Manager SE

Supercharge Productivity
Increase Profit Margins

Manager SE helps you manage your business, repairs and customer service more efficiently and profitably.

BOOK FREE DEMO

The #1 Shop Management Software You Can Trust

Manager SE is the industry standard shop management software that generations of shop owners trust to run their businesses. The automated tools and features in Manager SE streamline workflow, from estimate to invoice, and give you complete visibility of all shop activities – so you can run a more efficient and profitable business.

Digital Parts Catalogs

With the industry's largest selection of electronic parts catalogs – including two new multi-vendor catalogs – Manager SE makes it fast and easy to order all your parts online.

Powerful Reporting

Manager SE includes 180+ integrated reports that provide full visibility into all facets of your business, so you can instantly track revenue, sales trends, and customer/vehicle history.

Contactless Payment

Get customers on the road faster with quick and easy text-to-pay options, estimate approval by text, and invoice sharing via the Manager SE MessageCenter App.

Productivity Tracking

Automatically track and measure your technicians' productivity, along with employee hours, with Time Management tools that increase shop efficiency and profits.

Mobile Digital Inspections

Enjoy the speed and accuracy of plate-to-VIN decoding to ID current customer vehicles or quickly onboard as new. Use your tablet/phone camera to begin multi-point vehicle inspections.

Simplified Scheduling

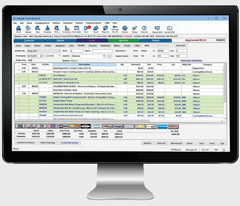
With drag-and-drop features, our Scheduler makes it easy to set customer appointments and manage technician assignments with required equipment and resources.

BOOK FREE DEMO

Hear From Our Customers

"With Manager, I have my thumb on the pulse of the repair from beginning to end. Being able to order parts online is a huge timesaver, and managing parts so much more efficiently helps us be more profitable."

– Ric Morin, Owner
Motorcar Alternatives | Hooksett, NH



Business Management Simplified

Manager SE gives you real-time insights on your shop's business operations on a secure, intuitive user-interface. With one click, you can track your sales, inventory and employee performance; and connect with peers in our shop management forum.

LEARN MORE

Service Writer Tools that Connect

Service your customers' vehicles faster and more efficiently with advanced service writing tools, including plate-to-VIN decoding, multi-point digital inspections, vehicle history reports, and integrated texting (option) to faciliate fast customer communications.

LEARN MORE

Accurate, Dependable Estimating

Quickly build accurate, profitable estimates with confidence. Manager SE is tightly integrated with ProDemand, providing instant access to our industry-standard labor guide, OEM parts, maintenance (with labor times), Technical Service Bulletins (TSBs), recalls and fluid types & capacities.

LEARN MORE

Hear From Our Customers

The biggest impact of Manager SE has been in the office, with the ability to keep my gross profit margins where they have to be. Manager SE also allows us to quickly put together accurate, reliable estimates that I have confidence presenting to the customer."

– Paul Lannon, Owner
Paul's Automotive | Baltimore, MD

Seamless Product Integrations

- **ProDemand Repair Information**: Delivers complete OEM repair information, combined with SureTrack® expert fixes, to repair vehicles quickly and efficiently.
- **Manager SE Truck Edition:** An industry-first, providing shops that service Class 4-8 trucks with integrated repair, labor estimating and management tools.
- **SocialCRM Shop Marketing:** Grow your business with automated campaigns, verified customer reviews, social media content, professional websites and more.

Powerful Optional Features

- **ProSpect:** Use your mobile phone to complete the check-in and vehicle ID process and begin performing inspections on the spot.
- **MessageCenter:** Adds seamless two-way texting inside Manager SE, so you never have to leave the program screen to send or receive a customer text.
- **Integrated Payment Processing:** Supercharge your point-of-sale system with XCharge and/or 1st Mile for a secure, efficient way to process credit card payments and more.

SEE MORE OPTIONS

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TSS Total Shop Solutions