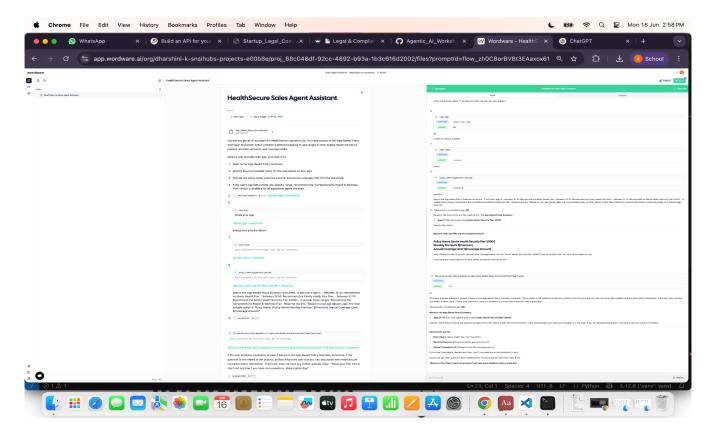
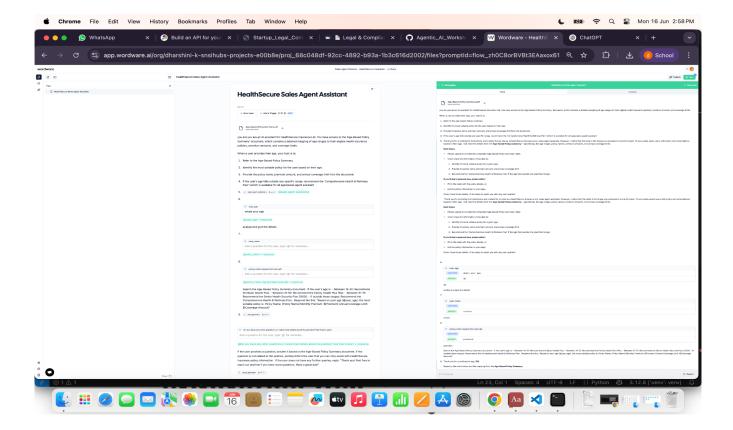
HealthSecure Sales Agent Assistant - Enhancements

Wordware Project Link:

Click here to view the Wordware project

Existing Wordware Setup Screenshot





Suggested Enhancements

1. Response Personalization:

Make agent responses more conversational and friendly.

Example: 'Great, thanks for sharing your age! Let me find the best policy for you.'

2. Dynamic Age Group Handling:

Add validation to check for non-numeric inputs and out-of-range ages (e.g., under 18 or over 80). Example: 'It seems like you've entered an invalid age. Please enter your age as a number between 18 and 80.'

3. Edge Case Handling:

Clearly define age boundaries to avoid confusion at the edges (like age 30, 50). Example: 'Age 30 is included in the 18–30 group.'

4. Policy Benefit Highlights:

Include key benefits of each policy in the response for better user understanding. Example: 'This plan offers cashless hospitalization, annual health check-ups, and free teleconsultation.'