

## Preventing Global Corruption

# Mission and Values

### MISSION

To empower our customers to advance healthcare.

### VALUES

Owens & Minor's values reflect our commitment to our customers, our employees, our valued business partners, and the communities where we live and work. They embody "IDEAL" behavior—Integrity, Development, Excellence, Accountability, and Listening. Every Owens & Minor Distributor is responsible for practicing these values each and every day.



#### Integrity

Owens & Minor is committed to doing business with integrity. We honor our commitments to our Customers, to one another, and to the communities that we serve. We expect our Distributors to be thoughtful, honest, and fair with our actions and our words.



#### Development

We should always strive to be the best version of ourselves. A focus on continuous development helps us elevate our performance for our Customers and our fellow business partners.



#### Excellence

We strive for the highest standards of performance and service for our Customers. We understand the importance of the work we do each day to make the world a healthier place. Our work demands excellence, and we are dedicated to meeting that standard in everything we do.



#### Accountability

We recognize the vital role we play in helping our Customers deliver care to patients, and we must be responsible for our performance. We are accountable to our Customers for the commitments we make to them, and we are accountable to each other to do our part to deliver on those commitments.



#### Listening

We listen to our Customers to understand what they need today and to anticipate what they need tomorrow. We listen to our fellow business partners to create an environment of inclusion and foster the collaboration that leads to the best decision making and results.