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| **Use Case:** | Non-existing User Wants to Create an Account |
| **Primary Actor:** | Government employee |
| **Goal in Context:** | To create an account to save their work data |
| **Preconditions:** | User must have an employee id |
| **Trigger:** | Employee decides to go to the website to create their account |
| **Scenario:** | 1. The employee navigates to the url of the pension calculator 2. He or she clicks the “Create an Account” button 3. They are brought to the create account page 4. They input employee id that is linked to their information 5. They click enter 6. Their account is created |
| **Exceptions:** | 1. Employee id is not valid – they reenter it 2. Employee id is not available – they contact the administrator |
| **Priority:** | Medium priority – it is more important that nonusers can use the calculator because it allows functionality for everyone |
| **Channel to actor:** | Via PC-based or mobile device browser and internet connection |
| **Secondary Actor:** | User Database, database owner |
| **Channels to Secondary Actors:** | Database: through the online system  Database owner: through their pc-based database editing software |
| **Open Issues:** | 1. Will the employee id be enough to create an account? 2. Will the users tax information and other information be stored already with their employee id? |