

From: Fabiha Hoque
Sent: Monday, 23 September 2024 14:10
To: sales@smarterappliances.co.uk
Subject: RE: Job details: Flat 88 Middlesex house, spring villa road - 087575

Hello,

Please proceed with like for like:

Cat 4 - Siemens - £1599 + VAT (Manufacturer's warranty - 2 years) (LEAD TIME TBC) (IN BLACK)

Delivery, installation and removal - £99 + VAT

If you can keep tenant updated of lead time.

Kind regards

Fabiha Hoque
Property Manager



GCP Asset Management (UK) Limited
2nd Floor Kingsbourne House
229 - 231 High Holborn
London
WC1V 7DA

Tel: +44 20 4576 8490

E-Mail: Fabiha.Hoque@grandcityproperty.co.uk

Web: www.grandcityproperty.de

GCP Asset Management (UK) Limited is a company registered in England and Wales under registration number 12808143.

Please be aware of the increase in cybercrime and fraud. If you receive an email purporting to be from someone at GCP Investment Management (UK) Ltd which seems suspicious or seeks to direct a payment to bank details which differ from those which we have already given to you, it is unlikely to be genuine.

Please do not reply to the email or act on any information contained in it but contact the sender immediately.

The personal data you have provided in your inquiry will be used exclusively for the purpose of your request. For further information on data processing and data protection, please refer to our [privacy notice](#).

This message (including all attachments) is confidential. It may only be read, copied or used by the intended recipient and addressee. If you have received this message by mistake, please notify the sender (by replying to this e-mail) immediately and delete the message. Any unauthorised use or disclosure of the contents of this message, in whole or in part, is prohibited.

From: Smarter Appliances Store <sales@smarterappliances.co.uk>
Sent: Monday, September 23, 2024 12:10 PM
To: Fabiha Hoque <fabiha.hoque@grandcityproperty.co.uk>
Subject: Job details: Flat 88 Middlesex house, spring villa road - 087575
Importance: High

CAUTION: External Sender, Do not click on links or open attachments unless you recognize the sender.

Hi,

Please see below the engineer's report for this property & quotes to replace if required:

Parts required

Please let us know if you'd like to proceed with the part or replacement

Cat 3 - Bosch - £1569 + VAT (Manufacturer's warranty - 2 years) (LEAD TIME TBC)

Cat 4 - Siemens - £1599 + VAT (Manufacturer's warranty - 2 years) (LEAD TIME TBC) (IN BLACK)

Delivery, installation and removal - £99 + VAT

Agent	GCP Asset Management (UK) Limited
Reference	087575
Name	& Anwar
Address	Flat 88 Middlesex house, spring villa road
Postcode	HA8 7FX
Job Type	New Job
Status	Parts Required
Assignment	20/09/2024
Type of Appliance	Microwave Combi
Make	Siemens
Model	Cm633gbs1b53
Serial	00817
Fault	Please investigate the E8401 error code on the microwave. Please also take measurements and photos.
Part 1	
Part Name	INVERTER
Quantity	1
Part Price	£263.59 + VAT
Part 2	
Part Name	MAGNETRON
Quantity	1
Part Price	£240.91 + VAT
Part 3	
Part Name	SENSOR-PTC
Quantity	1
Part Price	£50.08 + VAT
Part 4	
Part Name	CONTROL MODULE PROGRAMMED
Quantity	1
Part Price	£290.49 + VAT
Part 5	
Part Name	OPERATING MODULE

	PROGRAMMED
Quantity	1
Part Price	£299.87 + VAT
Call out Charge	£50.00 + VAT
Labour (If Proceed)	£130.00 + VAT
Total	£1,324.94 + VAT
Engineer Report	E8401 error code is due to faulty pcb's. When the microwave gets this particular error code it is also due to the temperature sensor being faulty. The magnetron and inverter are also faulty and will need to be replaced. Parts required. A second engineer will also be required to carry out the repair as the appliance is above waist height.

Sales Team

Sales@smarterappliances.co.uk

T: 0203 488 0344

W: www.smarterappliances.co.uk

E: Sales@smarterappliances.co.uk

This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this email. Please notify the sender immediately by e-mail if you have received this email by mistake and delete this email from your system. E-mail transmission cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. The sender therefore does not accept liability for any errors or omissions in the contents of this message, which arise as a result of e-mail transmission. If verification is required please request a hard-copy version. Smarter Appliances Ltd TVA Smarter Appliances. www.smarterappliances.co.uk