Danilo A. Torrejos Jr.

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PROCESS IMPROVEMENT AND ANALYSIS

Experienced Java Developer with 7 years of expertise in system analysis, problem-solving, process improvement, and software design. Adept at process mapping, system review, and impact assessments to optimize functionality and efficiency. Committed to delivering high-quality work within deadlines while maintaining precision and attention to detail. Skilled in User Acceptance Testing (UAT), ensuring seamless implementation and system reliability.

KEY COMPETENCIES

- Process Analysis and Problem Solving
- System design and process mapping
- Process Implementation

- API and Automated System Integration
- Clean-code practice

- Strong interpersonal skills and Good communication skills
- Proactive and self-motivated
- Fast-Learner

PROFESSIONAL EXPERIENCES

Senior Associate Analyst

VCustomers (Tech M)   - Dec 2021 - Present

Dedicated to enhancing business operations through system analysis, issue resolution, and process optimization. Experienced in working collaboratively with onshore and offshore teams, ensuring seamless integration of Agile methodologies to drive efficiency and innovation.

- Spearhead process improvements by analyzing systems, identifying bottlenecks, and implementing strategic solutions to enhance functionality and performance.
- Maintain strong relationships with clients and stakeholders, ensuring effective communication and alignment between technical solutions and business goals.
- Conduct impact analyses to assess system adaptability in response to business changes, providing actionable insights to support data-driven decision-making.
- Optimize workflows by refining system functionality, reducing inefficiencies, and driving continuous improvement initiatives.
- Foster a culture of teamwork, innovation, and problem-solving during development and testing cycles, ensuring timely delivery of high-quality solutions that improve operational effectiveness.

Process Implementation Analyst

Transcom - Sept 2017 - Dec 2021

Proven track record in implementing system modifications, enhancements, and fixes in alignment with Agile Methodology and business objectives. Adept at translating complex requirements into scalable solutions, ensuring seamless integration and functionality.

- Successfully delivered high-quality system updates and optimizations on time, maintaining strong collaboration with both onshore and offshore client teams to drive project success.
- Proactively gathered and analyzed end-user feedback to propose strategic enhancements, improving system performance, usability, and overall user experience.
- Spearheaded issue resolution by troubleshooting system bugs, collaborating with development peers, and refining processes throughout the development phase and testing cycle.
- Demonstrated expertise in debugging, optimizing system efficiency, and implementing corrective measures to ensure reliability and compliance with industry standards.
- Excel at problem-solving, communication, and teamwork, contributing to a productive and innovative development environment.

EDUCATION & CERTIFICATIONS

BS - Information Technology
Universidad De Dagupan
Programming

Over-all Champion Java Programming
Java programming school competition

Deanslister
Consistent Deanslister - 1st year to 4th Year with Certification

TECHNICAL SKILLS

System Development
Mobile Android Applications
Desktop and Web Applications

Database
MySQL- RDBMS

Familiar
HTML, CSS, JavaScript