

Dhanshree Parab

✉ dhanuparab6@gmail.com

☎ +91 8108510562

📅 January 6th, 2000

📍 B 701 Mitanayan Charkop Kandivali West
Mumbai - 400067

🌐 [linkedin.com/in/dhanshree-parab-858971231](https://www.linkedin.com/in/dhanshree-parab-858971231)

👤 Profile

Motivated and detail-oriented professional transitioning into a development-focused role, leveraging 1.5 years of experience as a Systems Engineer. Proficient in troubleshooting, network monitoring, and system optimization with a growing skill set in full-stack development. Currently enrolled in Full Stack Development with Python, gaining proficiency in frontend technologies, SQL, and web development. Eager to transition from networking to a dynamic developer role. Seeking a challenging opportunity to implement newly acquired programming knowledge, leverage problem-solving expertise, and contribute to innovative projects within a diverse team.

🎓 Education

Bachelor Of Technology

2018 – 2022 | Mumbai, India

Electronics and Communication Engineering

Usha Mittal Institute of Technology affiliated to SNDT Women's University
Grade - O

💼 Professional Experience

Suvidha Foundation – NGO

2024 | Mumbai, India

Machine Learning Intern

- Processed and cleaned raw text data for Natural Language Processing (NLP) tasks.
- Conducted exploratory data analysis (EDA) to understand data distributions, identify patterns, and handle outliers.
- Performed text preprocessing, including tokenization, stemming, lemmatization, and handling missing values.
- Utilized popular deep learning frameworks such as TensorFlow or PyTorch for model development.
- Gathered and integrated relevant data sources for the prediction module, ensuring data completeness and quality.

Atos Global IT Solutions (India)

2022 – 2023 | Pune, India

Systems Engineer

Client – NIKE (Jun'22 - Mar'23)

Network Operation Center Engineer

- Utilized online platforms like Velocloud, SolarWinds, ServiceNow, Big Panda, and putty, slack to collect and analyze network data, focusing on performance metrics, connectivity, routers and server issues for Nike clients.
- Employed analytical techniques to investigate incidents, applying problem-solving skills to detect patterns and anomalies within network data.
- Collaborated with cross-functional teams to resolve complex issues, leveraging incident and change management processes using SNOW, thus developing skills in data-driven decision-making and problem resolution.
- Setup connectivity solutions between Nike stores and the network, enabling data flow and system communication.
- Contributed to process improvements that aimed to optimize network performance, focusing on achieving monthly targets, which involved the analysis and interpretation of network data.
- Mentored new team members, sharing insights on data analysis and network performance assessment.

Client - Willis Towers Watson (WTW) (Mar'23 - Oct'23)

Systems Engineer

- Proficient in platforms such as Cisco Prime, WLC, and Network Portal, utilizing these tools to track and monitor network performance data for Willis Towers Watson.
- Applied proactive monitoring techniques to assess customer networks, which led to reduced incident response times through predictive analysis of network data.

- Collaborated closely with end-users to ensure service continuity, employing data-driven insights to maintain uninterrupted network services.
- Developed and maintained daily metrics, evaluating critical issues and incident progress, showcasing a capacity for data-driven reporting and performance analysis.

Skills

Frontend Development: ● ● ● ● ●

HTML, CSS, JavaScript, Bootstrap

Backend Development:

SQL

Tools:

VScode, MySQL Workbench, SolarWinds, ServiceNow (Ticketing Tool), Velocloud

Other Skills: ● ● ● ● ●

Networking, Problem Solving, Experience of online platforms like Jupyter Notebook, Cisco Prime, Big Panda, Putty, Slack, WLC, Network Portal, Riverbed, Bash Shell Scripting, Power BI, Basics of Machine Learning.

Certificates

Full Stack Development with Python (Ongoing)

Itvedant Education Pvt. Ltd.

Cisco Certified Network Associate (CCNA)

Power BI from Simplilearn

Web Development from Udemy

Python from Udemy

Programming in C from NIIT

Cybersecurity Academy – Security Analyst from Atos Percipio

Bash Shell Scripting

Hands on Workshop on 'IOT' from Robotronix

Organizations

National Service Scheme (NSS)

Junior council member

2019 – 2020 | Mumbai, India

Declaration

I hereby declare that the particulars furnished above are correct.



Dhanshree Parab
Mumbai