Kaushika Mistry

PERSONAL DETAILS

E-mail address: k-mistry@hotmail.com Mobile number: 075786 25465

PERSONAL PROFILE

A motivated, enthusiastic individual with experience in Customer Service, looking to help your business improve customer satisfaction and to bring in revenue. I am a good listener, curious, highly organised, and can offer your company customer relation skills.

WORK HISTORY

LOROS - Volunteer Shop Assistant

- Operating the cash register
- Dealing with customer enquiries
- Displaying stock on shelves

EDUCATION AND QUALIFICATIONS

BSc (Hons), Biomedical Science 2:1

A level: 3 A Levels GCSEs: 8 at A*- C

RELEVANT SKILLS

Technical:

- I am proficient in Microsoft Office products including Word and Excel.
- I am able to use the internet and email.
- I have skills in programming using Python and JavaScript and SQL.

Communication:

- I have delivered presentations during the course that strengthened my confidence.
- I have coordinated and motivated teams in group projects, and individually when working on individual projects.

Analytical:

In my research project, I analysed different sets of data using statistics and compared literature to find the most effective treatment for the cancer melanoma. I am able to research information and analyse and compare the relevant data.

FURTHER INFORMATION

Full clean driving licence.