

FUNCTIONAL AND PERFORMANCE TESTING

TEAM ID	LTVIP2025TMID30783
PROJECT NAME	Laptop Request Catalog Item

MILESTONE 7: TESTING

ACTIVITY 1:TEST CATALOG ITEM

PURPOSE:

A test catalog item, in the context of service management or e-commerce platforms, is a simulated or sample item used to verify the functionality and user experience of a catalog item before it's made available to end-users.

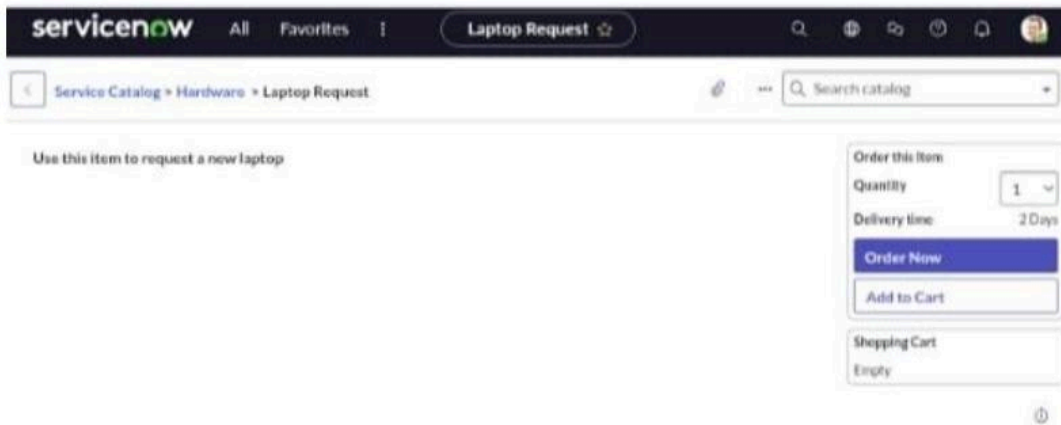
USE:

Streamlining the Request Process:

By using catalog items, organizations can standardize the request process, ensuring consistency and efficiency.

STEPS:

- 1.Search for service catalog in application navigator in target instance
- 2.Select catalog under service catalog
- 3.Select hardware category and search for ‘laptop request’ item
- 4.Select laptop request item and open it
- 5.It shows three variables only.



6.As per our scenario, when we click on additional accessories checkbox then accessories details fields is visible and that should be mandatory.

7.Now see the results,it fulfills our requirements.

