Dhananjay Kale

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Summary

- Cloud DevOps Engineer with 1 year 2 months of experience in Henkel and have worked on Google cloud platform (GCP) and Dev-ops.
- Cloud Support Engineer with 2 years 8 month of experience in Infosys and have worked on Google Cloud Services (GCP) and Dev-ops.
- Highly motivated individual with exceptional learning attitude. A good team player and always wants to learn new things.

Skills

- Google Cloud Platform
- Kubernetes
- Docker
- Ansible
- Atlassian JIRA/Confluence
- Jenkins
- Python
- Terraform
- Linux Administration & Shell Scripting
- Amazon Web Services
- Gitlab
- Azure
- Troubleshooting

Experience

Cloud DevOps Engineer   October -2023- till present

Henkel Adhesive Technology India Pvt.Ltd

Roles & Responsibilities:

- Created Landing zone and subscription in Azure and provisioned resources such as Virtual machine, backup, Vnet, Bastion, monitoring configuration etc. using IAC, Terraform
- Collaboration with many teams to deploy the application code on the windows server.
- Managed Cloud and data-center servers.
- Did the patching of Windows and Linux and planned patching activities
- Processed and managed firewall requests to ensure network security and compliance
- Developed, implemented, and maintained Terraform scripts for automating infrastructure
- creation and updates
- Provisioned and managed resources in Google Cloud Platform (GCP) and Microsoft Azure
- based on client requirement
- Collaborated with clients to understand their needs and translated them into technical
- Specifications
- Experience in troubleshooting OS issues, handling Clusters & knowledge of Windows
- Filesystems
- Experience in setting up & configuring EC2 instances & know how to create VPC, Subnet, Elastic IPs, DNS, Security groups, S3 Bucket, EBS, EFS, IAM on AWS, azure, GCP.

- working on user request to increase disk space, memory etc.
- knowledge of unity devices, VMware, Hyper-V machines, physical servers

- Migrated the Virtual machines from on prem DC to Google cloud platform

- Experience in monitoring and troubleshooting issues related to server memory, CPU, OS, storage and network

- Experience of ServiceNow ticketing tool (Incidents, change management, RITM)

Senior System Associate   December -2020- Oct- 2023

Infosys Technologies Private Limited

Roles & Responsibilities:

- I worked on the Google Cloud Platform for a US client and was involved in critical handling. Also, explored various cloud services available on the Google cloud platform
- participating in incident management processes, including identifying, investigating, and resolving critical incidents impacting customer in client environments.
- I am managing the war rooms and prioritizing incidents, providing status updates to stakeholders, and ensuring effective communication throughout the incident lifecycle.
- Handling and resolving critical incidents and outages in a timely manner via SERVICE NOW ticketing tool.
- Perform daily system administration tasks to verify that all systems are up and running Also, Monitoring the health and performance of customer environments on GCP, detecting and addressing potential issues proactively.
- Experience in supporting multiple cloud products LAN, WAN, Firewall, Load Balancers, Kafka Git, MongoDB, cloud services. etc.
- Providing excellent customer support by responding to inquiries, issues, and service requests from customers
- Interacting with customers to understand their requirements, provide technical assistance, and communicate progress for support incident.
- Perform data quality checks and improve the data quality as per client requirement
- Identification of problem and raising change management. and monitoring on process logs during release and change on the live system during maintenance period
- Provide daily monitoring, management, troubleshooting, and issue resolution to systems and services hosted on cloud resources.

Certifications

- Microsoft Azure - 900
- Google Associate Cloud Engineer
- Infosys Certified kanban practitioner
- Google Certified Digital transformation with cloud
- Google certified professional solution architect

Education

- Diploma in EXTC from Vishweshwarrya Padvika Abhiyantriki Mahavidyalaya, Latur, Nov 2020

Required Information

- Total experience: 3.10 years
- Current location: Pune

Personal Snippets

- D.O.B: 4 Jan 2000
- Hobbies: Listening songs and cricket.
- Languages Known: English, Hindi, Marathi

I declare the above information is true to the best of my knowledge.

Place: Pune   Dhananjay kale