

## Dhandayuthapani Jaganathan

16+ years of banking industry experience in Business Intelligence, Data migration & Analysis and Mainframe applications. Experience in all facets of software development including definition of scope, identification of requirements, database design. I got infatuated with Visualizations and Data stories using Tableau. I started working on Tableau from 2018 and built various in-house solutions which saved ~ 200K \$ per year for the client.



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Chennai-India



### WORK EXPERIENCE

#### Project Manager/Tech Lead

##### TATA Consultancy Services LTD

*06/2019 - Present, Chennai*

Manage a team and provide guidance in developing POCs for data analytics by ingesting streaming data, extracting data from unstructured schema, storing them in cloud and provide metrics-based graphs using Grafana.

#### Lead Engineer

##### TATA Consultancy Services LTD

*03/2018 – 05/2019, Chennai*

My contribution was in developing Tableau Dashboards to identify customer transactions which are above threshold limit from causing IMS region crashes. Developed interactive dashboards for 52 applications.

#### Software Engineer

##### TATA Consultancy Services LTD

*09/2008 - 02/2018, Chennai, Chicago*

As a Mainframe developer my contribution was in bug fixing, understanding the requirements and change requests, designing code, reports, unit testing, interfaces and implementing database objects for changing the scope towards meeting the objectives of the project

#### Project Intern

##### TATA Consultancy Services LTD

*06/2005 - 08/2008,*

My involvement was to analyze operational procedures and information generation or utilization needs, which include analyze, design, coding, database objects, unit testing, and implementing enhancements to complex production information systems

### EDUCATIONAL QUALIFICATION

#### B.E. (Computer Science) 2000-2004

Madras University, Chennai

### Skills

PYTHON, TABLEAU PRODUCTS, GCP DATA PRODUCTS (GCS, BQ, DATAFLOW) and MAINFRAME TECHNOLOGIES.

### PROFESSIONAL EXPERTISE

3 yrs. of Extensive Technical Experience in Data Engineering in cloud and analytics with Tableau and Python.

12 yrs. of Experience in development and optimization of Mainframe technologies like COBOL, JCL, DB2, IMS, CICS, PACBASE, FILEAID, EXPEDITOR

Expertise in various roles in onsite-offshore model Projects. Extensive experience on RFP (Request for Proposal) and project acquisitions. Prepare business objective and Technical Design Documents for a project initiated by different lines of businesses

Adept in Team Management skills like tasking, delegation, monitoring, feedback, skill upgrade, competence management, career planning, motivation & mentoring.

Deft in Client Relationship Management where providing value creation, effective resolution to client queries related to product and improving relationships with the client by anticipating customer future requirements, thereby ensuring a positive client experience.

### BUSINESS AREAS / DOMAINS

Banking domain, Finance domain, Mortgage domain, Retail domain, Customer Information domain, and Government FDIC domain.