

IDEATION PHASE

TEAM ID	LTVIP2025TMID30783
PROJECT NAME	LAPTOP REQUEST CATALOG ITEM

PROBLEM STATEMENT:

A laptop request catalog item enables users to easily request a new laptop through a self-service portal, streamlining the procurement process and improving efficiency. It should include options for laptop make, RAM, processor, and potentially other relevant specifications, along with a mechanism for manager approval and subsequent fulfillment by the hardware team.

OBJECTIVE:

The primary objective of a laptop request catalog item is to streamline and automate the process of acquiring a laptop, making it easier for users to request, and for IT to fulfill these requests. This involves clearly defining the laptop specifications, required approvals, and the fulfillment process, ultimately improving efficiency and reducing manual effort.

CHALLENGES:

Here are some potential problems you might face if the Laptop Request Catalog Item project is not implemented:

- 1. Manual Request Process**
- 2. Lack of Tracking**
- 3. Approval Delays**
- 4. Inventory Mismanagement**
- 5. Audit and Compliance Issues**
- 6. Poor User Experience**