

Dhaniram Kesari

Skills

SQL

Excel/Google Sheets

- Pivot Tables
- Charts & Graphs
- Lookups
- Conditional Formatting

R for Statistical Analysis

Tableau for Data Visualization

VBA for Automation in Excel

Leadership

Collaboration

Communication

Attention to Detail

Process Improvement

Time Management

Analytic Reasoning

Continuous Learning

Education

CUNY City College of New York

2012-2016

B.S. Applied Mathematics,

Minor: Computer Science

Certifications

[Google Data Analytics
Professional Certificate](#)

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Data-driven and solutions-oriented professional with a background in logistics seeking a Data Analyst position. Proven ability to analyze data, improve efficiency, and implement solutions that drive impactful business outcomes.

Experience

Customs Brokerage Supervisor - Expeditors

11/2019 – present

Managed an 11-person team processing an average of 1600 import entries per month, ensuring compliance with U.S. Customs regulations and exceeding key performance indicators.

- Demonstrated analytical and problem-solving skills by developing and implementing VBA automation solutions that significantly improved operational efficiency, saving my department 120 hours weekly.
- Enhanced data accuracy through rigorous audits, identifying and rectifying errors to improve accuracy from 92.5% to 98.8%.
- Developed and presented insightful client reports using Excel, providing key performance indicators and demonstrating a strong understanding of data visualization and communication.
- Mentored and developed team members, setting and tracking performance goals using a data-driven approach focused on productivity metrics.

Customs Brokerage Agent - Expeditors

02/2017 – 11/2019

Coordinated and streamlined the filing of customs entries for import shipments, ensuring strict compliance with U.S. Customs regulations while meeting departmental KPIs.

- Demonstrated programming skills by writing scripts in Pascal and VBA, streamlining data entry processes and resulting in cost savings equivalent to 2 full-time positions.
- Significantly improved data entry efficiency by utilizing data extraction software, reducing processing time for complex entries (100+ lines) from 8+ hours to less than 1 hour.

Customs Brokerage Intern - Expeditors

08/2015 – 02/2017

Assisted with filing entries with U.S. Customs and associated government agencies for the import of foreign cargo under the supervision of a Customs brokerage agent.