DARRYL GREEN JR

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LANGUAGES AND TOOLS

LANGUAGES: JavaScript, HTML5, CSS, JSON, Java, SQL, C++, Python
FRAMEWORKS: React.js, Bootstrap, Angular, Node.js
TOOLS: GitHub, Netlify, Firebase, IntelliJ, Jenkins, Visual Studio Code, NPM, Visual Studio, Gradle, Eclipse
DATABASES: DynamoDB, MySQL

EMPLOYMENT

Brooksource, *Software Engineer-Contract at Ford Motor Credit* — February 2021 - May 2021
- Coordinated with team in an Agile Scrum environment to develop new features and integrate fixes or improvements to Angular online financing application.
- Partnered with team members daily in pair or mob programming sessions to design and build robust solutions to meet user story acceptance criteria for functionality, scalability, and performance.
- Performed weekly software testing and code reviews to uncover bugs and troubleshoot issues prior to feature launch to production.
- Cooperated with the team to code and deploy client and server-side A/B testing setup in Angular and Spring Boot for experimentation and collecting customer data.

StickerBlitz, *Software Engineer-Temporary* — September 2020 - December 2020
- Collaborated with a team of three to implement new Shopify features using Shopify API to client website for customers to use Shopify accounts to upload designs to the client's website.
- Integrated Shopify API to handle the transfer of information, including order items, shipping address, and reporting usage for payment processing.
- Developed a single-page embedded Shopify App, and extended the existing front-end React.js framework for new features.
- Team collaborated weekly with client to provide updates to current status of project and discuss additional features to implement during development.
- Team delivered series of four demo presentations providing update on application's current status to client and instructor after 2-3 week iterations.

Secure-24 LLC, *Technical Support Representative* — June 2019 - January 2021
- Administered tier 1 and 2 support and solutions for level one through three incidents for Secure-24 clients.
- Implemented investigative skills to identify recurring issues, identify advanced and undocumented issues for end-users daily.
- Advised customers closely via phone, email, and live chat, and kept customers informed on the status of requests/issues daily while utilizing knowledge base articles and procedures.
- Serviced client Active Directory and O365 environments providing onboarding and offboarding of employees and any other requested changes per ticket.
- Documented daily transactions and support interactions in the system for future reference and addition to the knowledge base.
- Collaborated weekly with vendors to locate replacement components, and other end-user hardware to resolve advanced problems.

Michigan Barber School Inc., *Clerical Assistant* — June 2009 - May 2019
- Managed daily documentation of dozens of student accounts completing forms, reports, logs, and records.
- Liaised with clinical floor staff and instructors weekly facilitating smooth transactions with customers and daily management of cash flow.
- Established data entry priorities, sorted data, and entered daily.
- Completed daily administrative tasks including copying, reporting, grading, and other administrative assignments.
- Answered and managed dozens of incoming and outgoing calls daily while recording accurate messages for distribution to office staff.
- Liaised with Financial Aid Officer with daily student records management.

PROJECTS

Angular Budget Calculator
- Created budget calculator app that calculates a budget for user based on expenses and income.
- Completed budget calculator in Agular framework following tutorial to gain a deeper understanding of the framework.
- Tools: Angular, Visual Studio Code, Netlify

EasyPaint Application
- Coordinated with a team of four to implement change requests to the application while collaborating as a team over a three-month period.
- Introduced three new features, a Horizontal/Vertical Flip tool, Convex/Concave Hexagon instrument tool, and a Convex Hexagon Selection tool.
- Tools: C++, Visual Studio, Qt

Hospital Triage Project
- Created program to simulate a triage situation in a hospital uploading data containing a code number representing the severity of each patient's condition.
- Conceptualized program to help improve daily efficiency in getting patients care and managing resources.
- Tools: Java, NetBeans

EDUCATION

Wayne State University — December 2020
Bachelor of Arts Computer Science

Oakland Community College
Associate of Arts Liberal Arts