

DARRYL GREEN JR

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SUMMARY

An efficient and driven student pursuing a Computer Science degree with a strong understanding of Web Development and Web Technologies. Driven by a passion for realizing elegant solutions. Enthusiastic about the intersection of function and design. Eager to create meaningful tools and applications.

SKILLS

PROFICIENCY: HTML5, CSS, JavaScript, Java, C++, Visual Studio, Atom, Git, Bootstrap, Data Structures & Algorithms, Web Development & Technologies, Object-Oriented Programming, Technical Writing & Communication

EXPOSURE: Node.js, Qt, Python, C#, SQL, Database Management Systems, Human-Computer Interaction

PROJECTS

EasyPaint Project

- This Project was assigned to demonstrate we could add additional features to the EasyPaint application using tools and techniques taught throughout the semester and effectively collaborated as a team. The features added were a Horizontal/Vertical Flip tool, Convex/Concave Hexagon instrument tool, and a Convex Hexagon Selection tool.
- Key technologies used were C++, Visual Studio IDE, Git, and Qt.

Hospital Triage Queue Simulation

- Assigned project to create a program that simulates a triage situation utilizing knowledge of data structures such as Queues that were taught throughout the semester. The project was built to simulate a triage in a hospital and to upload data containing a code number that represented the severity of each patient's condition and would generate a list that would list them based on the severity of their condition.
- Key technologies used were Java and Netbeans IDE.

EMPLOYMENT

Secure-24 LLC

Technical Support Representative · June 2019 to Current · Southfield, MI

- Provide solutions to level one through three incidents for Secure-24 clients utilizing investigative skills to identify recurring issues, identify advanced and undocumented issues for end-users, while working closely via phone, email, and live chat, and keeping customers informed on the status of their requests/issues all while utilizing knowledgebase articles and procedures.
- Documents all transactions and support interactions in the system for future reference and addition to the knowledge base.
- Demonstrates professionalism and courtesy with customers while working to resolve complaints, problems, or respond to questions.
- Collaborates with vendors to locate replacement components, and other end-user hardware to resolve advanced problems.

Michigan Barber School Inc

Clerical Assistant · June 2009 to June 2019 · Detroit, MI

- Handled documentation of student accounts by completing forms, reports, logs and records quickly and accurately.
- Established data entry priorities, sorted data and entered accurately
- Supported administrative duties including copying, reporting, grading, and other administrative tasks as needed.
- Answered and managed incoming and outgoing calls while recording accurate messages for distribution to office staff.
- Supported Financial Aid Officer with student record management.
- Utilized strong time management and organizational skills to ensure smooth and seamless operations.

EDUCATION

Wayne State University · Dec. 2020
Bachelor of Arts Computer Science

Oakland Community College
Liberal Arts