

HealthCareOne Existing Platform Landscape

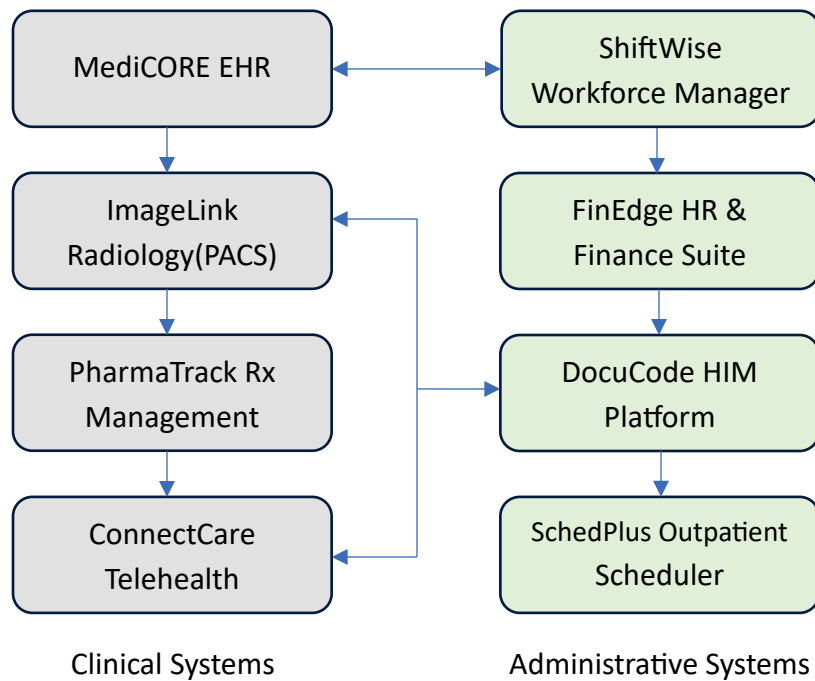
Clinical Systems

System	Purpose	Primary Data Type	Integration Status
MediCore EHR	Core electronic health record system used across inpatient and outpatient facilities.	Patient demographics, visit history, progress notes, medications, allergies, orders, results.	Integrated with some ancillary systems; limited interoperability with external providers.
ImageLink Radiology (PACS)	Stores and manages imaging data and radiology reports.	DICOM images, radiology interpretations, scheduling data.	Partially integrated with MediCore; manual workarounds for some image ordering workflows.
PharmaTrack Rx Management	Medication dispensing and inventory management system.	Medication inventory, dispensing records, restocking data.	Not fully integrated with MediCore medication lists; requires periodic data reconciliation.
ConnectCare Telehealth	Provides virtual visit capabilities for outpatient services.	Video visit logs, appointment metadata, limited clinical notes.	Appointment data feeds into MediCore; clinical notes uploaded manually.

Administrative Systems

System	Purpose	Primary Data Type	Integration Status
ShiftWise Workforce Manager	Scheduling and timekeeping for clinical and non-clinical staff.	Staff schedules, timecards, PTO requests, shift swaps.	Siloed from EHR; manual reporting used for staffing analysis.
FinEdge HR & Finance Suite	Financial management and human resources system.	Payroll, benefits, general ledger, accounts payable, employee data.	Limited integration with workforce and clinical systems; data warehouse extracts used for analytics.
DocuCode HIM Platform	Supports coding, transcription, and medical records management.	ICD-10 codes, procedure codes, scanned documents.	Interfaces with MediCore for coding workflows; older modules remain on legacy platforms.
SchedPlus Outpatient Scheduler	Used for scheduling outpatient visits and procedures.	Appointment data, provider schedules, room assignments.	Partial integration with MediCore; duplicate entries occur for some service lines.

Current Architecture



Key Observations

- Multiple best-of-breed systems with partial or siloed integrations.
- Data duplication risks exist, particularly between pharmacy, scheduling, and EHR modules.
- Workforce and administrative systems are not directly integrated with clinical platforms, complicating holistic staffing or operational analytics.