

Christopher Michael Gonzalez

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Education

New York City College Technology

Expected Fall 2025

- Skilled in Java and Python, creating database-driven applications with JDBC and automating tasks with Python.
- Gained hands-on experience in data structures, and database management systems (DBMS)

Year Up Wall Street

September 2023-July 2024

- Master System Administration in Linux/Unix OS shell scripting and performance optimization
- Proficient in SQL for database management and skilled in data handling with Access and Excel.

Borough of Manhattan Community College

September 2019-Graduated June 2022

- Associate in Applied Science Computer Information Systems
- Mastered Data modeling, QGIS, MongoDB, web/app development (HTML, CSS, JavaScript, PHP).

Experience

Fiserv- Berkley Heights NJ

January 2024-July 2024

- Customer Service Representative Intern
- Collaborated with IT technicians to resolve complex customer issues, utilizing Teams and other applications to ensure efficient problem-solving and communication.
- Adapted and addressed an average of 40 user experience issues for unemployed and disabled individuals, delivering personalized solutions that improved accessibility and user satisfaction.

Projects

Google Coursera Capstone

- Developed a sports analytics dashboard using Google Cloud SQL, Tableau, and Excel to visualize player statistics (points, rebounds, assists) and enable data-driven decision-making.

NBA Chatbot

- Developed a Python-based NBA chatbot that interacts with users by fetching real-time player stats from external APIs and processing JSON data.
- Enhanced chatbot accuracy through robust error handling and user input validation techniques.

Rock-Paper-Scissors Game

- Built a Python-based Rock-Paper-Scissors game using the random module to simulate player interaction.
- Implemented modular code structure and optimized game logic, demonstrating understanding of conditional statements and randomization techniques.

Java Script Project

- Developed a dynamic web application using HTML, CSS, and JavaScript, showcasing multiple functionalities.
- Designed the site with responsive frameworks to enhance usability across devices, resulting in 30% faster load times and positive feedback from users.

CERTIFICATIONS

- Google Coursera Data Analytics | Google Coursera BI | Year Up Software Development Certificate | Year Up CIS 301 Software Testing | Year Up CIS 101 Computer Applications | CodePath Cybersecurity – In Progress

Skills

- Proficient in HTML, CSS, JavaScript, Python, R, PHP, Java, and SQL (Access, Google, Oracle, MySQL). Skilled in data analysis using Excel, Google Sheets, Power BI, Tableau, and Microsoft Office. Experienced with encryption/decryption via CyberChef & Linux hashing. Resilient, hardworking, and team oriented.