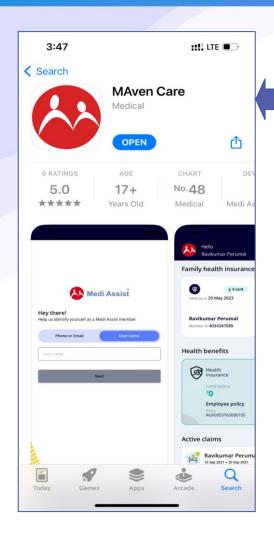


**Maven Mobile Application User Manual** 

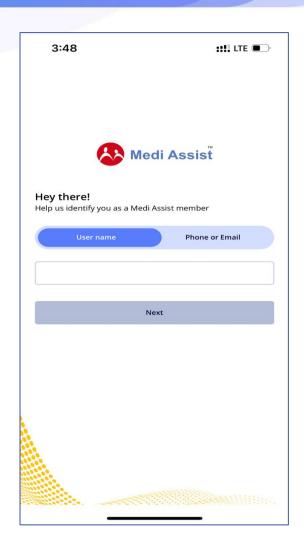


## 1. Step to login into MAven App





Open the "MAven Care" App in Play Store / App store

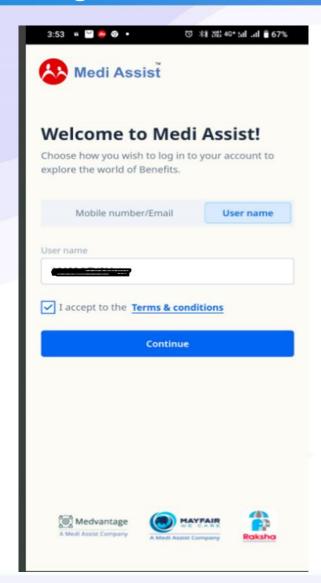


1.Click on **User name** to login into the app

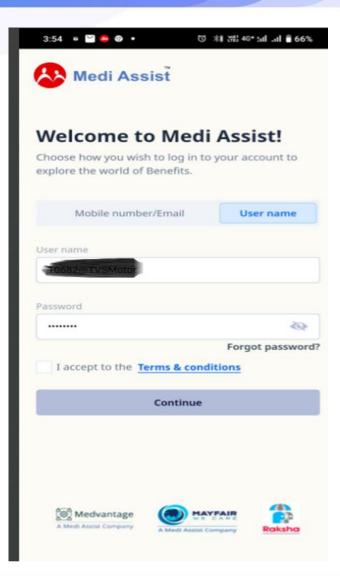
2. Click on **Phone or Email** to login into the app

### 2. Login with User name





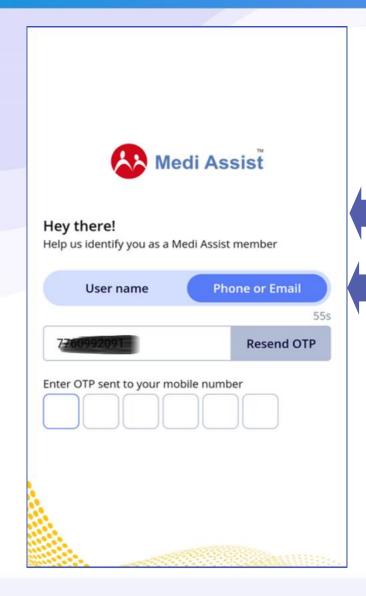




Enter your Date of bith as **password** in below format "DD-MM-YYYY"

## 3. Login with Phone or Email

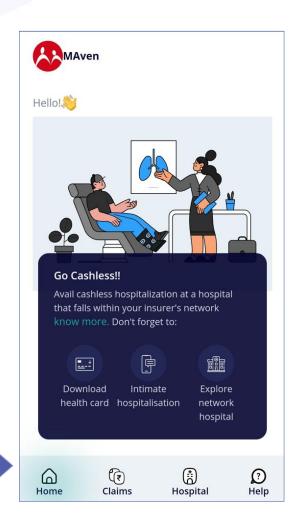




Please enter your registered mobile number to get OTP

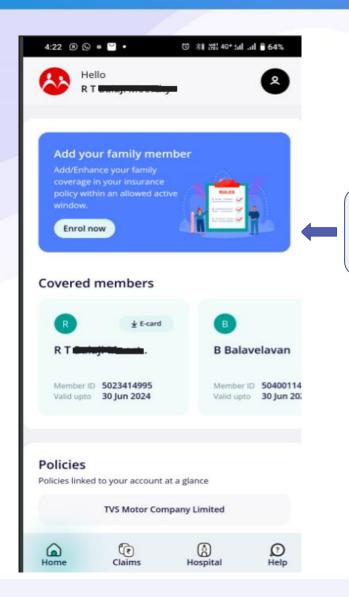
Please enter OTP here

Click here for "Home Page"

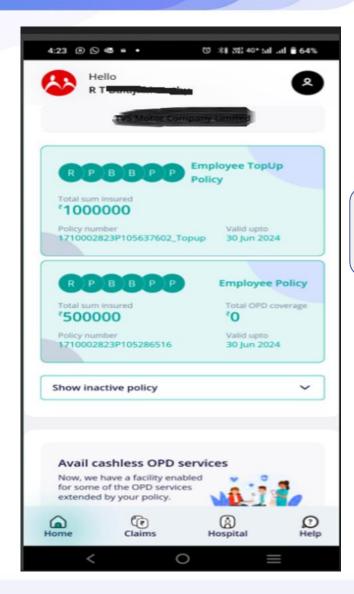


#### 4. Home Page





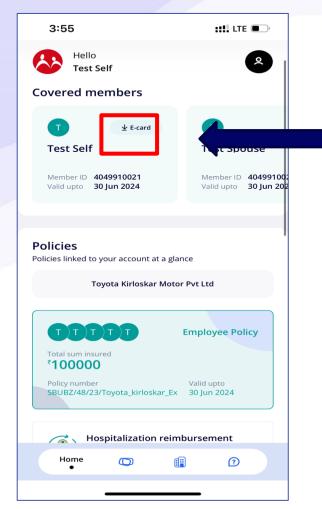
This is the homepage you see once you enter



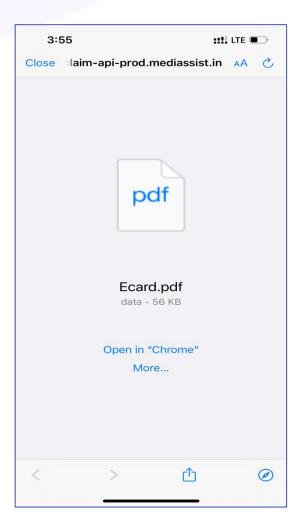
Scrolling down you can see following options to explore

## 5. Step to download E-card





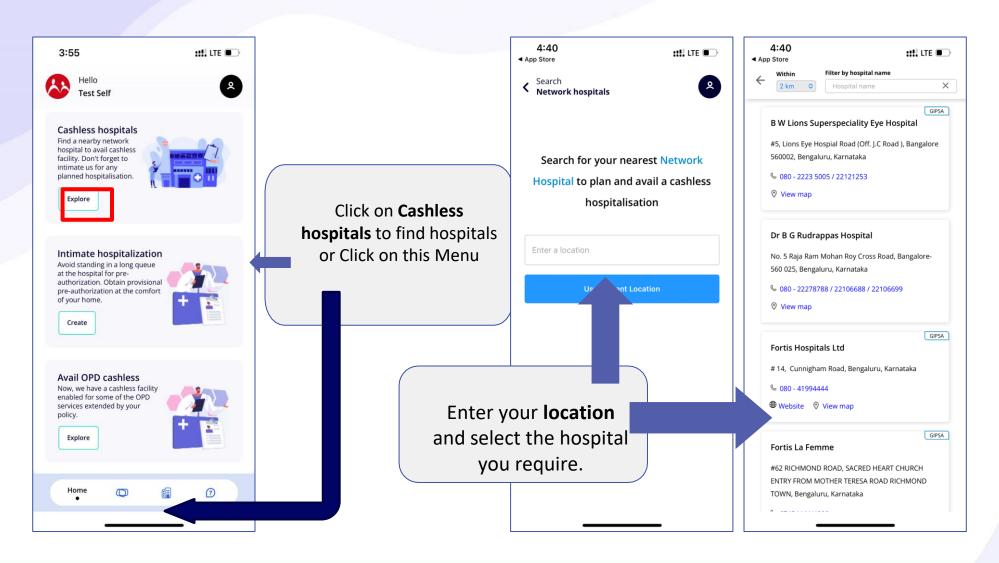
Click on **E-card** button to download your E-card



Download Request will pop-up and you can download it.

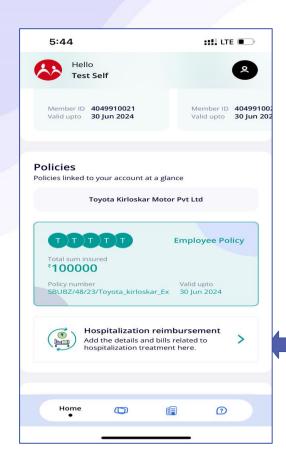
## 6. Step to Check Network Hospital for Cashless facility



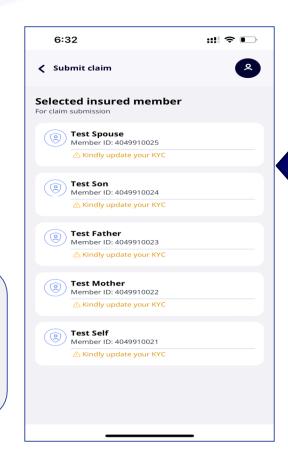


#### 7. Submission of Reimbursement Claims





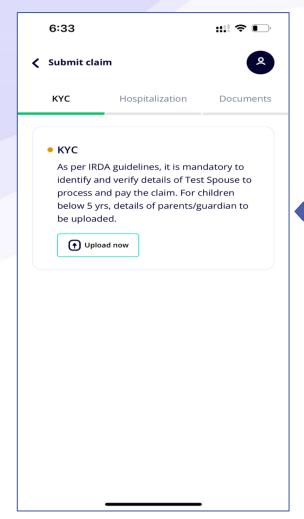
Click on **Hospitalisation**reimbursement to submit
a claim

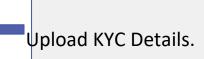


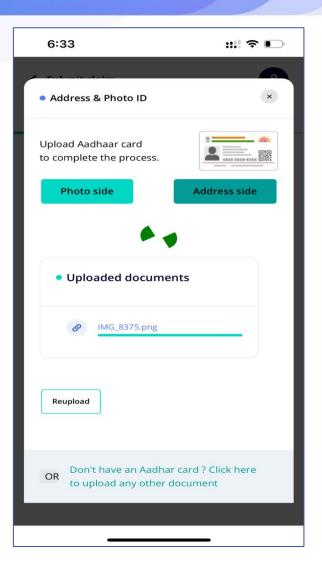
Here you can choose for which beneficiary you want to raise claim.

## 8. Step to submit a Claim





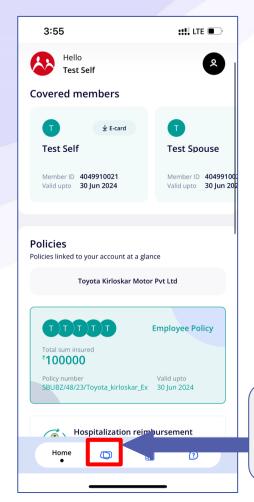




Complete the steps and submit your claim.

## 9. Step to check your Claims





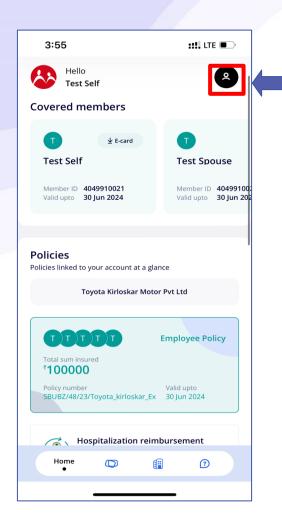
Click this Claim Button to check all your claims



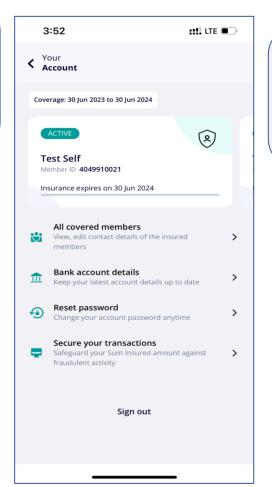
Here you can check all your submitted claims.

## 10. Step to check your Account





Click on **Profile Logo** to check your account details.



You can see following information about your profile.

## 11. Step to check your Insured

## members



3:53 ::!! LTE 🔳 Family member details Insured members **Test Self** Member ID 4049910021 **\** 7259107759 shaifullah.mukthiyar@mediassist.in **Test Spouse** 4049910025 **\** 7259107759 shaifullah.mukthiyar@mediassist.in **Test Son** Member ID 4049910024

By clicking on **All covered members** you can check all your beneficiaries

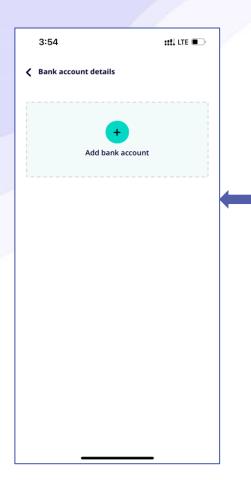


Check all your beneficiaries details.

## 12. Step to add Bank Account Details







By clicking on **Bank** account details you can check your Bank Account information.



Click on **Add bank account** to update your
bank account details

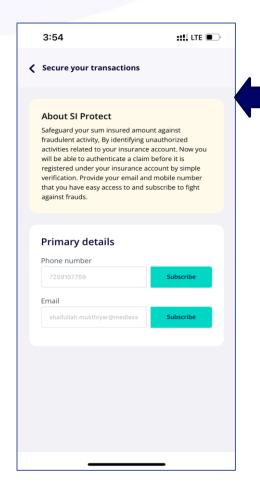
## 13. Change / Reset Password







Click on Reset your password through current password, mobile or email



Click on **Secure your transaction** you see this page.





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