the driver) can cause.

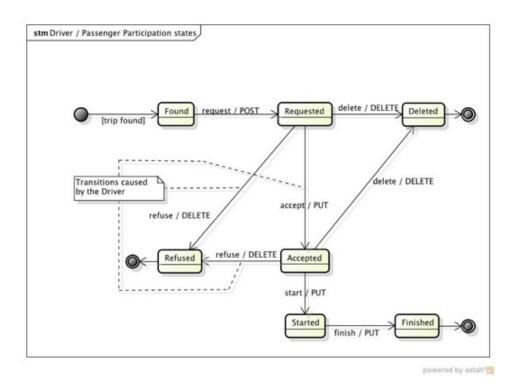


Figure 8: Participation Status

**Search** A query to the server when a passenger searches an available trip is represented by a Search element (Figure 9).

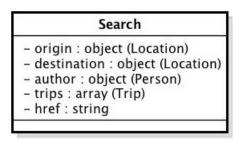


Figure 9: Search Element

Attributes of elements can be mandatory or optional. The specific settings for each entity are described in the complete protocol at Appendix 1.

#### 5.2 Operations

DycapoP is implemented using a resource oriented architecture, i.e. the definition of a full REST [Fielding, R.T. (2000)] application-level protocol.

All the operations are performed using HTTP methods GET, POST, PUT, DELETE [Fielding, R.T. et al. (1999)]. For example, to retrieve the list of all the stored trips, a client must perform the following HTTP request:

```
GET /api/trips/ HTTP/1.1
Authorization: Basic cmlkZXIxOnBhc3N3b3Jk
Host: 127.0.0.1
```

It is self-descriptive: a GET request of the collection of trips using HTTP version 1.1. The authorization line is present because in our implementation of the protocol the authorization is done using HTTP Basic Authentication<sup>11</sup>. The Host part is required by this HTTP version.

The server will respond in the following way, using a HTTP response.

```
HTTP/1.1 200 OK
Date: Mon, 13 Sep 2010 14:35:26 GMT
Server: Apache/2.2.14 (Unix) mod_ssl/2.2.14 [..]
Vary: Authorization, Cookie
Transfer-Encoding: chunked
Content-Type: application/json; charset=utf-8
X-Pad: avoid browser bug
922
[ {
"updated": "2010-09-02 16:03:24",
"participations": { "href": "http://127.0.0.1/api/trips/3/participations/" },
"preferences": {
    "nonsmoking": false,
    "gender": "",
    "ride": false,
    "drive": false,
    "href": "http://127.0.0.1/api/trips/4/preferences/",
    "age": "18-30"
},
"author": {
    "username": "driver1",
    "gender": "M",
    "href": "http://127.0.0.1/api/persons/driver1/"
},
"expires": "2010-09-05 16:03:05",
"locations": [ {
```

<sup>&</sup>lt;sup>11</sup>http://www.ietf.org/rfc/rfc2617.txt

```
"town": "Bolzano",
    "point": "orig",
    "href": "http://127.0.0.1/api/trips/3/locations/",
    "country": "",
    "region": "",
    "subregion": "",
    "days": "",
    "label": "Work",
    "street": "Rom Strasse",
    "postcode": 39100,
    "offset": 150,
    "leaves": "2010-09-02 16:02:22",
    "recurs": "",
    "georss_point": "46.490200 11.342294"
}, {
    "town": "Bolzano",
    "point": "dest",
    "href": "http://127.0.0.1/api/trips/3/locations/",
    "country": "",
    "region": "",
    "subregion": "",
    "days": "",
    "label": "Work",
    "street": "Piazza della Vittoria, 1",
    "postcode": 39100,
    "offset": 150,
    "leaves": "2010-09-02 16:02:22",
    "recurs": "",
    "georss_point": "46.500740 11.345073"
}],
"href": "http://127.0.0.1/api/trips/3/",
"published": "2010-09-02 16:03:05",
"modality": {
    "kind": "auto",
    "capacity": 4,
    "lic": "",
    "color": "",
    "make": "Ford",
    "vacancy": 1,
    "cost": 0.0,
    "href": "http://127.0.0.1/api/trips/3/modality/",
    "year": 0,
```

```
"model_name": "Fiesta"
}
```

The first lines are common HTTP response parts. The status line is a HTTP 200 ok, specifying that the request has been successful. The Content-Type header informs that the server is returning in JSON format that we now briefly analyze. What is returned in this example is an array of Trip objects, enclosed in square brackets. It currently contains just one Trip object, enclosed in curly brackets. Each Trip attribute is in the form of: "attribute name": attribute-value. All attributes are separated by a comma. Some members have simple value types like boolean, number and string, e.g. published, href. Other attributes have complex objects as values, e.g. modality, preferences.

The protocol operations are available in Appendix A. This dissertation focuses on the implementation of the functionalities in Part IV.

The UML 2.1 sequence diagram in Figure 10 summarizes a full user story - the creation of a Trip, the participation of a passenger and its end.

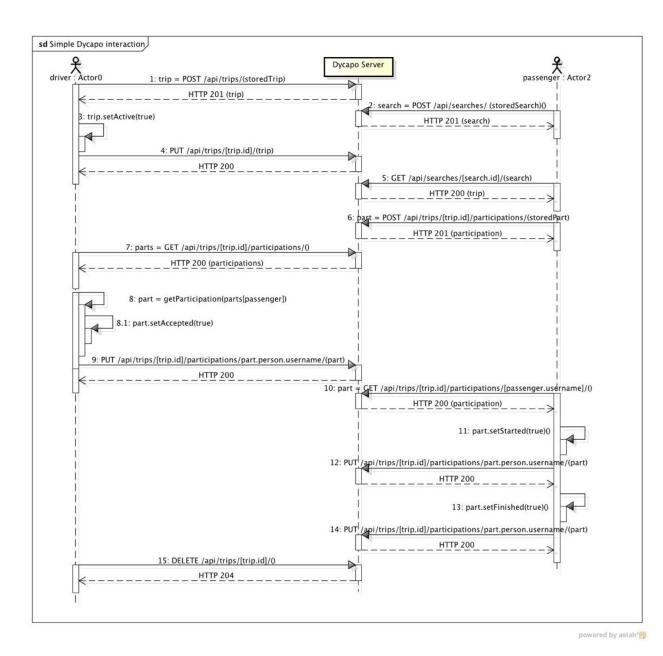


Figure 10: Interaction of two clients and Dycapo Server using Dycapo Protocol

#### 6 Server

Dycapo Server (also known as DycapoS) is a software built using first throwaway then evolutionary prototyping - as defined by [Davis, A.M. (1992)] to

demonstrate and support the definition of a standard protocol for dynamic carpooling. In this part we describe the software components, the enabling technologies, the models and the functionalities.

DycapoS source-code is available in an open GIT repository  $^{12}$ , under the Apache License, version  $2.0^{13}$ .

#### 6.1 Components

Dycapo Server is written using Python programming language, which allows a partitioning of a software into modules and packages. A module is a component providing execution statements and definition of functions, variables, classes, etc. Each module correspond to a single Python file. A module has its own private symbol table. A package is a set of modules or other sub-packages, implemented as a directory. Dycapo Server is organized using separation of concerns, each concern held in a separate package.

We represent in Figure 11 a high-level overview of Dycapo Server components, here described:

- rest this module holds all the wrappers of the resources exposed to the public using REST architecture.
- piston this module holds an open-source framework that lets us create application programming interfaces implemented with RESTful principles
- server -
- geopy in this module we have a geocoding library for Python for our matching algorithm and for completing Location objects when received from clients
- tests -

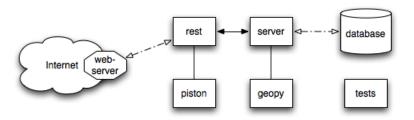


Figure 11: Dycapo Server components

<sup>&</sup>lt;sup>12</sup>http://github.com/BodomLx/dycapo

<sup>&</sup>lt;sup>13</sup>http://www.apache.org/licenses/LICENSE-2.0.html

- 6.2 Enabling Technologies
- 6.3 Models
- 6.4 Functionalities

# Part IV Conclusions

## A Appendix: Dycapo Protocol

#### References

[Abdel-Naby, S. et al. (2007)] Auctions Negotiation for Mobile

Rideshare Service

[Davis, A.M. (1992)] Operational prototyping: a new

development approach

[Fielding, R.T. (2000)] Architectural Styles and the De-

sign of Network-based Software

Architectures

[Fielding, R.T. et al. (1999)] Hypertext Transfer Protocol –

HTTP/1.1

[Gidófalvi, G. et al. (2008)] Instant Social Ride Sharing

[Gruebele (2008)] Interactive System for Real Time

Dynamic Multi-hop Carpooling

[Hartwig, S. and Buchmann, M. (2007)] Empty Seats Traveling

[Kelley, L.K. (2007)] Casual carpooling—enhanced

[Kirshner, D. (2006)] Pilot Tests of Dynamic Rideshar-

ing

[Morris, J. (2009)] SafeRide: Reducing Single Occu-

pancy Vehicles

[Murphy, P. (2007)] The Smart Jitney: Rapid, Real-

istic Transport

[Resnick, P. (2003)] SocioTechnical Support for Ride

Sharing

[Wessels, R. (2009)] Combining Ridesharing and So-

cial Networks

[Zimmerman, H. and Stempfel, Y. (2009)] Current Trends in Dynamic

Ridesharing, identification of Bottleneck Problems and Propo-

sitions of Solutions

#### References

- [1] SafeRide: reducing single occupancy vehicles.
- [2] DAVIS, A. Operational prototyping: a new development approach. *Software*, *IEEE 9*, 5 (1992), 70–78.
- [3] FIELDING, R., GETTYS, J., MOGUL, J., FRYSTYK, H., MASINTER, L., LEACH, P., AND BERNERS-LEE, T. RFC2616: hypertext transfer Protocol-HTTP/1.1. RFC Editor United States (1999).
- [4] FIELDING, R. T. Architectural styles and the design of network-based software architectures. PhD thesis, University of California, Irvine, 2000.
- [5] GIDÓFALVI, G., HERÉNYI, G., AND PEDERSEN, T. B. INSTANT SO-CIAL RIDE-SHARING.
- [6] Hartwig, S., and Buchmann, M. Empty seats traveling,". *Nokia Research Center Bochum* (2007).
- [7] Kelley, K. L. Casual Carpooling-Enhanced. *Journal of Public Transportation* 10, 4 (2007), 119.
- [8] Resnick, P. SocioTechnical support for ride sharing. In Working Notes of the Symposium on Crossing Disciplinary Boundaries in the Urban and Regional Contex (UTEP-03).
- [9] ZIMMERMANN, H., AND STEMPFEL, Y. Current trends in dynamic ridesharing, identification of bottleneck problems and propositions of solutions.