Dawood Hamid

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Summary

I am bilingual pursuing computer science major with strong skills in customer service, computer literacy, HTML5, CSS, Java, JavaScript, C++, and SQL. With 4 years of experience working in customer service at BJs Wholesale Club, I have developed excellent communication and problem-solving skills. I am seeking an opportunity to utilize my technical expertise and customer service experience to contribute to a dynamic organization.

Experience

Tire Service Technician

BJ's Wholesale Club • Westminster, MD 08/2017 - 06/2021

Responsible for Customer Service, Tire Service, and Repair of the tires. Have experience with customer service for the entire time I worked there.

Skills

Customer service, Computer literacy, Bilingual, English, HTML5, CSS, Java, JavaScript, C++, SQL

Education

Computer Science

Towson University • Towson, MD 12/2023

- Currently taking a Web Design and Programming class. By the end of the semester I will have my own websites.
- Different project with real life applications will be done during this semester.