DHANESHWARI GOTUR

Software Test Engineer

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PROFILE SUMMARY

ISTQB Certified Software Test Engineer with 4.8 years of total QA experience, including **strong expertise in manual testing** and **1.5 years of automation testing** for web applications. Expertise in improving product quality through efficient **QA processes** and **agile methodologies**. Proficient in **Java**, **Selenium, TestNG, Maven and Jira**, skilled in enhancing testing efficiency and collaborating effectively with cross-functional teams to deliver high-quality software.

CERTIFICATIONS

ISTQB Certified Tester – Foundation Level (CTFL)
Issued by: ISTQB | Year:2025

TECHNICAL SKILLS

- ➤ **Testing** Tools: Selenium WebDriver, TestNG, JIRA, TexMo
- ➤ **Version Control & CI/CD:** Git, Jenkins
- ➤ **Languages**: Core Java, SQL
- ➤ **Methodologies**: Agile, V-Model, Waterfall

PROFESSIONAL EXPERIENCE

COGNIZANT TECHNOLOGY SOLUTION | Sep 2021 – Jan 2024

Project: DTAG – Process Testing

- Conducted **smoke, regression, and functional testing** for CRM-T, a telecom application supporting mobile services, resulting in a **30%** decrease in post-release defects.
- Led testing for key business workflows including **Provisioning, Cancellation, Modification**.
- Automated test scenarios using **TexMo**, improving execution time by **30%.**
- Collaborated with **cross-functional teams** to log, track and resolve **50+** defects.
- Reported and tracked defects using **Jira**, contributing to a reduction in issues.

Project: Dedalus – ServiceNow

- Validated core ITSM modules including **Change, Problem, and Request Management** through **250+ test cases**.
- Participated in **sprint planning and requirement analysis** sessions with dev and client teams.
- Increased defect detection rate by **50%** through rigorous smoke, integration, and regression testing cycles.
- Detected and reported **critical defects** early in the cycle, significantly reducing defect leakage.
- Ensured system stability through continuous **regression testing** during each sprint.
- Engaged in sprint planning and requirement analysis with stakeholders for **20+ user stories**.

PREVENTINE LIFE CARE PRIVATE LIMITED | Feb 2021 – Aug 2021

Project: PLIMS / UTICA

- Developed **150+** test cases for patient data entry and reporting; ensured **95% test coverage**.
- Performed thorough testing phases (Smoke, Integration, Regression), improving **defect detection rate by 50%**.
- Maintained detail documentation of test cases, test results, and defect reports.
- Identified **critical bugs** by through testing, results in reducing **defect leakage**.
- Streamlined defect management using Jira, reducing turnaround time by **20%**.
- Worked closely with **BAs** to validate test coverage and **prioritize high-impact test scenarios**.

Quiesta Technologies Private Limited | April 2019- January 2021)

Project: Talent Beehive |Lead Mart

- Executed **end-to-end testing** for web-based platforms, focusing on both functionality and UI consistency.
- Authored and executed **100**+ test cases across functional and GUI areas.
- Logged and tracked defects through **JIRA**, performed retesting and regression.
- Participated in daily stand-ups and sprint reviews in **Agile** environment.

EDUCATION

Bachelor of Engineering in **Electronics and Telecommunication – Solapur University, Solapur.**