

**Calls home:**

In a role of a counselor, I often called home to talk to parents about student concerns or to consult and collaborate with parents. In order to connect with Spanish speaking parents, I always worked with community liaison to have solid communication with the parents.

**Home visit:**

One of the 6th grade student has high truancy rate. After couple of phone calls and letters home, one day the student manager, school counselor and I, went to the student's home. It was a learning experience for me. The house was very messy and smelly. There was a single mother who was on wheelchair. All the elder siblings had left home. This gave me perspective about the home life of this student. This helped me to understand the parent situation and we talked about finding different ways to bring the student to the school.