

# Dhaniram Kesari

## Skills

SQL

Excel/Google Sheets

- Pivot Tables
- Charts & Graphs
- Lookups
- Conditional Formatting

R for Statistical Analysis

Tableau for Data Visualization

VBA for Automation in Excel

Leadership

Collaboration

Communication

Attention to Detail

Process Improvement

Time Management

Analytic Reasoning

Continuous Learning

## Education

CUNY City College of New York

2012-2016

B.S. Applied Mathematics,

Minor: Computer Science

## Certifications

[Google Data Analytics  
Professional Certificate](#)

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Portfolio: <https://dhaniramk.github.io/#work>

Data-driven and solutions-oriented professional with a background in logistics seeking a Data Analyst position. Proven ability to analyze data, improve efficiency, and implement solutions that drive impactful business outcomes.

## Experience

### Customs Brokerage Supervisor - Expeditors

11/2019 – present

Managed an 11-person team processing an average of 1600 import entries per month, ensuring compliance with U.S. Customs regulations and exceeding key performance indicators.

- Demonstrated analytical and problem-solving skills by developing and implementing VBA automation solutions that significantly improved operational efficiency, saving my department 120 hours weekly.
- Enhanced data accuracy through rigorous audits, identifying and rectifying errors to improve accuracy from 92.5% to 98.8%.
- Developed and presented insightful client reports using Excel, providing key performance indicators and demonstrating a strong understanding of data visualization and communication.
- Mentored and developed team members, setting and tracking performance goals using a data-driven approach focused on productivity metrics.

### Customs Brokerage Agent - Expeditors

02/2017 – 11/2019

Coordinated and streamlined the filing of customs entries for import shipments, ensuring strict compliance with U.S. Customs regulations while meeting departmental KPIs.

- Demonstrated programming skills by writing scripts in Pascal and VBA, streamlining data entry processes and resulting in cost savings equivalent to 2 full-time positions.
- Significantly improved data entry efficiency by utilizing data extraction software, reducing processing time for complex entries (100+ lines) from 8+ hours to less than 1 hour.

### Customs Brokerage Intern - Expeditors

08/2015 – 02/2017

Assisted with filing entries with U.S. Customs and associated government agencies for the import of foreign cargo under the supervision of a Customs brokerage agent.