## **Christopher Michael Gonzalez**

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#### **Education**

## **New York City College Technology**

**Expected Fall 2025** 

B-Tech in Computer Systems Technology Database

Year Up Wall Street September 2023-July 2024

Software Development Bootcamp: Master full-stack development with HTML, CSS, React.js, Python, & SQL

# **Borough of Manhattan Community College**

September 2019-Graduated June 2022

A.A.S Computer Information Systems Degree

#### **Experience**

# Fiserv- Berkley Heights NJ

**January 2024-July 2024** 

- Customer Service Intern: Collaborated with IT technicians to resolve complex customer issues, using Teams and other
  applications to ensure efficient communication and problem-solving.
- Adapted and addressed an average of 40 user experience issues for unemployed and disabled individuals, delivering
  personalized solutions that improved accessibility and user satisfaction.

# **Projects**

# Google Coursera Capstone

 Developed a sports analytics dashboard using Google Cloud SQL, Tableau, and Excel to visualize player statistics (points, rebounds, assists) and enable data-driven decision-making.

#### **NBA Chatbot**

- Developed a Python-based NBA chatbot that interacts with users by fetching real-time player stats from external APIs and processing JSON data.
- Enhanced chatbot accuracy through robust error handling and user input validation techniques.

## **Rock-Paper-Scissors Game**

- Built a Python-based Rock-Paper-Scissors game using the random module to simulate player interaction.
- Implemented modular code structure and optimized game logic, demonstrating understanding of conditional statements and randomization techniques.

## **Java Script Project**

- Developed a dynamic web application using HTML, CSS, and JavaScript, showcasing multiple functionalities.
- Designed the site with responsive frameworks to enhance usability across devices, resulting in 30% faster load times and positive feedback from users.

# **MS VENOM Project**

- Developed and demonstrated payload creation using msfvenom for penetration testing, including bundling multiple payloads such as message boxes and audio alerts.
- Implemented encrypted payloads using Python for obfuscation and evasion, showcasing ethical hacking techniques and proficiency with cybersecurity tools.

## CERTIFICATIONS

Google Coursera Data Analytics | Google Coursera BI | Year Up Software Development Certificate | Year Up CIS 301
 Software Testing | Year Up CIS 101 Computer Applications | CodePath Cybersecurity – In Progress

#### Skill

• Proficient in HTML, CSS, JavaScript, React.js, Python, R, PHP, Java, and SQL. Skilled in data analysis with Excel, Power BI, Tableau, and Google Sheets. Experienced in encryption and hashing with CyberChef and Linux. Currently learning virus creation and encryption.