

Project Report Template

TITLE: Vehicle management system using Salesforce

1. INTRODUCTION

- **Overview**

Vehicle Management is an application where a customer's details are stored in order to choose cars, bikes, and commercial vehicles for travel within the city. The data which is stored here is further used to remind them if any offers are provided during the seasons and any updates regarding vehicles are sent to them in the form of messages and mails.


- **Purpose**

The Vehicle Management System (VMS) is an application for the Automotive industry. It supports, in the area of Sales & Services, the business processes that you require as a vehicle importer when dealing with your original equipment manufacturers (OEMs) and your dealers in new and used vehicle sales.

2. Problem Definition & Design Thinking

2.1 Empathy Map

Template



Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.

[Share template feedback](#)

Build empathy

The information you add here should be representative of the observations and research you've done about your users.

Says
What have we heard them say?
What can we imagine them saying?

WE ARE USED MANY NO OF VEHICLE MANAGEMENT APPLICATIONS BUT WE CAN'T ABLE TO STUDY THAT PROCESS IS IT THIS IS THE OPPORTUNITY TO STUDY THAT

WE ARE VERY HAPPY TO BUILD/CREATE A PROGRAM

DIFFERENTLY WE WILL GIVE BETTER PROJECT FOR THE FUTURE USE

Thinks
What are their wants, needs, hopes, and dreams? What other thoughts might influence their behaviour?

WE CAN STORE THE DETAILS THE INFORMATION OF THE VEHICLE BY DIGITAL FORMAT

IT HELPS THE CUSTOMER TO CHOOSE THE VEHICLE WHAT HE NEED

WE CAN STORE THE DETAILS OF THE CUSTOMER FOR FUTURE PURPOSE LIKE OFFER AND DISCOUNT. WE WILL SEND NOTIFICATIONS TO THE CUSTOMER THROUGH E-MAIL OR SMS

WE CAN PROVIDE SERVICE ANY TIME FOR THE CUSTOMER

Vehicle management system using Salesforce

THIS APPLICATION REDUCE AND STRESS OF THE CUSTOMER

WE HAVE TO JOB OPPORTUNITY TO MANY MEMBERS

WE ALSO MONITOR THE DRIVERS DOCUMENTS STATUS


I HAVE LITTLE BIT OF CONFUSION HOW TO START THIS PROJECT

IF THE SOFTWARE NETWORK IS CORRUPTED. WE HAVE TO FACE LOT OF PROBLEMS

BUT I AM VERY EXCITED OF TO WORK ON THIS PROJECT

Does
What behaviour have we observed?
What can we imagine them doing?

Feels
What are their fears, frustrations, and anxieties? What other feelings might influence their behaviour?



2.2 Ideation & Brainstorming Map

Use this template in your own brainstorming sessions so your team can unleash their imagination and start shaping concepts even if you're not sitting in the same room.

- 3 minutes to prepare
- 1 year to complete
- 14 people commented

A little bit of preparation goes a long way with this session. Here's what you need to do to get going.

[15 minutes](#)

- Two galaxies**
Debate about principle in the section and send a note. Don't want information in a speech about.
 - Intelligent**
This about the problem can't be focusing on making in the handwriting model.
 - Learn how to use the facilities**
Use the facilities (space) to create a big and production model.

What problem are you trying to solve? Frame your problem as a how/what/for statement. This will be the focus of your business.

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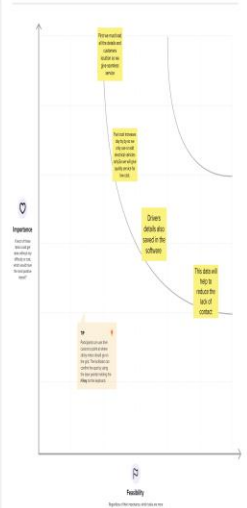
Write down any ideas that come to mind that address your problem statement.

 10 minutes



Take time sharing your ideas while clustering similar related notes as you go. Don't let sticky notes have been grouped, give each cluster a sentence like this: If a cluster is bigger than six sticky notes, try and see if you can break it up into smaller sub-groups.

 20 minutes



Focus on the nurse as a manager or get to know members of your company who may be in need.

- Discussion**
Share a link to the report with colleagues to get their input about the outcome of the session.
 - Experiment**
Repeat steps of the main activity with different students, groups, or clubs, at various points in the season.

Keep moving forward

 - Strongly suggest**
Identify components to include in a 500g.
 - Specify the template** 
 - Complete separate points list**
Identify components, activities, and objectives for each template.
 - Open the template** 
 - Strength, weakness, opportunity or threat**
Identify strengths, weaknesses, opportunities, and threats (SWOT) for the strong system.
 - Open the template** 
 - Draw implicit feedback**



3. RESULT

3.1 Data Model:

Object Name	Field in the Object	
Customer		
	Field Label	Data Type
	I)Customer Name	Text
Vehicle		
	Field Label	Data Type
	Vehicle type I)2 wheeler ii) 4 wheeler	picklist

4. Trailhead Profile Public URL

Team Lead - <https://trailblazer.me/id/rdharmadurai>

Team Member 1 - <https://trailblazer.me/id/kumara11>

Team Member 2 - <https://trailblazer.me/id/harik636>

Team Member 3 – <https://trailblazer.me/id/gunas74>

5. ADVANTAGES & DISADVANTAGE

Advantages:

- 24*7 service – happier customers
- Customer review
- Better quality service for lowest price
- Vehicle and driver details
- Tracking vehicle

Disadvantages

- Driver shortage
- Optimized route
- Fuel cost
- Security

6. APPLICATIONS

- It used to store the details of the vehicles and customer which process is used to give better service to the customer.
- We can implement this software to examine the drivers documents like license validity period.

7. CONCLUSION

Given the advantages and disadvantages of a fleet management system, every business needs to adopt one to manage its delivery fleet efficiently. Mojro is one of the best logistics planning and optimization software that can offer automated logistics planning solutions to manage fleets of businesses and save operation costs.

8. FUTURE SCOPE

Vehicle management systems created by SCAND are designed to help our clients to keep track of the vehicles in real time ,plan,execute,and optimized their transportation process through gps and data collection