

As an intern at the KPMG AU, I will gladly accept the task of preparing a detailed approach for completing the analysis and creating a PowerPoint presentation outlining the approach for the three phases: Data Exploration, Model Development, and Interpretation. Here is a suggested plan for each phase:

Phase 1: Data Exploration

1. Understanding the Data Distributions:

- Perform descriptive statistics on the existing datasets (Customer demographic, customer address, and transactions) to understand the data's overall characteristics, such as means, medians, standard deviations, and ranges.
- Visualize the distributions of key variables using histograms, box plots, and scatter plots to identify patterns and outliers.

2. Feature Engineering:

- Explore the existing datasets to identify potential features that could be relevant for customer segmentation and targeting.
- Generate new features based on customer demographics, such as age groups, income brackets, and customer segments.

3. Data Transformations:

- Handle missing values in the datasets through techniques like imputation or exclusion, considering the impact on data quality and sample size.
- Normalize or scale relevant variables to ensure their comparability and prevent any bias in the analysis.

Phase 2: Model Development

1. Model Selection:

- Identify suitable machine learning models for customer segmentation and targeting based on the specific objectives and characteristics of the dataset.
- Consider techniques such as clustering algorithms (e.g., K-means, hierarchical clustering) or classification algorithms (e.g., decision trees, logistic regression).

2. Model Training and Evaluation:

- Split the labeled dataset into training and validation sets to train the models.
- Use appropriate evaluation metrics (e.g., accuracy, precision, recall) to assess the performance of different models and select the most effective one.

3. Fine-tuning and Validation:

- Optimize the selected model by fine-tuning its hyperparameters through techniques like cross-validation and grid search.
- Validate the final model using additional validation data or cross-validation techniques to ensure its generalizability and robustness.

Phase 3: Interpretation and Reporting

1. Results Interpretation:

- Analyze the insights provided by the selected model to understand customer segments, their characteristics, and their potential value to the organization.
- Identify high-value customer segments based on attributes such as purchase history, demographics, and customer behavior.

2. Reporting and Visualization:

- Create informative and visually appealing slides in the PowerPoint presentation to present the findings.
- Use charts, graphs, and tables to communicate the key insights, trends, and recommendations effectively.
- Provide clear explanations of the methodology, assumptions, and limitations of the analysis.

3. Strategy Recommendations:

- Summarize the recommended targeting strategy for the new 1000 potential customers based on the insights gained from the analysis.
- Highlight specific actions and resource allocations that can drive the most value for the organization, considering the high-value customer segments identified.

By following this detailed approach, we aim to provide Sprocket Central Pty Ltd with actionable insights and recommendations to optimize their marketing efforts and resource allocation. The PowerPoint presentation will effectively communicate the methodology, findings, and strategic recommendations to the client.

Please note that the actual implementation of the analysis and presentation may require additional considerations based on the specific characteristics and requirements of the datasets.