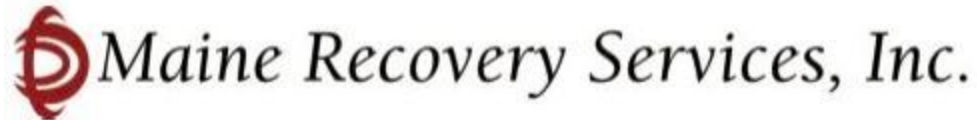


# HOME PAGE



Maine Recovery Services specializes in assisting health care professionals in attaining the highest degree of customer service possible. We accomplish excellence in service by working closely with your staff, and by focusing on the needs of providers who are facing the difficulties of delivering healthcare in today's constantly changing environment. At Maine Recovery Services, Inc., we know the complexities facing all providers in delivering the most cost effective care without compromising quality and service to the patient. Some of the services we provide include:

**Interim revenue cycle staffing**

**Onsite biller training**

**Credentialing**

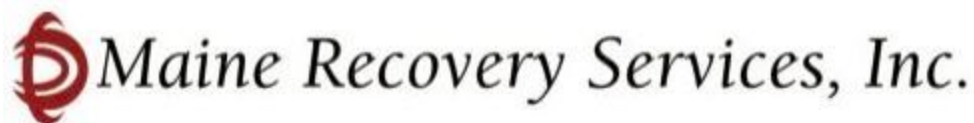
**Abandoned property**

**Credit balance resolution**

**Coders**

**Systems analysis**

Our clients enjoy pleasant differences from our competitors in the region. First and foremost, we are a result-oriented company. Together we work within the existing internal office structure to define goals and to obtain measurable solutions that are quantifiable and real. Our approach begins with the attitude that our clients are best at determining where their specific needs are. We strive to accommodate those needs until our clients' priorities and our priorities are one and the same. Because we are locally based, you can be assured that we give professional personalized service to all of our customers. Our rates are competitive and negotiated with each provider- Maine Recovery Services, Inc., is committed to building our reputation for excellence one customer at a time - because like you, we live and work here. Maine Recovery Services Inc. will be there to help you with the special projects and daily challenges that never seem to diminish. We hope you will give us the opportunity to serve you in the future by leading our expertise and assistance to your healthcare business concerns. We are confident that together we can help your facility overcome financial obstacles in this tough exciting industry.

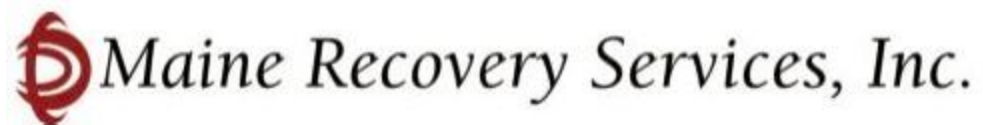


## Maine Recovery Services provides on sight biller training:

Maine Recovery Services provides Certified staff to assist your billers in navigating around the challenges of healthcare reimbursement. We offer onsite training that allows the biller to work within their daily task which serves as multifunctioning. They do not have to take time out of their work day to attend training class as they are learning “hands on” they actually apply what they learn, allowing them to fully understand and retain the material. This method of training gives the staff the confidence they need to move forward in their positions.

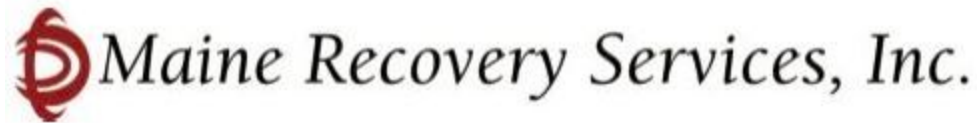
We specialize in training for the following payer and provider type billing:

- Government Payers: Medicare, Medicaid, Out of State Medicaid's, Tricare, VA, VA Choice, Indian Healthcare, USFHP, Champ VA
- Commercial Payers: BX, Aetna, Cigna, Harvard Pilgrim, Medicare Advantage, as well as many other commercial payer plans.
- Billing System such as Meditech, EPIC, Cerner, CPSI, ClaimTrak, LSS , Sequel, eCW, Nterprise, Sieman Gold, HMS, Meridan to name a few.
- Scrubber Systems such as: Epremis, Emdeon, Experian, Rycan, SSI, Quadex, Nthrive
- Payer Websites: we teach your staff how to navigate websites such as FISS to show them their options to simplify their jobs.
- Utilization
- Processes and Procedures: we assess your staff and systems to create procedure that work specifically for your organization. We hear a lot about “industry standard” that sometimes does not fit into smaller more rural areas. Staff in these areas more often have to be more diversified. We take this into consideration as we assist with implementing policy and procedures which is part of a good compliance plan.
- Skilled Nursing Billing
- LTC Term Care Billing
- Swing Bed Billing
- RHC Billing
- CAH Billing
- Contract Billing
- Excel: Pivot tables to simplify navigation
- Power point: for staff that have to do presentation



Credentialing:

Hospital, Provider Practices, Individual Providers



## Maine Recovery Services provides Interim Staffing:

Maine Recovery Services is prepared to assist your organization with every aspect of the revenue cycle from intake to authorizations, medical records documentation to cash collections greatly as an agency's billing and collections department. enables organizations to capitalize on an agency-wide approach to the revenue cycle that will maximize collections through a wide array of revenue cycle management services including: revenue cycle assessments, process redesign, interim management and staffing, training, and accounts receivable services. Commit to an effective revenue cycle by partnering with providers by providing the following Interim positions:

Revenue Cycle Director

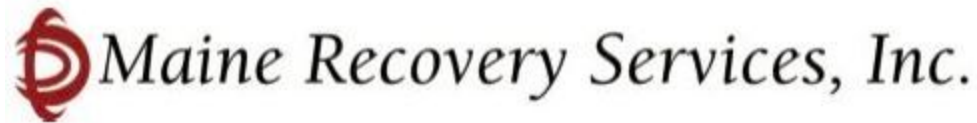
PFS Manager

Patient Access,

Coders

System support

Billers: Acute Facility, CAH, SNF, Swing, RHC, LTC, Provider and Provider Based



Maine Recovery Services provides other services we provide:

The staff at Maine Recovery can assist your organization with the following:

Advisory services for:

Compliance

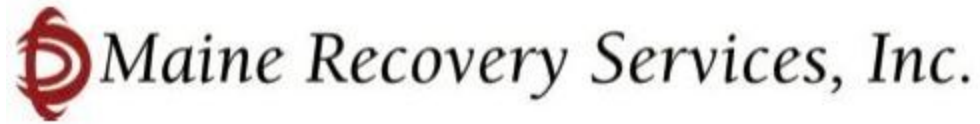
AR overview assessment

System Review

Assist with creating Processes and Procedures

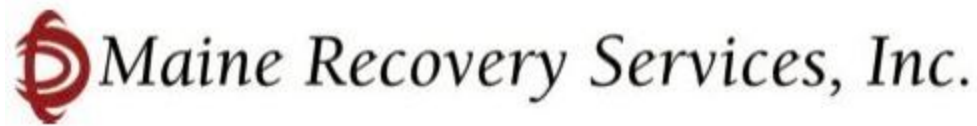
Contract Reimbursement Review

Projects: AR cleanup, Credit Balance Reviews, Abandon Property, Clean up Legacy Accounts



If interested in a position with Maine Recovery Services, Inc. please upload your resume to our website.

Derrick? is this possible?



## Maine Recovery Services provides Self Pay:

Maine Recovery Services provides assistance with your self pay receivables by striving to provide the best patient experience and satisfaction. We are current on:

New compliance regulations

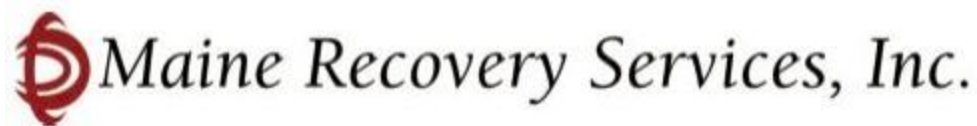
Ethics

Patient financial communications

Price transparency and determining patient estimates

Financial assistance and the 501(r) regulation

Assistance in finding prescription coverage



Maine Recovery Services provides External business office services:

Many business questions physicians and facilities face is whether or not to outsource their medical billing to third-party billing service. This is typically broken down in-house billing and outsourced billing in terms of cost and qualitative factors. You'll need to weigh the differences carefully when assessing the needs of your organization and decide if outsourcing makes sense.

Benefits to using a third party billing services is the expertise and networking our organization has to meet the needs of your company. Our relationship within our industry allows us to assist in advancing