

## MIS:

### 1. Distinguish between MIS and DSS.

#### **Management Information Systems (MIS):**

**Structured Data Handling:** MIS specializes in organizing and managing structured data from internal systems like transaction processing, transforming it into meaningful reports and dashboards for operational insights.

**Operational and Tactical Support:** It primarily caters to the operational and tactical levels of management, providing timely information, key performance indicators (KPIs), and tools for operational planning, monitoring, and control.

#### **Decision Support Systems (DSS):**

**Analytical Capabilities:** DSS is equipped with analytical tools such as what-if analysis, forecasting models, and optimization techniques, enabling managers to analyze data, simulate scenarios, and evaluate alternatives to make informed decisions.

**Flexibility and Interactivity:** It offers a flexible and interactive environment where users can manipulate data, customize decision models, and explore various decision paths, making it suitable for handling semi-structured and unstructured decision problems effectively.

### 2. What are the 4 components of the Expert System?

**Knowledge Base:** Stores expert knowledge, including facts, rules, and procedures.

**Inference Engine:** Processes knowledge to make decisions or derive conclusions using logical reasoning.

**User Interface:** Facilitates user interaction with the system, including inputting queries and receiving outputs.

**Explanation Facility:** Provides explanations for the system's reasoning and recommendations, enhancing transparency and user trust.

### 3. What are the 3 major components of DSS?

**Database Management System (DBMS):** The DBMS component of a DSS is responsible for managing and organizing the data required for decision-making, including storing historical data, current information, and any other relevant datasets needed for analysis.

**Model Base Management System (MBMS):** The MBMS component of a DSS houses a collection of models, algorithms, and analytical tools that enable the system to process data, perform simulations, conduct what-if analyses, generate forecasts, and support decision-making activities.

**User Interface (UI):** The UI component of a DSS provides a user-friendly platform for users to interact with the system, input queries, access reports, visualize data through charts or graphs, and make informed decisions based on the insights and analysis provided by the DSS tools and functionalities.

#### **4. Does AI use DSS or does DSS use AI?**

AI is integrated into Decision Support Systems (DSS), utilizing advanced algorithms and machine learning techniques to analyze data, generate insights, and provide recommendations, thereby enhancing decision-making processes and outcomes. This integration allows DSS to leverage AI capabilities such as predictive modeling, natural language processing, and pattern recognition to handle complex decision scenarios and deliver more accurate and timely support to users.

#### **5. Is Snowflake an OLAP and can it be an Expert System?**

Snowflake is primarily known as a cloud-based data platform designed for data warehousing and analytics rather than an OLAP (Online Analytical Processing) system. While it supports analytical queries and can handle large-scale data analytics, it's not classified as a traditional OLAP system.

Regarding being an Expert System, Snowflake is not inherently an Expert System. An Expert System is an artificial intelligence software that uses knowledge and rules to simulate human expertise in a particular domain. On the other hand, Snowflake focuses on data storage, processing, and analytics rather than knowledge representation and decision-making based on rules or heuristics.