Project Title: UML Complaint System

Abstract

We are planning to create a Complaint management system where university student, employees and faculty can register their complaints by creating new account or signing into existing account. After filing a complaint, admin will receive a notification with the complaint ID. The purpose of hiding complaint details is to make secure environment around university and make user comfortable to talk about incidences happing around them by keeping their identity secret.

If the user is not satisfied with the department's answer or notices the same scenario reoccurring, he or she may reactivate the initial complaint, which will be forwarded to a higher-ranking member of the hierarchy in the corresponding department.

Problem Statement:

For example, "some PC are not working in Library on first floor" this type of complained C posted by one student, now this C will be visible to admin and is send to let say IT dept. Now its's responsibility of IT department to check and repair the PC in library. After that IT department change the complaint status as resolve.

Team Members:

Shaili_Trivedi@student.uml.edu(student_id : 02008856)
Dharti_Patel1@student.uml.edu(student_id : 02007206)

Technologies and Tools:

For front end we will use Html, CSS, JavaScript by which we can make user friendly interface. For backend we will use Java and Spring. We will use Eclipse for java Development.

Weekly_Project_Progress_Report_1

Project Name: UML Complaint Management

Team Members: Shaili Trivedi

Technologies:

Front-End: Html, Css, JavaScript

Work Done:

First we decide our project design and decide the flow of our project and divide webpages for front end.

Dharti Patel: I have developed a total 5 pages like user, admin, home, contact us, department for our home page and link to main page call index file for front end. Moreover, I have design a Log In and Sign Up Page and link to the user, admin and department page.

Shaili Trivedi: She created a main home page and subpages like introduction page, re-complaint page, track-complaint and feedback. And also made a link to log In page in every button of home page.

Future Implementation:

For next week we will plan to make backend, decide database and implement it and also try to create dashboard page for our project.