**Poojitha Maddali**

**Senior Software Quality and Test Engineer**

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# SUMMARY

**9.6** years of experience in the field of Information technology with emphasis Software Quality Assurance which includes concepts like Requirements Analysis, Testing and maintenance of complete Software Testing Life Cycle (STLC) projects. Experienced in testing of Web services, Mainframes, Client applications and conducted both Manual and Regression testing.

Experienced scrum master with a proven track record of delivering high-quality software, on-time. Successfully incorporated Agile methodologies in the team and provided a seamless movement from waterfall to agile mode.

# SKILLS

Team Handling:

Functional/Regression Testing:

Stakeholder Management:

Test Design and Requirement Analysis:

Defect Management:

**EXPERIENCE**

**Senior Software Quality and Test Engineer – *Calyx, August 2022- Till Date***

* Working on the testing of clinical Trials (IRT page) testing for new studies and CR’s (Change Requests).
* Worked with the R&D team on testing of new enhancements for existing products.
* Ability to adhere to timelines and ensure that the clinical trial studies are delivered in a timely manner.
* Drafts test scripts with respect to the study requirements and ensure maximum test coverage using traceability matrix.
* Maintains other study specific documents like Project Review form and Traceability Matrix.
* Effectively use Jira for ticket management and study management and also to raise Bugs.
* Proficient in using qtest tool for writing and executing test scripts.

**Associate – *Cognizant Technology solutions, May 2015- August 2022***

* Currently leading a team of 5 members successfully.
* Provide KT to new members of the team and ensure successful transition
* Responsible for full Project’s Business value metrics and Cognizant owned metrics which provide the monthly project details like Code Adherence, Defect coverage, Regression Coverage, Automation Coverage etc., to higher level management
* Responsible for test design and test management for full team.
* Strong business and system Requirement analysis skills.
* Experienced in testing Web services, Mainframes testing.
* Expertise in analyzing user requirements, Functional and technical specifications.
* Specialized in extensive usage of the tools like ALM and **JIRA** from Requirements gathering till defects reporting.
* Experienced in designing Test plans, Test cases, Test Scripts and RTM (Regression Test Manager).
* Having theoretical knowledge on every technique applicable to the identification of anomalies (defects) with regard to software testing evolutions. Such techniques include Unit, Boundary, System, Functionality (Black Box), Interface, Integration, Maintenance, Regression and User-Acceptance, Exploratory, System Testing, End-to End Testing, Batch Testing, Ad-hoc Testing.
* Experience as an independent Functional QA team and working collaboratively with testers, designers, developers and other team members in managing complex projects and in the overall enhancement of software product quality.
* Extensive knowledge on all phases of Software Testing Life Cycle (STLC) and Defect Life Cycle.
* Experience in handling Onsite-Offshore model projects.
* Experience in Health Care and PBM (Benefits, Mule Services, CDH &POS) areas.
* Involve the team in every aspect of agile methodology.
* Facilitate sprint planning, daily stand-up calls, retrospective calls, stakeholder meetings and test design/ result walkthroughs
* Work with the product owner in backlog management and continuous release of products.
* Helped the team to move from waterfall model to Agile model and worked with the team in helping them understand Agile terminology like User Stories, Story Sizing, Defect Management, time tracking, etc.,

# OTHER ACHIEVEMENTS

* Received Recognition for Quick Learning and fast implementation of IRT systems in Calyx.
* Received multiple appreciations from the client, directors and manager for successfully handling module individually and for excellent communication with client.
* Received “Associate of the Month” at PAT level in Cognizant
* Received “Always striving, never settling” award for continuous good performance in 2021 in Cognizant

# EMPLOYMENT HISTORY

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name of the Company** | **Designation** | **From** | **To** | **Duration** |
| Calyx | Senior Software Quality and Test Engineer | August 2022 | Till Date | 1.6 Years |
| Cognizant Technology Solutions | Associate | May 2015 | August 2022 | 7.2 Years |

# EDUCATIONAL QUALIFICATIONS

**MCA** (Master of Computer Applications) (Aug 2011- Dec 2014): 82.7% from M.V.G.R college of Engineering, Vizianagaram, A.P, India

**B.Sc. Math’s (Hons)** (July 2008 – May 2011): 70.2% from Dayalbagh educational institute, Agra, U.P, India

**Intermediate** (June 2006- May 2008): 90.3% from Sri Chaitanya (Board of Intermediate Education), Andhra Pradesh, India in 2008

**SSC** (2006): 87.3% from St. Peter’s Model School, Hyderabad, India

**TECHNICAL SKILLS**

Software QA : Testing, Mainframe Testing, Integration Testing, Regression Testing, Clinical Trial Testing

SD Methodologies : Waterfall and Agile

Programming languages : Core Java

Operating Systems : Windows 7,8,10

Data Base : Oracle

Domain Knowledge : Health Care, Pharmacy Benefit Management.

Applications : HP ALM, JIRA, Qtest.

**PROJECT DETAILS**

**Calyx**: Calyx is the clinical Research and regulatory solutions provider for complex challenges in Clinical Development. The Calyx CTMS combines trail technology, drug development expertise and business process optimization to simplify the oversight of clinical trail operations and enable proactive risk management.

**Role: Senior Software Quality and Test Engineer from Augus 2022 – Till Date.**

**Cognizant:**

**Client**: Express Scripts Holding Company

Client Description:

An industry leading Organization in Healthcare (PBM) space listed in the Fortune top 100. The company processes pharmaceutical claims for members through a network of retail and mail pharmacies. Express Scripts provides integrated pharmacy benefit management services including network pharmacy claim processing, home delivery services, specialty benefit management, benefit-design consultation, drug-utilization review, formulary management and medical and drug data analysis services for government agencies (both as administrator of employee benefits and public assistance programs).

**Project Name**: Benefit Build Automation

**Role**: Team member from 2018 – 2019 and Team Lead from 2020 to August 2023

**Project Name**: Router Gateway and web services

**Role**: Module owner

**Duration**: August 2015 – Apr 2018