DESCRIPTIVE ANALYTICS AND VISUALISATION

Model Building, Visualising and Interpreting Predicted Probabilities & Forecasting Sales

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INTRODUCTION

Mitches superstore is one of the leaders in their sector in Australian market. The company is doing well for the last two years. There have regular cash in flows and out flows. There are constant sales. But the company is predicting a downward trend in the next five years. They have contacted BEAUTIFUL-DATA to help them understand their own business performance and components by using analytical tools. They want to understand their staff and their behavior towards new concepts and ideas. Random sample of 150 stores are taken to conduct this study.

TASK 1 SUMMARY STATISTICS

SALES (\$m)

- ➤ In the financial year 2016, Mitches superstores had an average sale of 11.66 million dollars per year. The data derived by using sample of 150 grocery stores of Micthes.
- Total sales were 1748.9 million dollars. 5.9 million dollars were the minimum sales recorded. Highest sale derived was approximately 23 million dollars.
- > 8.1 million dollars is the mode value. It shows right skewed distribution as the mode value is lower than the average sales.
- This can be observed by the median value of 10.95 million dollars which is smaller than the mean value for sales, implying that the distribution of sales is right skewed.
- It can be concluded that distribution of sales is rightly skewed as our median value which is 10.95 million dollars. Median value is less then average mean sales value.
- > 0.7 is the skewness of distribution. Data is moderately skewed because it falls in between 0.5 to 1.
- Range is the difference between the lowest and the highest income. It comes about to be 17,6 million dollars.
- ➤ Q3 is the highest 75% of the number of stores. They earned sales revenue of 14 million. On the contrary the lowest 25% also denoted by Q1 made 8.9 million.
- The value of two outlier are, lower outlier is 1 million and the upper outlier is 22 million dollars.

OPEN ON SUNDAYS

- Stores which are open on Sunday and which are not opened on Sunday are coded by 1&0.
- Total sample size selected was 150. 96 managers opened their store and 54 store managers were less interested in opening their store on a Sunday.

ONLINE SALES CHANNEL

- A store which is opening their grocery section electronically on an online platform were represented by Online sales channel variable. Grocery store which can operate on a online transaction platform are coded as 1 and left which can not are coded as 0.
- ➤ 41 percent of the total stores sell online whereas 59 percent didn't. Total random sample (100%) is 150 stores.

TASK 2

REGRESSION MODEL TO PREDICT SALES

- ➤ Dependent variables are affected by other independent variables. In our study, sales is a depended variable. In order to study the effect and causes of their relationship. We plot scatter diagram. The best part is, we can draw each in dependent variables relationship with independent variable. We did the same and came to know that each variable has a linear relationship with the dependent variable i.e. Sales
- In order to understand the strength of relationship between dependent(sales) and independent variables, we make correlation matrix. It can also tell us about the strength between independent variable.
- > Findings form the matrix were
 - Time/age of the store & manager, hours of trading, no. of competitors have a negative relationship/effect on sales.
 - There is also a negative relationship between union percent & mng-train with sales respectively.
 - Rest all have a positive relationship/effect with sales
- The reason behind a strong relationship is the value of correlation. Closer value to 1 means a strong relationship between dependent (sales) and independent variables.
- ➤ High Multicollinearity of 0.8 is found as wages are vary highly correlated to total staff. wages and number of staffs also highly correlated with 0.92 multicollinearity
- To build a regression model I have to remove one the variables which had high correlation with independent variable, so I have removed wages.
- ➤ Basket:2016 and basket:2017 are having a high correlation
- Correlation between basket:2016 and sales is low. Regression model is free from that removed variable.

TASK 2.2- ESTIMATING SALES BY REGRESSION ANALYSIS

Following variable were used to create the regression model in order to predict sales in future.

- Mng-Gender
- o Mng-Age
- Mng-Exp
- Basket:2017

- Mng-Train
- o Union%
- OnlineChannel
- CarSpaces
- HrsTrading
- o Adv.\$'000
- o GrossProfit \$m
- o No. Staff
- Age (Yrs)
- Competitors

Independent variables were removed which had high multicollinearity in between themselves and correlation with sales was low.

Overall model is significant. F-value comes out to be lower then 0.5. this tells us that atleast one variable effects sales at significance level of 5%. In order to know the significance of individual variables and individual variables relevance, we look at the P-vale with 5% level of significance. Value exceeding 0.05 are considered insignificant variables. There is lack of evidence to support that these variables effect the sales. We can say this 5% level of significance. So while doing iterations we should remove the variable with the biggest P-value.

In the first iteration, Union% has the highest P-value= 0.92 > 0.05. Therefore, we have removed this variable.

- Iteration 1: P-value of Union% is highest (0.92 > 0.05), hence removed.
- Iteration 2: P-value of competitors is highest, hence removed (0.64 > 0.05)
- Iteration 3: P-value of onlinechannel is highest, hence removed (0.62 > 0.05)
- Iteration 4: P-value of Mng-train is highest, hence removed (0.54 > 0.05)
- Iteration 5: P-value of carspaces is highest, hence removed (0.52 > 0.05)
- Iteration 6: P-value of mng-gender is highest, hence removed (0.31 >0.05)
- Iteration 7: P-value of Sundays is highest, hence removed
- Iteration 8: P-value of age is highest, hence removed

And regression analysis was conducted again

Final model was created at the 8th iteration. All variables are significant to predict sales.

FINAL MODEL

<u>Sales = -28.35 + 0.02*(No.staff) + 0.25*(GrossProfit) + 0.04*(Adv.\$1000) + 0.02*(HrsTrading) - 0.02*(Mng-Age) + 0.06*(Mng-Exp) + 0.18*(Basket:2017)</u>

R square (R^2) is equal to ninety five percent sales variation which can be illustrated by independent variables. It shows that model is good to fit. Other variables which are not in the model account for five percent variation. Keeping the same sample size, the independent variables can explain 95 percent of the variability in sales which is *Adjusted R Square*. Variables

which are independent in the model and maintains a linear relationship with sales are *Residual*. In addition, the residual plots indicate that the X-axis disperses well all independent variables.

INTERPRETATIONS

- I. Intercept: There will be reduction in sales by 28350000 dollars. It has no practical significance.
- II. No.staff: There will be addition in sales by 20,000 Dollars if we increase the staff by one, keeping others the same.
- III. Adv.\$1000: There will be addition in sales by 40000 dollars, if we increase advertising by 1000 dollars.
- IV. Mng-Exp: There will be addition in sales by 20000 Dollars, if we increase experience by one year, keeping everything same.
- V. GrossProfit: There will be addition in sales by 250000 Dollars, if we increase it by one unit, keeping others the same.
- VI. Mng-Age: There will be addition in sales by 20000 Dollars, if we increase age by one year, keeping everything same.
- VII. Basket:2017: There will be addition in sales by 180000 dollars, if the cost of basket increases by one dollar for 2017 financial year, keeping everything similar.

TASK 3 STUDYING THE INTERACTION EFFECT

- ➤ Independent variable is competitors and dependent is Sales. They both are related to each other. Sunday is moderator. In this study we have studied the relationship between number of competitors in the market, stores which are opening up on Sundays and their respective sales. I have come to the conclusion that there is enough evidence present to say that the model is significant as it can be re assured by seeing the ANOVA table. Our P-value is less then 0.05. thus, we can say this five percent level of significance that the model is significant. We reject H₀.
- ➤ We can also conclude that interaction exist. We can say this five percent of significance level as P-valve is less then 0.05 (independent variables including interaction term which are used in the model are significant).
- ➤ When there is less competition in the market. Average sales of stores opening on Sundays are higher then those stores which are not opening. On the contrary when there is high competition the situation is vice-versa.
- ➤ There is a negative effect of competitors on sales of stores that opens on Sunday. Contrary to that there is a positive effect of competitors on sales of stores that do not opens up on Sunday.

All in all, sales and no. of competitors interact with Sunday. Their relationship is significantly positive with stores that are not open on Sundays. As there are more competitors in the market now, it is advised not to open stores on Sunday.

TASK 4

LOGISTIC REGRESSION MODEL TO PREDICT THE LIKELIHOOD OF OPENING ON SUNDAY

Wages and advertising were excluded form the model as they have high multicollinearity. The model was created to estimate the probability of opening up stores on a Sunday. Excluding wages and advertising, rest all variables were included in the model. Various iteration was involved in order to remove insignificant P-value, in order to reach final model.

Final Model

Sunday = 0.23 + 0.04*No.Staff +0.63*GrossProfit \$ +0.35*competitors -1.53*Onlinechannel-0.10*Mng-Age+0.11*Mng-Exp.

Classification accuracy came out to be 87.5% because 84 stores out of total of 96 stores that were opening up on Sunday were accurately classified where the remaining 12 stores were misclassified by logistic regression. In case of stores that were not opening up on Sunday, which were 54 in total. 26 were accurately and the rest 28 were inaccurately predicted. Therefore, this time the classification accuracy was 48.1%.

In conclusion, 73% superstores were accurately classified. This states that the hit ratio (all in all classification accuracy) is 73%. In order to understand the stores which were misclassified, we need to independent variables.

50% cannot be cut off by us as the findings/observation were unequal. In order to supplement it, logistic regression was added with *standard hit ratio* and *proportional chance criteria* which is also known as *PCC*. Ratios were 67.4% and 54% respectively. From the findings it is clear that logistic regression model is better then random model. Hit ratio is greater then PCC. Hit ration is also greater then standard hit ratio. Therefore, it can be said that logistic regression is better in classifying observation because of its practicality.

The <u>LL1<LL0</u>, implying that we have improved the final model.

P-value associated with Chi-square is less than 0.05. Therefore, it can be concluded that <u>at 5% significance level</u>, there is <u>sufficient evidence</u> that logistic regression model has some <u>predictive</u> power.

> LL1<LL0

- final model is better now.
- P-value chi-square<0.05
- o Model has predictive power.

➤ Lemeshow's R-square

- o Regression model can explain 12.87 percent change in Sunday
- R-Sq (CS)
 - o 15.48% of the variation can be explained through regression model.
- R-Sq (N) (Nagelkarke R-square)
 - o Variation of upto 21.22% in Sunday can be described through regression model.
- ➤ Probability of a store opening up on a Sunday increases by 82.88% if we increase one person in our staff
- Probability of a store opening up on a Sunday increases by 3.72% if we increase one unit in gross profit
- Where as the probability or likelihood of store opening up on Sunday only increases by 42.12% if there is a increase in competitors by one.
- Onlinechannel opening decreases the likelihood of opening shops on Sunday by 78.26 percent compared to no onlinechannel.
- > Probability falls by 9.17% of opening a store on Sunday if we increase the age of manager.
- There is an addition in probability by 12.02% of opening a store on Sunday if managers experience is increased.

ROC curve and the diagonal are near to each other or I should they is not much distance between them. showing the capacity of the model to discriminate between success and failure is due to chance. Success is opening the store on Sunday and failure is not opening a store on Sunday.

TASK 5

PREDICTING ONLINECHANNEL USING LOGISTIC REGRESSION.

Onlinechannel = 0.75 - 0.13*(Mng-Age) + 0.38*(Mng-Exp) + 0.97*(Mng-Gender)

- ➤ 62 stores were there in total who opened an online channel. 43 out of them were correctly predicted/classified where as the rest were misclassified by the regression model.
- ➤ 88 stores didn't open an online channel. 72 stores out of the total were rightly predicted and the rest 16 stores were not rightly predicted.
- Regression model can rightly explain the variation up to 76%(hit ratio = 76 %)

- We can not cut off 50% because our findings are unequal. Proportion chance criteria is 51.5% and standard hit ratio is 64.37%.
- Accuracy hit ratio > PCC
- Accuracy hit ratio> standard ratio
- Regression model is better and significant.

> LL1<LLO

- Model is enhanced
- o P-value chi-square<0.05
- Model has some predicting ability
- R-Sq (L) (Lemeshow's R-square)
 - Variation up to 32.83% can be explained.
- > R-Sq (cs) (Cox and R-snell)
 - o Variation up to, 35.92% can be explained.
- R-Sq (N) (Nagelkarke R-square)
 - Variation up to, 48.39% can be explained
- > Probability decreases by 12.12% of starting a online channel if age is managers is increased.
- Likelihood increases by 45.64% on starting a online platform if the experience of the manager Is increased.
- When it comes to gender, if there is male manager then the probability increases by 163.69% when compared with female manager.

In conclusion, model is moderately powered. This is due to the reason because the model is moderately distanced from diagonal.

TASK 5.2

PREDICTED PROBABILITIES (PP)

As the experience improves the likelihood of shops opening an online internet channel also improves for both females and males. But the age is in a complete opposite relationship. As the age increases the chances of opening falls. So, In order to solve this issue, managers should be told to open up a online channel when they are in their thirties. This implies for both male and female managers. For men, there is a declining rate of rise in the predicted likelihood relative to

women. All in all, we have founded that men and women have probability which is less then ninety percent.

TASK 6

TIME-SERIES FORECASTING

The model was created in order to predict sales for the financial year 2019 (Q2, Q3 & Q4) and for the financial year 2020 (Q1) of Mitchies Superstore. The model was designed to predict sales for four quarters. The data which we have has irregularities, seasonal & trend components. So, we need to use time series multiplication to overcome it.

| Υ | TXCXIXS |
|---|---------------------|
| T | Trend component |
| С | Cyclical component |
| 1 | Irregular component |
| S | Seasonal Component. |

- ➤ 4 moving averages are taken as we have data for four quarters. We have done this to eliminate seasonality component. Roughness of data was eradicated.
- Acquired values were then used to quantify the element of seasonality by ratio. Ratio had irregularities and variation seasonally. To remove that, indices were estimated. This was possible by using the quarter table from ratio.
- ➤ In order to normalize, de- seasonalizing was performed.
- After multiplying trend and index, we derive forecasting

Forecasted sales:

| 2019 | 2 | 121.010764 |
|------|---|------------|
| | 3 | 139.531682 |
| | 4 | 162.84601 |
| 2020 | 1 | 114.444326 |

- Variation in percentage between forecasted value and observed value is called Absolute percentage.
- Mean Absolute Percent Error = MAPE
 - Is illustrates percentage of error as accuracy.
 - Five percent was the historical mape.

Conclusion

Broadly speaking, the information set in question enables us to predict the sales model, open shops on Sunday and open an online shopping platform.

Space room error is low. Sales could be predicted quite rightly. Independent variables were mostly used.

Quality variable which also effect the probability of opening up a store on Sunday should be added in order to enhance predictive power.

Online channels model had a nicer or better model then Sunday if compared with their predictive powers. We can enhance it more by adding useful variables which effects. We have limited data set in order to predict sales for future. Probability of opening up a store and opening up a online channel will get effected if we add more useful/relevant variables.

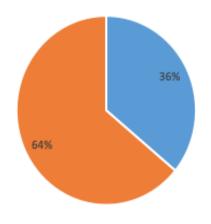
APPENDICES

TASK 1 – SUMMARY STATISTICS

| Sales \$m | |
|------------------------|------------|
| Mean | \$11.66 |
| Standard Error | 0.29156999 |
| Median | 10.95 |
| Mode | 8.1 |
| Standard Deviation | 3.57098856 |
| Sample Variance | 12.7519593 |
| Kurtosis | 0.00774116 |
| Skewness | 0.74479958 |
| Range | 17.6 |
| Minimum | 5.9 |
| Maximum | 23.5 |
| Sum | 1748.9 |
| Count | 150 |
| Confidence Level(95.09 | 0.57614615 |
| Quartile 1 | 8.825 |
| Quartile 3 | 14 |
| IQR | 5.175 |
| outliers (lower limit) | 1.0625 |
| Upper limit | 21.7625 |

| Row Labels 💌 | Count of Sundays |
|--------------------|------------------|
| 0 | 54 |
| 1 | 96 |
| Grand Total | 150 |
| | |
| | |
| | Sundays |
| | |
| Mean | 0.64 |
| Standard Error | 0.039323132 |
| Median | 1 |
| Mode | 1 |
| Standard Deviat | 0.481608045 |
| Sample Varianc | 0.231946309 |
| Kurtosis | -1.675312111 |
| Skewness | -0.5892422 |
| Range | 1 |
| Minimum | 0 |
| Maximum | 1 |
| Sum | 96 |
| Count | 150 |
| Confidence Leve | 0.077703027 |



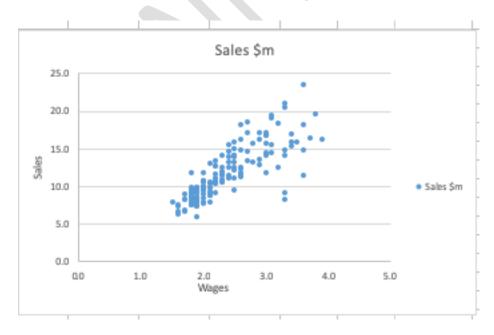


• 0 • 1

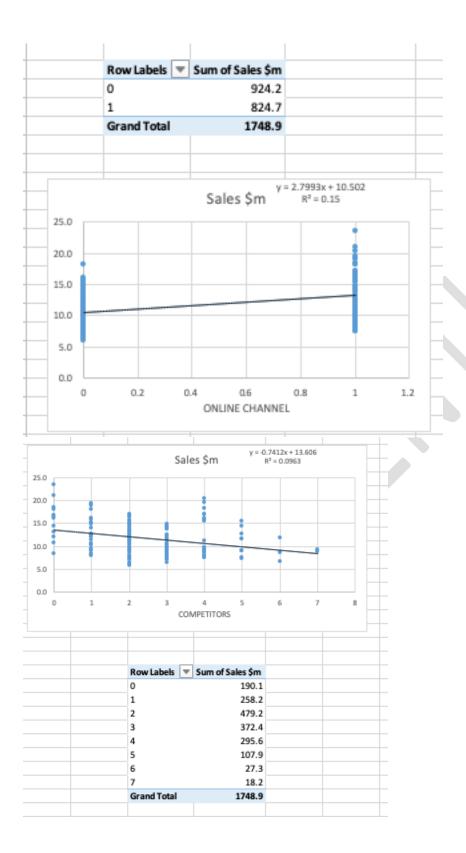
| OnlineCha | nnel |
|---------------------|-------------|
| | |
| Mean | 0.41333333 |
| Standard Error | 0.04034157 |
| Median | 0 |
| Mode | 0 |
| Standard Deviation | 0.4940813 |
| Sample Variance | 0.24411633 |
| Kurtosis | -1.89907921 |
| Skewness | 0.35556026 |
| Range | 1 |
| Minimum | 0 |
| Maximum | 1 |
| Sum | 62 |
| Count | 150 |
| Confidence Level(95 | 0.07971547 |

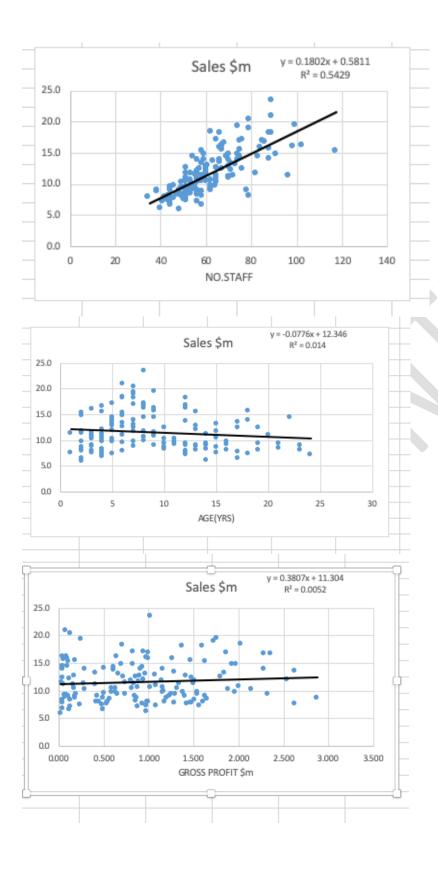
| tow Labels 💌 Count of | OnlineChannel | | | |
|-----------------------|---------------|---------------|---|---|
|) | 88 | | | |
| l | 62 | | | |
| Grand Total | 150 | | | |
| | | | | |
| | | - 11 - 1 | : | · |
| | Count of 0 | OnlineChannel | | |
| | | ■ 0 ■ 1 | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | 4194 | | | |
| | 41% | | | |
| | 41% | 500/ | | |
| | 41% | 59% | | |
| | 41% | 59% | | |
| | 41% | 59% | | |

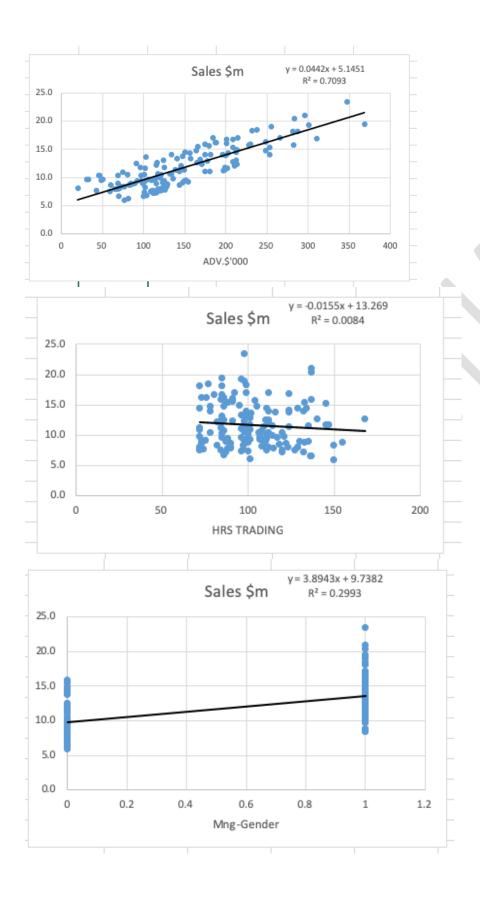
TASK 2 – SCATTER PLOT

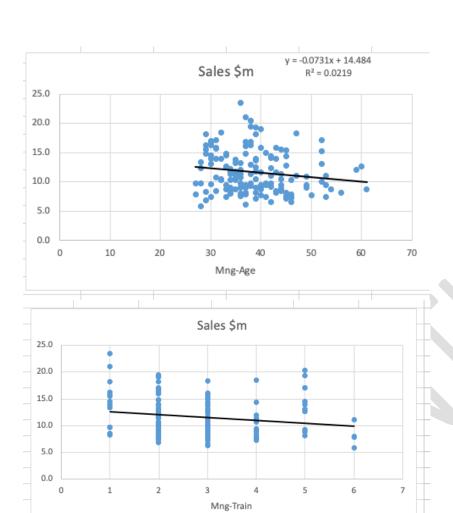


| L 1147.7 blank) | Row Labels | ₩ | Sum of Sales \$m | | | | | | |
|---|-------------|---|------------------|-----|----------|----|-------|------------------|-----|
| Diank |) | | 601.2 | | | | | | |
| Sales \$m | 1 | | 1147.7 | | | | | | |
| Sales \$m | | | | | | | | | |
| Sales \$m R ³ = 0.0123 25.0 20.0 15.0 10.0 | irand Total | | 1748.9 | | | | | | |
| Sales \$m R ³ = 0.0123 25.0 20.0 15.0 10.0 | | _ | | | | - | | | |
| 25.0 20.0 15.0 10.0 5.0 | | | | | Calacó | | y = (|).8219x + 11.133 | 3 |
| 20.0 15.0 10.0 5.0 | | | | | Sales \$ | ım | | R* = 0.0123 | |
| 15.0 | 25.0 | | | | | | | • | |
| 10.0 | 20.0 | _ | | - | | | | | |
| 50 | 15.0 | | | | | | | | |
| 5.0 | 15.0 | | | | | | | | |
| | 10.0 | Е | | | | | | | |
| | 5.0 | | | | | | | | |
| 90 | | | | | | | | | |
| | | _ | | | | | | | |
| 0 0.2 0.4 0.6 0.8 1 1.2 SUNDAYS | | J | 0.2 | 0.4 | | | 0.8 | 1 | 1.2 |
| | | | | | | | | • | |

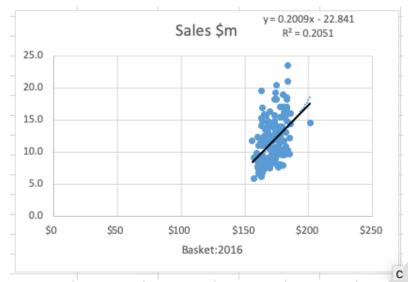


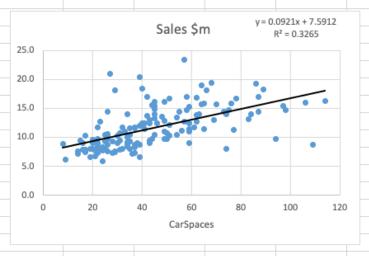


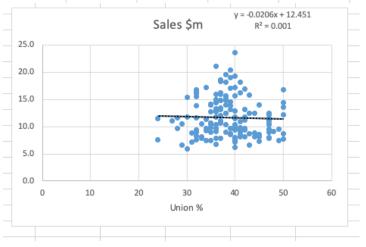


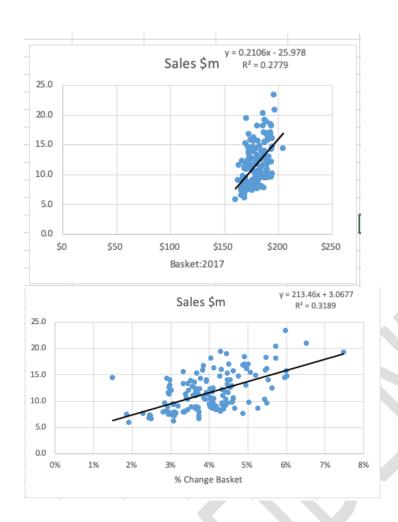


| Row Labels 🔻 Su | m of Sales \$m | |
|--------------------|----------------|--|
| 1 | 217.8 | |
| 2 | 615.8 | |
| 3 | 536.5 | |
| 4 | 179 | |
| 5 | 167.1 | |
| 6 | 32.7 | |
| Grand Total | 1748.9 | |
| | | |









TASK 2.1 CORRELATION MATRIX

| | Wages \$m | No. Staff | Age (Yrs) | GrossProfit \$m | Adv.\$'000 | Competitors | HrsTrading | Sundays | Mng-Gender | Mng-Age | Mng-Exp | Mng-Train | Union% | CarSpaces | OnlineChannel | Basket:2016 | Basket:2017 | 6ChangeBaske | Sales \$m |
|----------------|-----------|-----------|-----------|-----------------|------------|-------------|------------|---------|------------|---------|---------|-----------|--------|-----------|---------------|-------------|-------------|--------------|-----------|
| Wages \$m | 1 | | | | | | | | | | | | | | | | | | |
| No. Staff | 0.92 | 1.00 | | | | | | | | | | | | | | | | | |
| Age (Yrs) | -0.06 | -0.03 | 1.00 | | | | | | | | | | | | | | | | |
| GrossProfit \$ | 0.08 | 0.00 | -0.08 | 1.00 | | | | | | | | | | | | | | | |
| Adv.\$'000 | 0.80 | 0.74 | -0.01 | 0.04 | 1.00 | | | | | | | | | | | | | | |
| Competitors | -0.23 | -0.21 | 0.03 | -0.28 | -0.20 | 1.00 | | | | | | | | | | | | | |
| HrsTrading | -0.12 | -0.03 | -0.07 | -0.46 | -0.09 | 0.37 | 1.00 | | | | | | | | | | | | |
| Sundays | 0.12 | 0.12 | 0.01 | 0.09 | 0.08 | 0.12 | -0.02 | 1.00 |) | | | | | | | | | | |
| Mng-Gender | 0.44 | 0.42 | -0.16 | 0.11 | 0.46 | -0.24 | -0.14 | -0.04 | 1.00 | | | | | | | | | | |
| Mng-Age | -0.02 | 0.05 | 0.11 | 0.01 | 0.02 | 0.04 | 0.11 | -0.17 | -0.13 | 1.00 | | | | | | | | | |
| Mng-Exp | 0.26 | 0.23 | -0.09 | -0.09 | 0.37 | -0.06 | 0.10 | 0.05 | 0.28 | 0.05 | 1.00 | | | | | | | | |
| Mng-Train | -0.08 | -0.11 | 0.05 | -0.06 | -0.03 | 0.13 | 0.07 | -0.11 | -0.14 | 0.47 | -0.22 | 1.00 | | | | | | | |
| Union% | -0.04 | -0.11 | 0.62 | 0.24 | -0.04 | -0.12 | -0.23 | -0.02 | -0.01 | -0.03 | -0.09 | -0.02 | 1.00 | | | | | | |
| CarSpaces | 0.70 | 0.76 | -0.05 | 0.02 | 0.54 | -0.17 | -0.12 | 0.11 | 0.37 | -0.02 | 0.18 | -0.12 | -0.12 | 1.00 |) | | | | |
| OnlineChanne | 0.25 | 0.25 | -0.02 | -0.03 | 0.32 | -0.11 | 0.01 | -0.10 | 0.34 | -0.27 | 0.50 | -0.38 | 0.04 | 0.2 | 3 1.00 | | | | |
| Basket:2016 | 0.21 | 0.14 | -0.24 | 0.12 | -0.01 | -0.33 | -0.25 | 0.10 | 0.29 | -0.31 | 0.28 | -0.22 | 0.03 | 0.10 | 0.14 | 1.00 | | | |
| Basket:2017 | 0.28 | 0.21 | -0.25 | 0.10 | 0.07 | -0.34 | -0.22 | 0.11 | 0.31 | -0.30 | 0.32 | -0.24 | 0.00 | 0.23 | 0.19 | 0.98 | 1.00 | | |
| %ChangeBask | 0.45 | 0.43 | -0.10 | -0.05 | 0.41 | -0.15 | 0.04 | 0.09 | 0.26 | -0.07 | 0.37 | -0.19 | -0.12 | 0.30 | 0.30 | 0.27 | 0.43 | 1.00 | |
| Sales \$m | 0.81 | 0.74 | -0.12 | 0.07 | 0.84 | -0.31 | -0.09 | 0.11 | 0.55 | -0.15 | 0.50 | -0.18 | -0.03 | 0.5 | 0.39 | 0.45 | 0.53 | 0.56 | 1.0 |

TASK 2.2 FINAL MODEL (REGRESSION ANALYSIS)

| SUMMARY OU | TPUT | | | | | | | |
|-----------------|--------------|----------------|--------|---------|----------------|-----------|-------------|-------------|
| Regression | Statistics | | | | | | | |
| Multiple R | 0.97 | | | | | | | |
| R Square | 0.95 | | | | | | | |
| Adjusted R Sq | 0.95 | | | | | | | |
| Standard Erro | 0.83 | | | | | | | |
| Observations | 150.00 | | | | | | | |
| ANOVA | | | | | | | | |
| | df | SS | MS | F | Significance F | | | |
| Regression | 7.00 | 1801.68 | 257.38 | 371.58 | 0.00 | | | |
| Residual | 142.00 | 98.36 | 0.69 | | | | | |
| Total | 149.00 | 1900.04 | | | | | | |
| | Coefficients | Standard Error | t Stat | P-value | Lower 95% | Upper 95% | Lower 95.0% | Upper 95.0% |
| Intercept | -28.35 | 1.87 | -15.13 | 0.00 | -32.06 | -24.65 | -32.06 | 24.65 |
| No. Staff | 0.02 | 0.01 | 3.32 | 0.00 | 0.01 | 0.04 | 0.01 | Plot Are |
| GrossProfit \$r | 0.25 | 0.11 | 2.23 | 0.03 | 0.03 | 0.48 | 0.03 | 0.48 |
| Adv.\$'000 | 0.04 | 0.00 | 22.67 | 0.00 | 0.03 | 0.04 | 0.03 | 0.04 |
| HrsTrading | 0.02 | 0.00 | 4.20 | 0.00 | 0.01 | 0.02 | 0.01 | 0.02 |
| Mng-Age | -0.02 | 0.01 | -2.33 | 0.02 | -0.04 | 0.00 | -0.04 | 0.00 |
| Mng-Exp | 0.06 | 0.02 | 2.72 | 0.01 | 0.02 | 0.10 | 0.02 | 0.10 |
| Basket:2017 | 0.18 | 0.01 | 18.49 | 0.00 | 0.16 | 0.19 | 0.16 | 0.19 |

TASK 3 – INTERACTION EFFECT

| Regression | Statistics | | | | | | | |
|--------------------------------------|--------------|----------------|--------|---------|----------------|-----------|-------------------------------|----------------|
| Multiple R | 0.60 | | | | | | | |
| R Square | 0.36 | | | | | | | |
| Adjusted R Square | 0.35 | | | | | | | |
| Standard Error | 2.89 | | | | | | | |
| Observations | 150.00 | | | | | | | |
| ANOVA | | | | | | | | |
| | df | SS | MS | F | Significance F | | | |
| Regression | 3.00 | 682.24 | 227.41 | 27.26 | 0.00 | | | |
| Residual | 146.00 | 1217.81 | 8.34 | | | | | |
| Total | 149.00 | 1900.04 | | | | | | |
| | Coefficients | Standard Error | t Stat | P-value | Lower 95% | Upper 95% | Lower 95.0% | Upper 95.0 |
| Intercept | 8.15 | 0.85 | 9.55 | 0.00 | 6.47 | 9.84 | 6.47 | 9. |
| Competitors | 1.25 | 0.32 | 3.93 | 0.00 | 0.62 | 1.87 | 0.62 | 1. |
| Sundays | 7.86 | 1.04 | 7.58 | 0.00 | 5.81 | 9.91 | 5.81 | 9. |
| Comp*Sundays | -2.72 | 0.37 | -7.40 | 0.00 | -3.44 | -1.99 | -3.44 | -1. |
| 21.9 - | | | | | | | | |
| 21.9 - 19.9 - 17.9 - 15.9 - | | | | | | | | open |
| 19.9 - 17.9 - | | | | | | | → Not on s oper sund | undays i on |
| 19.9 - 17.9 - 15.9 - | | | | | • | | on s | undays i on |
| 19.9 - 17.9 - 15.9 - 13.9 - | | | | | → | | on s | undays i on |
| 19.9 - 17.9 - 15.9 - 13.9 - 11.9 - | | | | | ~ `• | | on s | undays i on |
| 19.9 - 17.9 - 15.9 - 13.9 - 11.9 - | Low | Competitors | | | ompetitors | | on s | undays i on |

TASK 4 - CORRELATION MATRIX

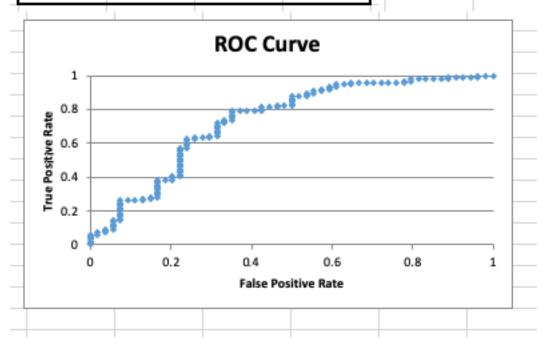
| | 141 | | 4 | | 4.4. dlana | | | 2 11 - 61 | | | | | | | 2-1-1-2010 | | (4) | a-1 A | |
|-----------------|-----------|-----------|-----------|-----------------|------------|-------------|------------|--------------|------------|---------|---------|-----------|--------|-----------|-------------|-------------|---------------------|-----------|---------|
| | Wages \$m | No. Staff | Age (Yrs) | GrossProfit \$m | Adv.\$'000 | Competitors | HrsTrading | OnlineChanne | Mng-Gender | Mng-Age | Mng-Exp | Mng-Train | Union% | CarSpaces | Basket:2016 | Basket:2017 | SChangeBaske | Sales \$m | Sundays |
| Wages \$m | 1.00 | | | | | | | | | | | | | | | | | | |
| No. Staff | 0.92 | 1.00 | | | | | | | | | | | | | | | | | |
| Age (Yrs) | -0.06 | -0.03 | 1.00 | | | | | | | | | | | | | | | | |
| GrossProfit \$1 | 0.08 | 0.00 | -0.08 | 1.00 | | | | | | | | | | | | | | | |
| Adv.\$'000 | 0.80 | 0.74 | -0.01 | 0.04 | 1.00 | | | | | | | | | | | | | | |
| Competitors | -0.23 | -0.21 | 0.03 | -0.28 | -0.20 | 1.00 | | | | | | | | | | | | | |
| HrsTrading | -0.12 | -0.03 | -0.07 | -0.46 | -0.09 | 0.37 | 1.00 | | | | | | | | | | | | |
| OnlineChanne | 0.25 | 0.25 | -0.02 | -0.03 | 0.32 | -0.11 | 0.01 | 1.00 | | | | | | | | | | | |
| Mng-Gender | 0.44 | 0.42 | -0.16 | 0.11 | 0.46 | -0.24 | -0.14 | 0.34 | 1.00 | | | | | | | | | | |
| Mng-Age | -0.02 | 0.05 | 0.11 | 0.01 | 0.02 | 0.04 | 0.11 | -0.27 | -0.13 | 1.00 | | | | | | | | | |
| Mng-Exp | 0.26 | 0.23 | -0.09 | -0.09 | 0.37 | -0.06 | 0.10 | 0.50 | 0.28 | 0.05 | 1.00 | | | | | | | | |
| Mng-Train | -0.08 | -0.11 | 0.05 | -0.06 | -0.03 | 0.13 | 0.07 | -0.38 | -0.14 | 0.47 | -0.22 | 1.00 | | | | | | | |
| Union% | -0.04 | -0.11 | 0.62 | 0.24 | -0.04 | -0.12 | -0.23 | 0.04 | -0.01 | -0.03 | -0.09 | -0.02 | 1.00 | | | | | | |
| CarSpaces | 0.70 | 0.76 | -0.05 | 0.02 | 0.54 | -0.17 | -0.12 | 0.28 | 0.37 | -0.02 | 0.18 | -0.12 | -0.12 | 1.00 | | | | | |
| Basket:2016 | 0.21 | 0.14 | -0.24 | 0.12 | -0.01 | -0.33 | -0.25 | 0.14 | 0.29 | -0.31 | 0.28 | -0.22 | 0.03 | 0.16 | 1.00 | | | | |
| Basket:2017 | 0.28 | 0.21 | -0.25 | 0.10 | 0.07 | -0.34 | -0.22 | 0.19 | 0.31 | -0.30 | 0.32 | -0.24 | 0.00 | 0.22 | 0.98 | 1.00 | | | |
| %ChangeBask | 0.45 | 0.43 | -0.10 | -0.05 | 0.41 | -0.15 | 0.04 | 0.30 | 0.26 | -0.07 | 0.37 | -0.19 | -0.12 | 0.36 | 0.27 | 0.43 | 1.00 | | |
| Sales \$m | 0.81 | 0.74 | -0.12 | 0.07 | 0.84 | -0.31 | -0.09 | 0.39 | 0.55 | -0.15 | 0.50 | -0.18 | -0.03 | 0.57 | 0.45 | 0.53 | 0.56 | 1.00 | |
| Sundays | 0.12 | 0.12 | 0.01 | 0.09 | 0.08 | 0.12 | -0.02 | -0.10 | -0.04 | -0.17 | 0.05 | -0.11 | -0.02 | 0.11 | 0.10 | 0.11 | 0.09 | 0.11 | 1.0 |

TASK 4.1 – FINAL MODEL (LOGISTIC REGRESSION TO PREDICT SUNDAY)

| | coeff b | s.e. | Wald | p-value | exp(b) | lower | upper | change in odds |
|-----------------|---------|------|-------|---------|--------|-------|-------|----------------|
| Intercept | 0.23 | 1.42 | 0.03 | 0.87 | 1.26 | | | |
| No. Staff | 0.04 | 0.01 | 6.09 | 0.01 | 1.04 | 1.01 | 1.07 | 3.71787348 |
| GrossProfit \$r | 0.63 | 0.32 | 3.99 | 0.05 | 1.88 | 1.01 | 3.50 | 88.283441 |
| Competitors | 0.35 | 0.14 | 5.92 | 0.01 | 1.42 | 1.07 | 1.89 | 42.1182834 |
| OnlineChanne | -1.53 | 0.50 | 9.35 | 0.00 | 0.22 | 0.08 | 0.58 | -78.259876 |
| Mng-Age | -0.10 | 0.03 | 11.21 | 0.00 | 0.91 | 0.86 | 0.96 | -9.173366 |
| Mng-Exp | 0.11 | 0.06 | 4.21 | 0.04 | 1.12 | 1.01 | 1.25 | 12.0230506 |

| Classification | Table | | |
|----------------|---------|------------|------------|
| | | | |
| | Suc-Obs | Fail-Obs | |
| Suc-Pred | 84 | 28 | 112 |
| Fail-Pred | 12 | 26 | 38 |
| | 96 | 54 | 150 |
| | | | |
| Accuracy | 0.875 | 0.48148148 | 0.73333333 |
| | | | |
| Cutoff | 0.5 | | |
| PCC | 0.64 | | |
| MCC | 0.5392 | | |
| Standard | 0.674 | | |
| | | | |

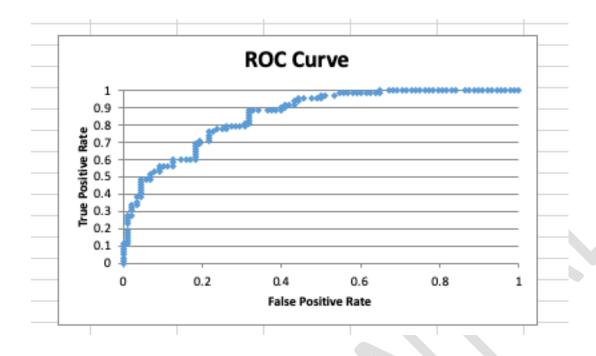
| LL0 | -98.012729 | |
|-----------|------------|--|
| LL1 | -85.397896 | |
| | | |
| Chi-Sq | 25.2296671 | |
| df | 6 | |
| p-value | 0.00030958 | |
| alpha | 0.05 | |
| sig | yes | |
| | | |
| R-Sq (L) | 0.12870607 | |
| R-Sq (CS) | 0.15481334 | |
| R-Sq (N) | 0.21226935 | |
| | | |
| Hosmer | 158.066584 | |
| df | 148 | |
| p-value | 0.27063552 | |
| alpha | 0.05 | |
| sig | no | |
| | | |



TASK 5.1- FINAL MODEL (LOSISTIC REGRESSION TO PREDICT ONLINECHANNEL)

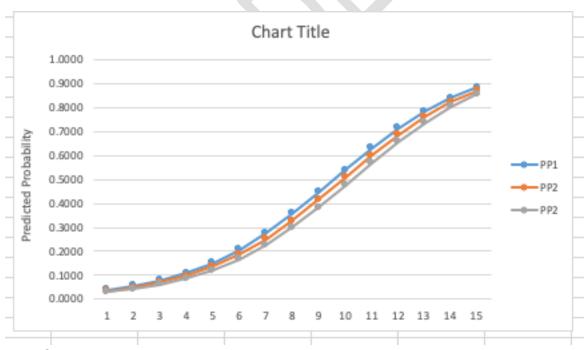
| | coeff b | s.e. | Wald | p-value | exp(b) | lower | upper | % change in odds |
|------------|---------|------|-------|---------|--------|-------|-------|------------------|
| Intercept | 0.42 | 1.30 | 0.10 | 0.75 | 1.52 | | | |
| Mng-Age | -0.13 | 0.04 | 13.35 | 0.00 | 0.88 | 0.82 | 0.94 | -12.120013 |
| Mng-Exp | 0.38 | 0.07 | 25.95 | 0.00 | 1.46 | 1.26 | 1.68 | 45.6457140 |
| Mng-Gender | 0.97 | 0.43 | 5.13 | 0.02 | 2.64 | 1.14 | 6.10 | 163.696277 |

| 1 ' | 1 1 | | 1 | | ' |
|-----------|------------|----------------|-------------|------------|------------|
| LLO | -101.70732 | _ | | | |
| LL1 | -68.323436 | _ | | | |
| | 00.323430 | _ | | | |
| Chi-Sq | 66.7677723 | _ | | | |
| df | 3 | | | | |
| p-value | 2.0997E-14 | | | | |
| alpha | 0.05 | Classification | Table | | |
| sig | yes | | | | |
| | | | Suc-Obs | Fail-Obs | |
| R-Sq (L) | 0.32823483 | Suc-Pred | 43 | 16 | 59 |
| R-Sq (CS) | 0.35925165 | Fail-Pred | 19 | 72 | 91 |
| R-Sq (N) | 0.4839477 | | 62 | 88 | 150 |
| | | | | | |
| Hosmer | 120.76885 | Accuracy | 0.693548387 | 0.81818182 | 0.76666667 |
| df | 135 | | | | |
| p-value | 0.80443757 | Cutoff | 0.5 | | |
| alpha | 0.05 | MCC | 0.413333333 | | |
| sig | no | PCC | 0.515022222 | | |
| | | Standard | 0.643777778 | | |

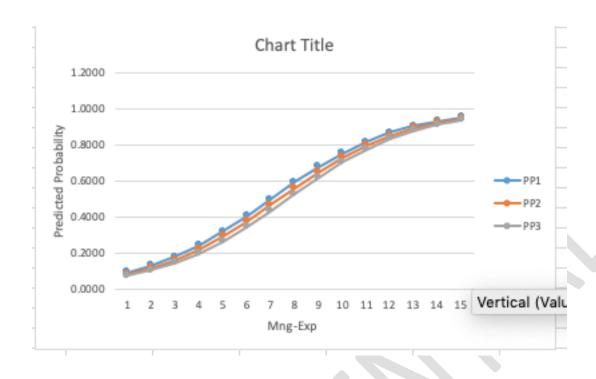


TASK 5.2- PREDICTED PROBABILITIES

FEMALES



MALES



TASK 6- TME-SERIES FORECASTING

| Time Period | Year | Quarter | ales (\$ millions | 4 MA | 4 Centered MA | Ratio (Obs/MA) | Index | Deseasonalised | Trend | Forecast | Observed | APE | | |
|-------------|------|---------|-------------------|-------|---------------|----------------|------------|----------------|---------|------------|----------|------------|------------|------|
| 1 | 2015 | 2 | 60.9 | | | | 0.94331835 | 64.601733 | 54.634 | | 60.9 | 0.15429513 | 51.5372546 | |
| 2 | | 3 | 64.8 | | | | 1.0500183 | 61.70368623 | 59.237 | | 64.8 | 0.03997632 | 62.1999343 | |
| 3 | | 4 | 72.7 | 64.0 | 64.7 | 1.123194562 | 1.18443799 | 61.38776431 | 63.84 | | 72.7 | 0.03994665 | 75.6145211 | |
| 4 | 2016 | 1 | 57.4 | 65.5 | 67.0 | 0.856615385 | 0.8054298 | 71.29112909 | 68.443 | | 57.4 | 0.03995068 | 55.126032 | |
| 5 | | 2 | 67.1 | 68.6 | 71.2 | 0.942995169 | 0.94331835 | 71.13187207 | 73.046 | | 67.1 | 0.02690957 | 68.905632 | |
| 6 | | 3 | 77.0 | 73.8 | 74.7 | 1.030548399 | 1.0500183 | 73.33205494 | 77.649 | | 77.0 | 0.05886846 | 81.5328713 | |
| 7 | | 4 | 93.5 | 75.7 | 77.9 | 1.200564972 | 1.18443799 | 78.94039283 | 82.252 | | 93.5 | 0.04195073 | 97.4223933 | |
| 8 | 2017 | 1 | 65.1 | 80.1 | 82.6 | 0.788807462 | 0.8054298 | 80.85124218 | 86.855 | | 65.1 | 0.07425684 | 69.9556055 | |
| 9 | | 2 | 84.7 | 85.0 | 88.3 | 0.95890411 | 0.94331835 | 89.78941229 | 91.458 | | 84.7 | 0.01858335 | 86.2740094 | |
| 10 | | 3 | 96.8 | 91.6 | 93.5 | 1.035751067 | 1.0500183 | 92.18886907 | 96.061 | | 96.8 | 0.04200215 | 100.865808 | |
| 11 | | 4 | 119.9 | 95.3 | 97.5 | 1.229554428 | 1.18443799 | 101.2294449 | 100.664 | | 119.9 | 0.00558578 | 119.230266 | |
| 12 | 2018 | 1 | 79.8 | 99.7 | 103.5 | 0.77086656 | 0.8054298 | 99.01545706 | 105.267 | | 79.8 | 0.06313704 | 84.785179 | |
| 13 | | 2 | 102.5 | 107.2 | 110.5 | 0.928055763 | 0.94331835 | 108.6801718 | 109.87 | | 102.5 | 0.01094798 | 103.642387 | |
| 14 | | 3 | 126.5 | 113.8 | 116.7 | 1.083755448 | 1.0500183 | 120.4740903 | 114.473 | | 126.5 | 0.04981229 | 120.198745 | |
| 15 | | 4 | 146.3 | 119.7 | | | 1.18443799 | 123.518497 | 119.076 | | 146.3 | 0.03596625 | 141.038138 | MAPE |
| 16 | 2019 | 1 | 103.4 | | | | 0.8054298 | 128.3786616 | 123.679 | 103.4 | 103.4 | 0.03660781 | 99.6147525 | |
| 17 | | 2 | | | | | 0.94331835 | | 128.282 | 121.010764 | | | | |
| 18 | | 3 | 3 | | | | 1.0500183 | | 132.885 | 139.531682 | | | | |
| 19 | | 4 | ı | | | | 1.18443799 | | 137.488 | 162.84601 | | | | |
| 20 | 2020 | 1 | | | | | 0.8054298 | | 142.091 | 114.444326 | | | | |

| 1 | 2 | 3 | 4 | | |
|------------|-------------------------|--|--|----------------|----------------|
| | | | 1.123 | | |
| 0.857 | 0.943 | 1.031 | 1.201 | | |
| 0.789 | 0.959 | 1.036 | 1.230 | | |
| 0.771 | 0.928 | 1.084 | | SUM | |
| 0.805 | 0.943 | 1.050 | 1.184 | 3.983 | |
| 0.80882597 | 0.94729594 | 1.05444581 | 1.18943228 | | 4 |
| | 0.789 0.771 0.805 | 0.857 0.943 0.789 0.959 0.771 0.928 0.805 0.943 | 0.857 0.943 1.031 0.789 0.959 1.036 0.771 0.928 1.084 0.805 0.943 1.050 | 1.123 0.857 | 1.123 0.857 |

