

TSERING DHARGYAL

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SUMMARY

Results-driven Data Analyst & Data Engineer with strong expertise in data management, transformation, and visualization. Proficient in SQL, Python, and Tableau, with experience designing data pipelines, optimizing workflows, and delivering actionable insights. Adept at bridging technical and business needs to support informed, data-driven decisions.

WORK EXPERIENCE

Bubble Tea Barista, Bubble Citea

Oct 2023 - Jan 2024

- Prepare and serve a variety of bubble tea beverages with consistency and quality
- Maintain cleanliness and hygiene standards in the workspace
- Manage inventory of ingredients and supplies to ensure smooth operations
- Operate POS systems and handle cash/card transactions accurately

Freelance Web developer, Yamuna Khimtsang Foundation

Mar 2021 - June 2022

- Develop and maintain responsive, SEO-friendly websites
 - Optimize website performance, speed, and security
 - Monitor and analyze website traffic with Google Analytics
 - Provide regular updates, troubleshooting, and technical support
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EDUCATION

Master of Science in Big Data Analytics

Sep 2022 - Oct 2023

Sheffield Hallam University, UK

- Distinction.
 - Dissertation on "Developing an e-learning performance prediction framework based on a machine learning approach."
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ADDITIONAL INFORMATION

- **Technical Skills:** Python, SQL, Tableau, MS Excel, Data Engineering, Machine Learning
- **Certifications:**
 - 100 Days of Code: The Complete Python Pro Bootcamp
 - The Data Science Course: Complete Data Science Bootcamp 2025
 - Complete Microsoft SQL Server Database Administration Course
- **Awards/Activities:**
 - Sponsorship officer of Korean Drama Society at Sheffield Hallam University
 - Member of East Asian Society, Sheffield Hallam University
 - Certificate in Intercultural communication and team-building skills, Sheffield Hallam University
 - Certificate in Global Citizenship Portfolio, Sheffield Hallam University