

K DHANUSH

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Objective

Seeking a challenging position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learnings.

Education

Sri Venkateshwara Engineering of College ,Tirupati , chittoor,AP
B.Tech(Computer Science Engineering)
2023 — **70.23**

Technical Skills

- - Testing Tools : Selenium WebDriver, TestNG
- Bug Tracking : JIRA
- Programming Languages : Java
- Test Automation : Scripting, Framework Development
- Test Case Design : Manual and Automated
- Test Documentation : Test Plans, Test Cases, Bug Reports
- Version Control : Git

Academic Project

Project Name : Intelligent support ticket processing.
Tools used : Nlp and Machine learning.
Duration : 6 Months

Support ticket processing has become a popular solution for improving efficiency and resolving customer inquiries in a timely manner allow for the analysis and interpretation of human language and machine learning techniques provides efficient result to extract knowledge from the past datasets collected from the customer tickets. This project is divided into two modules that are following,
1). Categorized problem statement
2). Find the solution from the datasets
The main role of the problem statement is identifying the which type of problem is raised by t

Languages Known

Telugu, English, Tamil

Achievements & Awards

Completed C programming course from Code Tantra
Participate in the junior kabbadi district runners-up

Strength

Good communication skills
Don't feel pressure
Self Confidence
Fast Learner

Declaration

I hereby declared that all the above details are true and correct to the best of my knowledge.