

# Citi Double Cash® Card



DHAMODHARAN SANKARAN

Member Since 2015 Account number ending in: 4685  
Billing Period: 04/19/25-05/20/25

Billing Inquiries and Customer Service  
BOX 6500 SIOUX FALLS, SD 57117  
1-855-473-4583, (TTY: 711)  
[www.citicards.com](http://www.citicards.com)

## MAY STATEMENT

Minimum payment due:	\$41.00
New balance as of 05/20/25:	\$1,233.14
Payment due date:	06/16/25

**Late Payment Warning:** If we do not receive your Minimum Payment by the date listed above, you may have to pay a late fee of up to \$41 and your APRs may be increased up to the Penalty APR of 29.99%.

For information about credit counseling services, call 1-877-337-8187 (TTY: 711).

## Account Summary

Previous balance	\$5,598.58
Payments	-\$5,819.62
Credits	-\$0.00
Purchases	+\$1,454.18
Cash advances	+\$0.00
Fees	+\$0.00
Interest	+\$0.00
<b>New balance</b>	<b>\$1,233.14</b>

## Credit Limit

Credit limit	\$23,500
Includes \$3,000 cash advance limit	
Available credit	\$22,266
Includes \$3,000 available for cash advances	

thankyou  
from Citi



Total Available  
ThankYou® Points: 47,761

as of 04/30/25

» See page 2 for more information  
about your rewards

For Payments, send check to: CITI CARDS, PO BOX 658201, Dallas TX, 75265-8201



P.O. Box 6004  
Sioux Falls, SD 57117-6004

Your Monthly Statement  
is Enclosed

Pay your bill from virtually anywhere with the  
Citi Mobile® App and Citi® Online



To download:  
Text 'App15' to MyCiti (692484)  
or go to your device's app store.  
Or visit [www.citicards.com](http://www.citicards.com)

Minimum payment due	\$41.00
New balance	\$1,233.14
Payment due date	06/16/25
Amount enclosed: \$	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Account number ending in 4685

Please make check payable to CITI CARDS.

DHAMODHARAN SANKARAN  
1812 HILL RIDGE DR  
FLOWER MOUND TX 75028-7648

CITI CARDS  
PO BOX 658201  
Dallas TX 75265-8201

DHAMODHARAN SANKARAN

**Account Summary**

Trans. date	Post date	Description	Amount
<b>Payments, Credits and Adjustments</b>			
04/27		ONLINE PAYMENT, THANK YOU	-\$5,819.62
<b>Standard Purchases</b>			
04/17	04/19	365 MARKET M 888 432 3 TROY MI	\$1.29
04/18	04/19	NTTA AUTOCHARGE 972-818-6882 TX	\$20.00
	04/19	KROGER #0585 FLOWER MOUND TX	\$11.02
	04/19	ZION MARKET LEWISVILLE TX	\$32.71
04/20	04/20	WHITEWATER CAR WASH - FLOWER MOUND TX	\$34.99
04/21	04/21	AMAZON MKTPL*KQ57H5IL3 Amzn.com/bill WA	\$21.64
04/23	04/23	RVT*LEWISVILLE ISD FLOWER MOUND TX	\$93.24
	04/24	ARAMARK SVC CO CITICAR IRVING TX	\$2.91
	04/24	ARAMARK SVC CO CITICAR IRVING TX	\$3.24
	04/25	205 BRAUMS STORE FLOWER MOUND TX	\$4.69
04/27	04/27	Spotify USA New York NY	\$6.48
04/27	04/27	OPENAI SAN FRANCISCO CA	\$6.38
	04/27	KROGER #0585 FLOWER MOUND TX	\$28.94
04/27	04/27	A2B INDIAN VEGETARIAN FRISCO TX	\$115.78
04/28	04/28	TXU*BILL PAYMENT 800-242-9113 TX	\$108.47
04/28	04/28	ATMOS ENERGY 888-286-6700 TX	\$123.31
	04/29	205 BRAUMS STORE FLOWER MOUND TX	\$10.17
04/29	04/29	STARBUCKS STORE 6296 FLOWER MOUND TX	\$3.37
	04/29	INDIA BAZAAR VALLEY RA IRVING TX	\$56.86
05/01	05/01	Etsy.com*US BROOKLYN NY	\$2.80
	05/01	ARAMARK SVC CO CITICAR IRVING TX	\$2.91
	05/03	SWADESHI PLAZA FLOWER FLOWER MOUND TX	\$5.97
	05/03	205 BRAUMS STORE FLOWER MOUND TX	\$12.07
	05/03	KROGER #0585 FLOWER MOUND TX	\$36.21
	05/03	THARKARI INDIAN GROCER FLOWER MOUND TX	\$4.99
	05/03	THARKARI INDIAN GROCER FLOWER MOUND TX	\$35.37
05/04	05/04	TITAYAS THAI CUISINE AUSTIN TX	\$35.00
	05/04	TST* SANGAM CHETTINAD AUSTIN TX	\$37.90
05/04	05/04	BREK.COM KIRKLAND WA	\$53.88
05/05	05/05	FAVOR FREE DELIVERIES AUSTIN TX	\$9.99
	05/05	TST* SANGAM CHETTINAD AUSTIN TX	\$36.21
05/05	05/05	TACO BELL #030108 TEMPLE TX	\$10.68
	05/06	ARAMARK SVC CO CITICAR IRVING TX	\$2.91
	05/06	365 MARKET M 888 432 3 TROY MI	\$1.29
05/08	05/08	Hulu 8778244858 CA	\$2.15
05/08	05/08	WWW.JACKSPREMIUM.COM DALLAS TX	\$40.37
	05/08	ARAMARK SVC CO CITICAR IRVING TX	\$2.91
	05/09	205 BRAUMS STORE FLOWER MOUND TX	\$5.76
05/09	05/09	WAL-MART #5963 FLOWER MOUND TX	\$20.30
05/10	05/10	CURSOR, AI POWERED IDE NEW YORK NY	\$21.32
	05/10	KROGER #0585 FLOWER MOUND TX	\$22.66
	05/10	ZION MARKET LEWISVILLE TX	\$26.11
05/10	05/10	ARCH BROWS THREADING & COLLEYVILLE TX	\$60.00

thankyou  
from citi

Member ID: 8910235420094702

Total ThankYou Points Balance:

**47,761**

ThankYou Points from Citi Double Cash Card

Purchases: 1,454

Payments: 5,820

Bonus from Citi Travel®: 0

Total Earned this Period: 7,274

» Visit [thankyou.com](#) to redeem points or see full rewards details

Bonus Points may take one to two billing cycles to appear on your statement. Please refer to the specific terms and conditions pertaining to the promotion for further details.

For the 5X total points earned on hotels, car rentals, and attractions booked through Citi Travel, 1X will appear in Purchases, 1X will appear in Payments (as payments are made on those purchases), and 3X will appear in Bonus from Citi Travel portal.

**TWO WAYS TO EARN!***Earnings This Billing Period*
**ThankYou Points on Purchases**  
**1 point per \$1**
Eligible Purchases: \$1,454.18  
ThankYou Points Earned: 1,454
 **ThankYou Points on Payments**  
**1 point per \$1**
Eligible Payments: \$5,819.62  
ThankYou Points Earned: 5,820**PURCHASE TRACKER AND HOW POINTS FOR PAYMENTS WORKS**

1. Total Payments Made: \$5,819.62

*Note: payments are eligible to earn up to the amount in your Purchase Tracker*

2. Purchase Tracker: \$8,032.55

3. Eligible Payments: \$5,819.62

4. ThankYou Points on Eligible Payments: 5,820

5. Ending Purchase Tracker: \$2,212.93

**Purchase Tracker** - When you make a purchase, that amount goes into your Purchase Tracker. Balance transfers, cash advances, fees and interest are not included. Make a payment and the Purchase Tracker gets reduced by that amount. When the Purchase Tracker reaches \$0, you won't earn points for payments until more purchases are made.

**IT'S EASY TO REDEEM**Redeem at [thankyou.com](#), on the Citi Mobile® App or at [citicards.com](#).

Redemption values vary depending on how you choose to redeem your points.

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**Standard Purchases, cont'd**

Trans. date	Post date	Description	Amount
05/10		THARKARI INDIAN GROCER FLOWER MOUND TX	\$33.94
05/11	05/11	NTTA AUTOCHARGE 972-818-6882 TX	\$20.00
05/11	05/11	IN-N-OUT PLANO PLANO TX	\$5.90
	05/12	DRIVERS EDGE 4202 LEWISVILLE TX	\$18.50
	05/14	ARAMARK SVC CO CITICAR IRVING TX	\$2.91
	05/15	ARAMARK SVC CO CITICAR IRVING TX	\$2.91
05/15		ATT* BILL PAYMENT DALLAS TX	\$119.59
	05/16	CHIPOTLE MEX GR ONLINE NEWPORT BEACH CA	\$10.83
	05/17	THARKARI INDIAN GROCER FLOWER MOUND TX	\$22.44
	05/18	KROGER #0585 FLOWER MOUND TX	\$8.31
	05/18	SWADESHI PLAZA FLOWER FLOWER MOUND TX	\$13.37
	05/19	KROGER #0585 FLOWER MOUND TX	\$20.23

**Fees charged**

Total fees charged in this billing period	\$0.00
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**Interest charged**

Total interest charged in this billing period	\$0.00
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**2025 totals year-to-date**

Total fees charged in 2025	\$0.00
Total interest charged in 2025	\$0.00

**Billing Disputes**THE FOLLOWING DISPUTE IS NOW CONSIDERED  
RESOLVED

02/24	CURSOR USAGE MID FEB NEW YORK NY	\$20.04
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**Interest charge calculation**

Days in billing cycle: 32

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Balance type	Annual percentage rate (APR)	Balance subject to interest rate	Interest charge
<b>PURCHASES</b>			
Standard Purch	23.24% (V)	\$0.00 (D)	\$0.00
<b>ADVANCES</b>			
Standard Adv	29.49% (V)	\$0.00 (D)	\$0.00

Your Annual Percentage Rate (APR) is the annual interest rate on your account. APRs followed by (V) may vary. Balances followed by (D) are determined by the daily balance method (including current transactions). Balances followed by (A) are determined by the average daily balance method.

**DHAMODHARAN SANKARAN****Account messages**

Effective May 18, 2025, the first section below will replace the existing section in the terms and the Citi Travel section will be added to your Citi Double Cash Card Terms and Conditions: With the Citi Double Cash Card, you can earn ThankYou Points for purchases and payments made on your card. Unless you are participating in a limited-time offer, you will earn: 1 ThankYou point per \$1 spent on purchases. 1 ThankYou point for every \$1 paid on your purchase balance as long as there is a corresponding balance in your Purchase Tracker. 3 additional ThankYou Points for each \$1 spent on hotels, car rentals and attractions booked with Citi Travel via [citatravel.com](http://citatravel.com) or 1-833-737-1288 (TTY:711). Points can be redeemed for cash back as a direct deposit, statement credit, or check. For example, redeem 10,000 ThankYou Points for a \$100 direct deposit, statement credit, or check. Points can also be redeemed for a variety of other rewards, such as gift cards, travel and more - redemption values vary depending on how you choose to redeem your ThankYou Points. See below for additional details. **Citi Travel:** You will earn 3 ThankYou Points for each \$1 spent on hotels, car rentals, and attractions when you use your Citi Double Cash Card to book them with Citi Travel via [citatravel.com](http://citatravel.com) or 1-833-737-1288 (TTY:711). When combined with the 1 ThankYou Point for purchases and the 1 ThankYou Point for payments, this totals 5 ThankYou Points per dollar. This may overlap with other special offers in which you are currently enrolled. You must use your Citi Double Cash Card to make the purchase with Citi Travel. For bookings made with a combination of points and your Citi Double Cash Card, only the portion paid with your card will earn points. Points are not earned on cancelled bookings. Citi Travel is powered by Rocket Travel by Agoda.

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**Update or confirm your account information today** Help us evaluate your account for future credit limit increases by providing or confirming your most recent income and housing information. Securely log in to your account at [citi.com/updateincome](http://citi.com/updateincome), or call us toll-free at 1-855-209-8556 TTY:711

## About Interest Charges

**How We Calculate Interest.** We calculate it separately for each balance shown in the Interest Charge Calculation table. We use the **daily balance method (including current transactions)** if the Balance Subject to Interest Rate is followed by (D). We figure the interest charge by multiplying the daily balance by its daily periodic rate each day in the billing period. To get a daily balance, we take the balance at the end of the previous day, add the interest on the previous day's balance and new charges, subtract new credits or payments, and make adjustments. The Balance Subject to Interest Rate is the average of the daily balances. We use the **average daily balance method (including current transactions)** if the Balance Subject to Interest Rate is followed by (A). To get an average daily balance, we take the balance at the end of the previous day, add new charges, subtract new credits or payments, and make adjustments. We add all the daily balances and divide by the number of days in the billing period. We figure the interest charge by multiplying the average daily balance by the monthly periodic rate, or by the daily periodic rate and by the number of days in the billing period, as applicable.

**How to Avoid Paying Interest on Purchases.** Your due date is at least 23 days after the close of each billing cycle. We will not charge you interest on purchases if you pay your monthly Citi Flex Plan Payment Amount plus your entire balance, excluding any Citi Flex Plan balances, by the due date each month. If you do not pay your monthly Citi Flex Plan Payment plus your entire balance, excluding any Citi Flex Plan balances, by the due date each month, you will pay interest on your purchases from the date they're posted to your account. We will begin charging interest on cash advances, balance transfers, and Citi Flex Loans on the transaction date. We will begin charging interest on a Citi Flex Pay balance subject to an APR at the start of the billing cycle following the billing cycle during which you created the Citi Flex Pay.

## Your Rights

### What To Do If You Find A Mistake On Your Statement.

If you think there is an error on your statement, write to us at the address for billing inquiries and correspondence shown on the front of your statement. In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

IBCSR.2-0722

## Your Rights if You Are Dissatisfied With Your Credit Card Purchases.

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase. To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have been fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us online or in writing at the Customer Service address shown on front of statement.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

## Other Account and Payment Information

**When Your Payment Will Be Credited.** If we receive your payment in proper form at our processing facility by 5 p.m. local time there, it will be credited as of that day. A payment received there in proper form after that time will be credited as of the next day. Allow 5 to 7 days for payments by regular mail to reach us. There may be a delay of up to 5 days in crediting a payment we receive that is not in proper form or not sent to the correct address. The correct address for regular mail is the address on the front of the payment coupon. The correct address for courier or express mail is the Express Payments Address shown below.

**Proper Form.** For a payment sent by mail or courier to be in proper form, you must:

- Enclose a valid check or money order. No cash or foreign currency please.
- Include your name and the last four digits of your account number.

**How to Report a Lost or Stolen Card.** Call the Customer Service number at the top of the page.

**Balance Transfers.** Balance Transfer amounts are included in the "Purchases" line in the Account Summary.

**Membership Fee.** Some accounts are charged a membership fee. To avoid paying this fee, notify us that you are closing your account within 30 days of the mailing or delivery date of the statement on which the fee is billed.

**Credit Reporting Disputes.** We may report information about your account to credit bureaus. If you think we've reported inaccurate information, please write to us at Citi Brands Credit Bureau Disputes, PO Box 6241, Sioux Falls, SD 57117.

### Payment Amount

You may pay all or part of your account balance at any time. However, you must pay, by the payment due date, at least the minimum payment due.

## Payments other than by mail

**Online.** See the front of your statement on how to make a payment.

**Phone.** For phone payments, you authorize Citi to electronically debit your specified bank account by an ACH transaction in the amount and on such date that you indicate on the phone. You also authorize Citi to automatically debit your specified bank account every month, in the amount and on the same date each month that you indicate on the phone, until you withdraw your authorization. You may cancel a one-time phone payment or withdraw your authorization for automatic debits by calling the number on the front of your statement within the timeframe disclosed to you on the phone.

**AutoPay.** Visit [autipay.citicards.com](http://autipay.citicards.com) to enroll in AutoPay and have your payment amount automatically deducted each month on your payment date from the payment account you choose.

**Express mail.** Send payment by express mail to:

Citi Cards  
Attention: Bankcard Payments Department  
6716 Grade Lane  
Building 9, Suite 910  
Louisville, KY 40213

**Crediting Payments other than by Mail.** The payment cutoff time for Online Bill Payments, Phone Payments, and Express mail payments is midnight Eastern time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receive your payment request.

**If you send an eligible check, you authorize us to complete your payment by electronic debit. If we do, the checking account will be debited in the amount on the check. We may do this as soon as the day we receive the check. Also, the check will be destroyed.**