

HealthCareOne Website Information

HealthCareOne[About Us](#)[Services](#)[Patients & Visitors](#)

Comprehensive Care for Metro City

We are committed to providing high-quality, patient-centered healthcare services across our network of hospitals and outpatient clinics.

[Learn More](#)

Our Network

Serving over 8 million residents, with 12 hospitals and 45 outpatient clinics throughout Metro City.

Our Services

Offering a wide range of medical services, from emergency care and surgeries to primary care and specialty treatments.

Quality and Safety

Committed to maintaining the highest standards of quality and safety in all aspects of patient care.

About Us

Compassionate Care. Innovative Solutions. Health for All.

Our Mission

Caring for the community we serve

To advance the health and well-being of Metro City residents by providing equitable, compassionate, and patient-centered care, while fostering innovation in healthcare delivery.

Our Vision for the Future

Building a healthy, innovative, and inclusive tomorrow

We aim to address current healthcare challenges, explore advanced technologies to improve health outcomes, enhance the patient experience, and promote workforce well-being

Who We Are

Metro City's trusted public healthcare system

We're the largest public health authority in the region—providing care at 12 hospitals and 45 outpatient clinics. We serve over 8 million residents annually with services such as:

- Preventive care
- Acute and specialty services
- Community health services

"We believe that every person, regardless of background or circumstance, deserves access to high-quality care—and that innovation is key to advancing our mission."

— Dr. Maya Patel, CEO

Our Services

Integrated Support, Inspired Health.

Primary & Specialty Care

[Your health, your team](#)

We offer comprehensive care across all life stages – from routine checkups to complex specialty services.

- Family Medicine & Pediatrics
- Internal Medicine
- Women's Health & OB/GYN
- Cardiology, Oncology, Neurology & more
- Chronic Disease Management

Behavioral Health & Wellness

[Whole-person care for mind and body](#)

We support mental health, substance use recovery, and emotional well-being.

- Counselling & Therapy Services
- Psychiatry & Medication Management
- Addiction Recovery Programs
- Community Wellness Workshops

*24/7 Behavioral Health Hotline:
1-800-CARE-NOW

Billing, Insurance & Patient Support

[We're here to help you navigate care](#)

Our support teams ensure you understand your coverage, costs, and care options.

- Financial Counseling
- Insurance Navigation
- Patient Advocacy Services
- AI Virtual Assistant for FAQs & Billing Help

"If patients don't feel heard or understood, no technology in the world will fix that."

- Maria Gonzalez, Director of Patient Advocacy Experience

Patients & Visitors

Your health, comfort, and well-being are our top priorities.

Prepare for Your Visit

[What to bring and what to expect for your upcoming appointment](#)

MyHealth Portal

[How to access your information](#)

- Access your medical records
- Schedule appointments
- Communicate with your care team

Medical Records

[How to request copies of your medical records](#)

Visitor Information

[Hospital visiting hours and policies](#)

Billing & Financial Assistance

[Understand your bill and payment options](#)

- Insurance and payment options
- Financial assistance programs

Contact Us

[If you have any questions, please don't hesitate to get in touch.](#)

- Phone number: (555) 123-4567
- Find a location