

Preventing Global Corruption

Distributor Training Frequently Asked Questions

TRAINING ACCESS

How do I get to the training?

Use any Internet-connected device, such as a computer, laptop, or smartphone, and open the URL: compliance.owens-minor.com. We recommend using a computer or laptop and Google Chrome as your Internet browser for the best training experience.

What Internet browser should I use?

We recommend using Google Chrome, but any common Internet browser will work.

Can I take the training on my phone?

Yes, although we recommend using a desktop computer or laptop.

Does the training have audio or video?

No.

How long is the training?

About 15 minutes.

Is the training available in my native language?

The training is available in 11 languages, including Arabic, Brazilian Portuguese, Chinese (Simplified), Dutch, English, French (European), German, Japanese, Spanish (European), Spanish (Latin American), Thai, and Russian. Use the dropdown menu at the top of the page to change your language preference as needed.

TRAINING CERTIFICATION

Do I have to complete the training Certification?

If you provide anti-corruption training at your organization, this course is not required. However, if you need anti-corruption training, we recommend you complete this eLearning course.

Can I save or print my training Certification?

Yes. Use the print or download icons on the Certification window in the course. You can then print your Certification on your local printer or save the file to your device.

TRAINING NAVIGATION AND HELP

How do I navigate through the training?

Follow the visual indicators and on-screen text to navigate the course. This includes using the forward and back arrows in the lower right of the course screen. Several screens require you to click on buttons or icons or answer questions to display additional information.

I'm stuck in the training. What do I do?

If you are having difficulties displaying the training window, be sure your pop-up blockers are disabled.

If you are having difficulties with the course displaying your progress, be sure your Internet-browser cookies are enabled.

If information is not displaying properly, try using a different Internet browser or device, if available.

If you are unable to determine your issue, please contact GM-CODEOFHONOR@owens-minor.com for additional help.

TRAINING INFORMATION

Who should take this training?

This training is for Owens & Minor distributor employees. Ideally, all Owens & Minor distributor employees will complete the training.

Why should I take this training?

Distributor employees must understand and follow all applicable compliance laws, codes, and standards of behavior, particularly when interacting with healthcare professionals and government officials. This training provides an overview of corruption, common corruption scenarios, and how to prevent corruption.