

# Hamptons

THE HOME EXPERTS

D&S Appliances Ltd  
  
Flat 1  
136-137 High Street  
Ilfracombe  
Devon  
EX34 9EZ

Tel:

2nd Floor  
Standon House  
21 Mansell Street  
London  
E1 8AA

Direct Line:

Direct Fax:

Email: ThomasV@hamptons.co.uk

Home: [www.hamptons.co.uk](http://www.hamptons.co.uk)

## WORKS ORDER

**Client:** Edward Kershaw & Dagmar Kershaw  
**Client No:** C520803  
**Property:** 8 Hugh Street, London, SW1V 1RP

**Instructed By:** Victoria Thomas  
**Date:** 18/10/2023  
**Works ref:** W518236  
**Purchase order:** 1589537  
**Supplier a/c no:** C840779

<b>Instruction:</b>	Tenant has reported same fault with oven (you recently attended in May for the same fault), advised the same error code is showing. New report: The oven which was repaired a few months ago has the same fault again. Last time the engineer informed me that the cooling fan had stopped working. My guess is that it's the same issue again. Please can you kindly attend to advise further. Gaggenau oven. Fault code showing E313 'contact after-sales service and communicate error code'.
<b>Access:</b>	Please contact Michael for access
<b>Tenant / Occupant:</b>	Sloane Consultancy Oxford Limited
<b>Contact details:</b>	Mobile: 07919 021 250
	Phone: 00966 562 000 037
	Email: melkassir@greassets.co.uk
IT IS IMPORTANT THAT YOU DO NOT CARRY OUT FURTHER WORKS THAN INSTRUCTED ABOVE WITHOUT THE FULL AUTHORISATION OF THE INSTRUCTOR NAMED ABOVE OR OTHER AUTHORISED STAFF WITHIN THIS OFFICE.	
<b>Please Charge To:</b>	Edward Kershaw & Dagmar Kershaw  c/o Hamptons International. <a href="mailto:pminvoices@hamptons-int.com">pminvoices@hamptons-int.com</a>  All invoices should be presented in .pdf format and include the purchase order number to the above email address for prompt payment