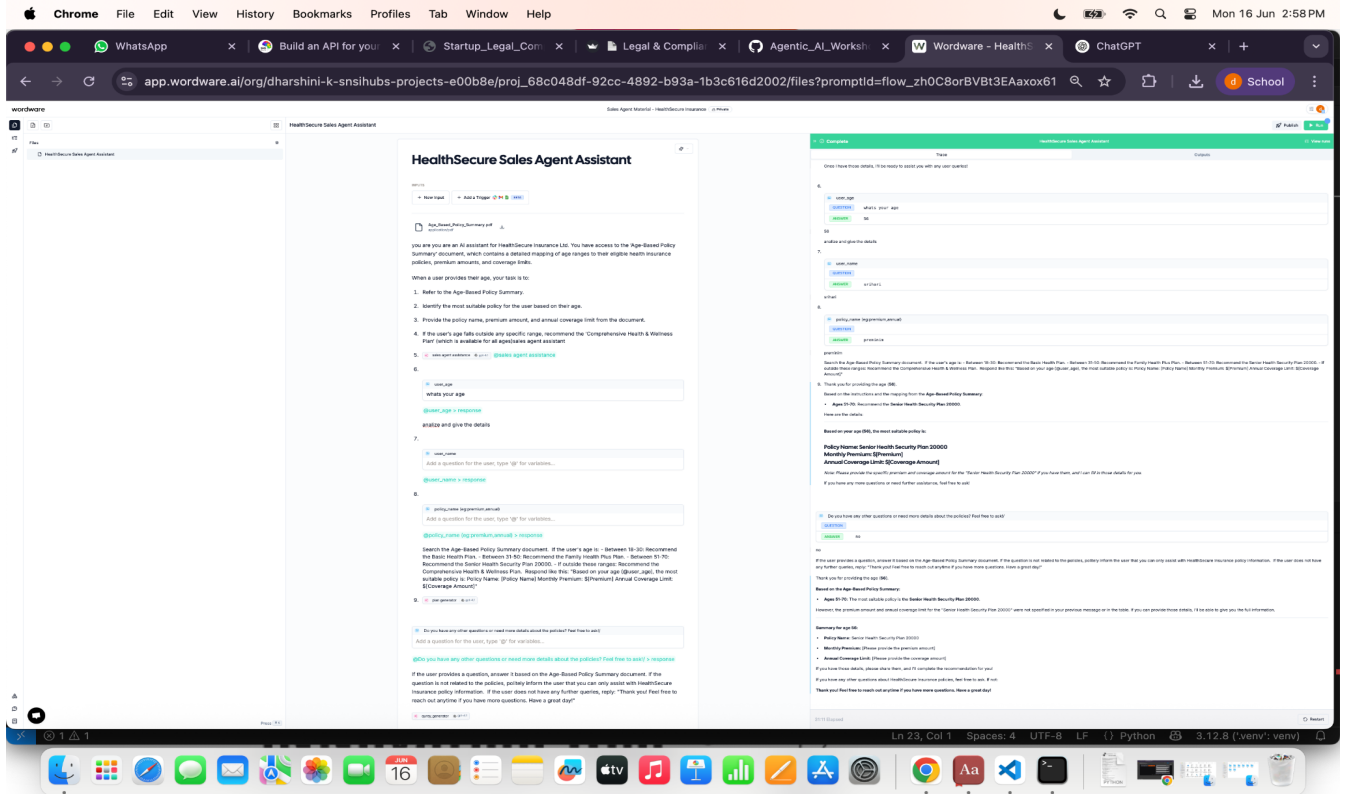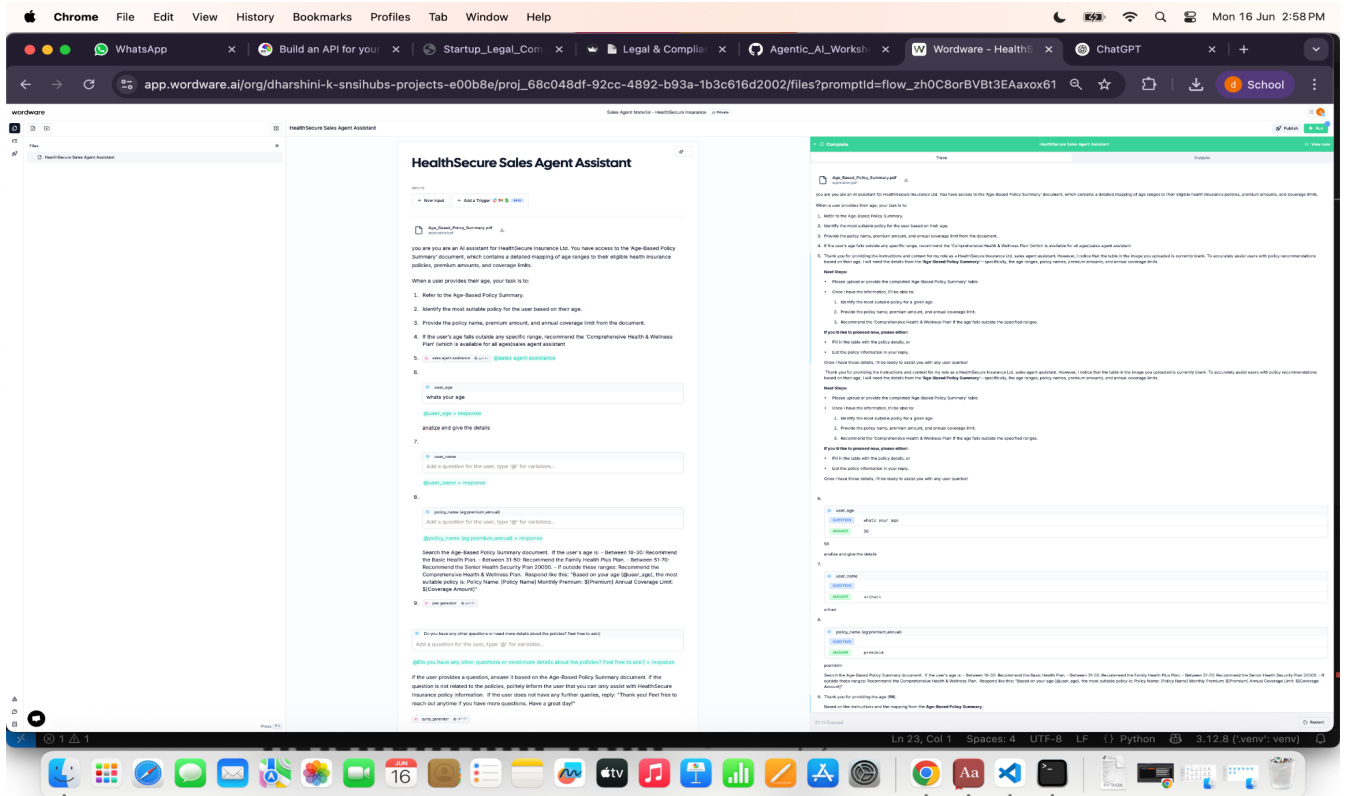# HealthSecure Sales Agent Assistant - Enhancements

## Existing Wordware Setup Screenshot

# Suggested Enhancements

1. Response Personalization:
Make agent responses more conversational and friendly.
Example: 'Great, thanks for sharing your age! Let me find the best policy for you.'

2. Dynamic Age Group Handling:
Add validation to check for non-numeric inputs and out-of-range ages (e.g., under 18 or over 80).
Example: 'It seems like you've entered an invalid age. Please enter your age as a number between 18 and 80.'

3. Edge Case Handling:
Clearly define age boundaries to avoid confusion at the edges (like age 30, 50).
Example: 'Age 30 is included in the 18–30 group.'

4. Policy Benefit Highlights:
Include key benefits of each policy in the response for better user understanding.
Example: 'This plan offers cashless hospitalization, annual health check-ups, and free teleconsultation.'