TSERING DHARGYAL

PROFESSIONAL SUMMARY

Recently graduated Data Analyst with deep expertise in data warehousing, process validation and business needs analysis. Proven ability to understand customer requirements and translate into actionable project plans. Dedicated and hard-working with a passion for Big Data.

WORK HISTORY

Business Data Analyst, 03/2020 to 07/2022 Gangjong Development Finance Pvt. Ltd. - Delhi, India

- Collaborated throughout systems development lifecycles, from requirements gathering to production releases.
- Documented process flows and implemented requirements for functional improvements.
- Led cross-functional teams in analysing technological changes to understand operational impact.
- Conducted training classes, held personal meetings and led special workshops to improve employee performance.

Freelance Web Developer, 01/2019 to 12/2019 Machik - Washington DC, US

- Designed web pages to enhance branding and navigation.
- Optimised HTML email templates to improve click-through and conversion rates.
- Created custom websites by harnessing HTML, CSS and JavaScript skills.
- · Managed databases with strong SQL skills.

Software Developer Intern, 11/2017 to 05/2018 **Webware OU** - Tartu, Estonia

- Conducted software and system testing to accurately determine code functionality.
- Devised configuration changes to meet software design adaptations.
- Assisted design teams in developing new features for enhanced user experiences.
- Developed software in JavaScript and Python, improving system function and performance.

EDUCATION

Master of Science, Big Data Analytics - Distinction, 09/2022 to 09/2023 Sheffield Hallam University - Sheffield, SHF

· Graduated with Distinction

CONTACT

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SKILLS

- Problem solving
- Data collection and analysis
- · Data quality assurance processes
- · Data visualisation
- · Data analysis
- · Statistic analysis
- · Data validation
- Data modelling

LANGUAGES

English

Fluent

Tibetan

Native