

# MONISH DHAGA

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Passionate Application Developer, delivering outstanding quality and service. Offering experience in the IT industry with history of recognition for performance.

## SKILLS

**Data Analysis:** Advanced MS Excel, SQL, Data Visualization, Statistical Analysis

**Programming:** Python, Java

**Database:** MySQL, PL/SQL, SQL Server, Data Warehousing

**Business Intelligence:** SSRS, Tableau

**Project Management:** Agile Methodology

## PROFESSIONAL EXPERIENCE

### Developer

Tata Technologies Limited, Pune

AUGUST 2022 – Present

- Contributed to the seamless integration of MES solutions, enhancing manufacturing processes and productivity.
- Achieved a 20% improvement in database query performance by developing efficient stored procedures in SQL, optimizing data retrieval processes and enhancing overall system efficiency.
- Utilized SSRS (SQL Server Reporting Services) to design and deploy comprehensive reports, providing stakeholders with actionable insights and data-driven decision-making capabilities.
- Developed and maintained MES applications using technologies such as MySQL, Java and Git.
- Successfully implemented database replication for multiple tables, ensuring 99.9% data consistency and availability across distributed environments.
- Leveraged my expertise in DBMS to design, develop, and deploy useful and user-friendly MES applications for project-specific manufacturing workflows.
- Managed redevelopment of internal tracking system in use by project clients, resulting in 3+ new features, reduction of 30% in load and operation time.
- Experienced in agile methodology for quick issue resolution and solution implementation.
- Played a key role in troubleshooting and resolving database-related issues, employing strong problem-solving skills and attention to detail to deliver timely resolutions.
- Implemented triggers to enforce data integrity constraints and automate business processes, enhancing system reliability and reducing manual intervention.

### Network Engineer Trainee

Capgemini IT, Gurugram

JUNE 2022 – July 2022

- Replicate the customer issues in lab environment. Work with engineering teams to replicate customer issues and test possible fixes.
- Provided front line technical support to debug networking problems by replicating the customer issues of diverse scope.

## EDUCATION

Manav Rachna International Institute of Research and Studies, Faridabad, IN

JULY 2018 – June 2022

**Bachelor of Technology in Computer Science and Engineering**

## CERTIFICATIONS

- [HTML, CSS, and JavaScript for Web Developers - Coursera](#) 2021
- [Microsoft Office Specialist](#) 2017
- [SQL Certification - Hackerrank](#) 2017