

Manish Dhakal

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 @ Given Upon Request

A highly motivated and results-driven sales professional with extensive experience working in top retail environments in Nepal. Skilled in customer service, sales strategy, and product knowledge, with a proven track record of achieving sales targets and enhancing customer satisfaction. Adept at working in fast-paced environments, managing inventory, and fostering strong relationships with customers and team members.

EXPERIENCE

Sales Representative

Miniso

Kathmandu

Aug, 2022 - Jan, 2023

- Greeted customers and provided them with product information, recommendations, and support during their shopping experience.
- Monitored inventory levels, restocked products, and ensured displays were attractive and in line with brand guidelines.
- Managed the POS system, handled transactions, and maintained accurate sales and cash reports.
- Supported the implementation of promotional campaigns, contributing to a significant increase in store sales.
- Built strong customer relationships, leading to repeat business and positive feedback.

Sales Associate

Bhat-Bhateni Supermarket

kathmandu

Mar, 2023 - Nov, 2023

- Helped customers find products, answered questions, and demonstrated products.
- Ensured the store was clean and organized for a positive shopping experience.
- Participated in stock management, including counting inventory and ordering products.
- Worked with colleagues to improve store layout and product display for optimal sales.
- Achieved top sales recognition multiple times for outstanding performance.
- Contributed to store promotions and special sales events, driving increased customer traffic and revenue.

Sales Associate

Salesberry

kathmandu

Sep, 2023 - Dec, 2023

- Actively assisted customers in finding products, providing information, and suggesting relevant items.
- Maintained organized and well-stocked shelves while adhering to store standards.
- Handled cash transactions, processed payments, and kept accurate sales records.
- Contributed to store initiatives to attract more customers and boost sales.

EDUCATION

High School

Southwestern State College

Kathmandu

Jul, 2020 - Jul, 2021

Major: Science

Schooling

New Knowledge English Boarding School

Kathmandu, Nepal

Sep, 2024 - May, 2024

ACHIEVEMENTS

Top Sales Performer at Salesberry

High-Value Sales at Miniso

Trained and mentored new sales associates

Positive Customer Feedback

SKILLS

Customer service excellence, Sales Strategy and Execution, Product knowledge and demonstration, Inventory Management, Cash Handling and POS Operation, Team collaboration, Time management, Promotional Campaigns

LANGUAGE

English, Hindi, Nepali

REFERENCES

Available upon request.