Christopher Michael Gonzalez

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Education

New York City College Technology

Expected Fall 2025

B-Tech Computer Systems Degree

Year Up United

United September 2023-July 2024

Software Development Certficate: Full Stack Development

Borough of Manhattan Community College

September 2019-Graduated June 2022

A.A.S Computer Information Systems Degree

Experience

Fiserv- Berkley Heights NJ

January 2024-July 2024

- Customer Service Intern: Collaborated with IT technicians to resolve complex customer issues, using Teams and other
 applications to ensure efficient communication and problem-solving.
- Adapted and addressed an average of 40 user experience issues for unemployed and disabled individuals, delivering
 personalized solutions that improved accessibility and user satisfaction.

Projects

Google Coursera Capstone (SQL, Tableau, Excel, Google Cloud)

- Developed a sports analytics dashboard using Google Cloud SQL, Tableau, and Excel to visualize player statistics and enable data-driven decision-making.
- Automated data extraction and transformation processes using Excel macros and SQL queries to ensure real-time data updates and maintain data accuracy for insightful visualizations

NBA Chatbot (Python, APIs, JSON)

- Developed a Python-based NBA chatbot that interacts with users by fetching real-time player stats from external APIs and processing JSON data.
- Enhanced chatbot accuracy through robust error handling and user input validation techniques.

Rock-Paper-Scissors Game (Python)

- Developed a Python-based game with a modular architecture, simulating user interaction and demonstrating proficiency in algorithm design and randomization techniques.
- Optimized the game's logic, showcasing a deep understanding of conditional statements

Java Script Portfolio (HTML, CSS, React.js)

- Designed and deployed a responsive web application, significantly improving user engagement and experience
- Integrated multiple dynamic features, demonstrating expertise in front-end frameworks and modern web development practices.

MS VENOM (Python, Msfvenom)

- Developed and demonstrated payload creation using msfvenom for penetration testing, including bundling multiple payloads such as message boxes and audio alerts.
- Developed encrypted payloads using advanced obfuscation techniques, improving evasion and showcasing an understanding
 of ethical hacking methodologies.

CERTIFICATIONS

Google Coursera Data Analytics | Google Coursera BI | Year Up Software Development Certificate | Year Up CIS 301 Software Testing | Year Up CIS 101 Computer Applications | CodePath Cybersecurity – In Progress

Skills

DevProgramming: HTML | CSS | JavaScript | React.js | PHP | Python | Java | R | SQL | Access | Oracle **ToolsPlatforms**: Excel | Power BI | Tableau | Google Sheets | Git | APIs | Docker | Encryption | Hashing | Steg hide | CyberChef | Linux/Unix |