   

**Anurag Dave**

***Address:*** *N-9, Nensey Complex Building, Borivali - East, Mumbai, India 400 066.*

***Telephone:*** *+91 9819122832*

***DOB:*** *20th March, 1988****Email:***[*anuragkdave@gmail.com*](mailto:anuragkdave@gmail.com)

***Professional Profile:***

With 7 years of experience in IT, a highly self-motivated and ambitious graduate in Computer Engineering with the technical skills and customer focus required to perform effectively in a support role. Quick to familiarize himself with new technologies and industry developments with a logical and analytical approach to problem solving. A confident communicator capable of building rapport with customers and colleagues alike. Works equally effectively on own initiative and as part of a team and thrives in highly pressurised and challenging environments.

***Objective:***

Currently looking for a new and suitably challenging position which will make best use of existing skills and qualifications whilst enabling further personal and professional development.

***Education and Qualifications:***

***B.E. (Computer Engineering)*** **-** ***June 2012­­­*** – *Second Class*, M.H. Saboo Siddik College of Engineering, Mumbai University

***Higher Secondary Certificate – Feb 2006*** *–**Second Class,* M.V.L.U. College,

Mumbai, Maharashtra Board

***Secondary School Certificate – March 2004*** – *Distinction*, St. Xavier’s High School, Borivali-East, Mumbai, Maharashtra Board

***Projects and Relevant Experience***

1. ***Travelex India Pvt. Ltd.***

***Role:*** *Jr. Project Manager (January 2019 – Till Present)*

*Scrum Master (February 2017 – Till Present)*

***Duration:*** February 2017 – Till Date

***Tools:*** JIRA, UMBRACO,MS Office

***(Domain: Forex)***

*(Travelex are a market leading independent foreign exchange business. Travelex have built a market leading retail network of specialist foreign exchange stores, and have developed as a trusted and widely recognised brand in foreign exchange. Travelex mission is to help customers spend and send money around the world)*

***Roles and Responsibilities:***

* Applying SAFe to scale Lean and Agile development in the Projects.
* Applying Lean-Agile Mindset and Principles.
* Plan and successfully Execute Program Increments.
* Execute and Release value through Agile Release Train.
* Maintaining and monitoring project plans, project schedules, work hours, budgets and expenditures.
* Organizing, attending and participating in stakeholder meetings.
* Documenting and following up on important actions and decisions from meetings.
* Preparing necessary presentation materials for meetings.
* Ensuring project deadlines are met.
* Providing administrative support as needed.
* Developing project strategies.
* Ensuring projects adhere to frameworks and all documentation is maintained appropriately for each project.
* Assess project risks and issues and provide solutions where applicable.
* Ensure stakeholder views are managed towards the best solution.
* Create a project management calendar for fulfilling each goal and objective.
* Active Agile Scrum Master along with planning of Stories and its Effort Estimation in coordination with Developers and Testers
* Participation and Conducting Sprint planning, Daily Scrum, Sprint Review, Backlog Refinement and Retrospective Meetings
* Analyze business scope, requirements, user stories and served as liaison between the onsite team and offshore team
* Changed Business Requirements to deliver a Good Quality
* Successfully improved execution rate by motivating team for giving their best in a tightly scheduled project deadlines
* Provided QA testing Reports that determined product quality and release readiness. Also Developed Test Scenarios and estimated Risk during the Sprints
* Defect Management
* Majorly UAT Support testing, Functional, Regression, Smoke and Sanity testing, Cross Browser and Mobile Devices testing
* Maintenance of the Management tool – Jira and

Content Management tool - UMBRACO

* Maintenance of Documents and Logging Downtime activity

***PROJECT'S***

***OREO:*** The Oreo is about transforming and consolidating the existing order capture system estate into a single, modern enterprise grade solution. Delivered using Agile methodology in phases, core deliverables of the program will include; fully decommissioning legacy cash systems, developing a modern multi-channel, multi-product front end. Moving from a transaction based to customer centric model - think customer accounts, self-service and better reporting and streamlining processes resulting in faster on boarding, delivery of change requests and more partner self-sufficiency.

**Anurag’s role in this project: Agile Scrum Master**

***UMBRACO:*** Umbraco is a Content Management tool which caters more than 1500 pages. The CMS allows publishing, editing, modifying, and organizing, deleting and maintaining content from a central interface. The sites are mainly marketing and information sites which helps to customer to gain a good understanding of the product. Many countries are controlled by the Umbraco CMS tool. The main focus of the project is to control to redirects of links, maintaining the URL tracker, Couriering activities, CSS, and many more.

**Anurag’s role in this project: Agile Scrum Master, Quality Assurance cum Business Analyst, Documentation of Defects and Test Cases.**

1. ***NESS Technologies***

***Role:*** *QA Engineer*

***Duration:*** *(April 2015 to April 2016) - (June 2016 to January 2017)*

***Tools:*** *JIRA, QC ALM, Heidi SQL, Fiddler, Burp, MS Office*

***(Domain: E-Learning)***

*(Pearson is a US based product which provides a range of education products and services to institutions, governments and direct to individual learners.)*

***Roles and Responsibilities:***

* Reviewing Requirements and QA test efforts
* Coordinating with Offshore Team (Product and Dev) to fill out the identified gaps
* Reviewing and Updating Test Cases in QC
* Performing System Integration Testing, Regression Testing, Sanity & Smoke Testing
* Performing backend level testing manually by using Heidi SQL
* Cross-Browser Testing and Compatibility Testing
* Testing on different devices like Android, iOS, Chromebook, Mac, Windows
* Responsible to give task level inputs for agile iterations and updates on the task progress
* Responsible for Highlighting the environment and network requirement needs (like Component availability, Connectivity, etc.)
* Defect Management

***PROJECT'S***

***TESTNAV 8:*** TestNav8 is Pearson’s next-generation test delivery platform which is an implementation of QTI standards that produces HTML 5.0 output. The product runs on a variety of browsers and supports the IPad platform too making it secure, reliable, and scalable. TestNav offers an engaging and interactive testing experience to today's students, who learn and play in a digital environment. Media-rich, technology-enhanced items better reflect the dynamic exchange of information in the classroom and more accurately assess all that students know and can doTN8 adheres more closely to the QTI schema.

**Anurag’s role in this project: Quality Assurance, Documentation of Defects and Test Cases.**

1. ***Parc Kalite Consultant***

***Role:*** *Software Tester*

***Duration:*** *July 2012 to April 2015*

***Tools:*** *Bugzilla, Testopia, MSSQL, Libreplan, MS Office*

***Yes Securities Limited (Domain: Capital Market)***

*(YES Securities offers, inter alia, trading/investment in equity and other financial products along with various value added services. The company is a member of National Stock Exchange (NSE) . YES Securities has fructified into a built Corporate and Institutional Banking, Financial Markets, Investment Banking, Corporate Finance, Branch Banking, Business and Transaction Banking, and Wealth Management business lines across the country, and is well equipped to offer a range of products and services to corporate and retail customers.)*

***Digital Alchemy India Pvt. Ltd. (Domain: E- governance)***

*Dedicated to revolutionizing the world of Digital and Information Technology, with its state-of-the-art business solutions and services. Digital Alchemy is committed to constantly enhancing its inimitable savoir faire and primacy in diverse verticals.*

***Roles and Responsibilities:***

* Preparing Test Cases and Executed through Manually
* Consulting the Clients and gathering Business Requirements
* Execution of Test cases as part of Software Testing for Functional, System testing and Regression Testing
* Performing backend level testing manually by using MS-SQL
* Follow up with the development team to resolve the bug
* Defect management and reporting the same
* Prepared test execution report and bug report
* Identifying High Risk module of the application and problem areas which could cause most customer service complaints
* Preparing and reviewing the documentation like help file, installation guide, and manuals
* Expertise in test management using Testopia test tool

***PROJECT'S***

***NEST TRADER and YES INVEST:*** NEST (Next Generation Electronic Securities Trading platform), is a complete trading solution for members across several exchange venues including NSE. The software has been developed to provide an integrated system for trading and risk management. Nest supports multiple exchanges and multiple segment trading. Nest Trader is the front-end application that allows a trader to perform several trading functions that include: Track scrip’s of user’s choice by creating market watch groups. View market picture data for scrip’s. Place Buy/Sell orders to the exchange. View orders, trades and positions data. Set up effective risk management system. Use add-on tools to receive alerts, send internal messages etc.

**Anurag’s role in this project: Quality Assurance, Process Consultant, Documentation of Work-flow and Test Cases.**

***PROJECT'S***

***South Africa, KZNPG, Operation Sukuma Sakhe:*** This project entails process consulting for the monitoring and evaluation of the Programmes and deployment of a solution to manage it. The Programmes covered were HIV awareness, TB, Infant Mortality, Infant Diseases, Food Security, Woman Empowerment, Youth Empowerment and War on Poverty. The IT solution provides functionality to connect facility level to local municipality, local municipality to district and district to provincial level by creating virtual vertical organizations. **Anurag’s role in this project: Quality Analyst, Process Consultant, Documentation of Business Requirements and Test Cases.**

***South Africa, KZNPG, War Room System:*** This project entails process consulting and solution development as a distributed application which is the second phase of the already deployed Programmes Management Solution for managing the OSS programmes for office of the premier (KZN). War Room System is being deployed at the war room level where to check and Capture the data for the Programmes.

**Anurag’s role in this project: Quality Analyst, Process Consultant, Documentation of Business Requirements and Test Cases.**

***Maharashtra Pollution Control Board (MPCB):*** MPCB-IMIS is e-Governance project covering entire functional scope of work, covering their interactions with the industries spread over entire state of Maharashtra and their own 54 offices. The scope of work entails their operational systems, Laboratory Management system and the back-office applications. **Anurag’s role in this project: Quality Analyst, Process Consultant, Documentation of Business Requirements and Test Cases.**

***Key IT Skills:***

* ***Certified SAFe 4 Agilist***  from **Scaled Agile** (CERTIFICATE ID: 02236483-9515)
* ***Certified AGILE Scrum Master*** from **EXIN** (Registration Number – EXN6223202)
* ***Certified ISTQB Tester Foundation*** from **UK Testing Board**

(Registration Number – TZ36190435)

* ***Certified AGILE Tester Foundation*** from **GAQM (Global Association for Quality Management)** (Registration Number – G10117524)
* ***Diploma in Software Testing*** from **SEED INFOTECH** (Mumbai)
* ***Exemplary Performance Award*** *for logging highest number Defects to maintain Good Quality*
* ***Spot Award Winner*** *for executing highest number of test cases to meet the deadline without affecting the quality of product*
* Knowledge of user documentation, training documentation and user acceptance plan
* Knowledge of functional, reliability and performance testing
* Extensive knowledge in creating test scenarios, designing test cases, creation of test data, execution of test cases, reporting of defects and tracking defects till closure
* A thorough understanding of the software development process
* Basic knowledge of API testing using tools like Fiddler and Burp
* Basic understanding of automation testing such as Selenium, JMeter, Load UI
* Basic Programming languages known C, C++, JAVA
* Query languages known Basic SQL
* Well versed with software such as MS-OFFICE
* Operating system – Windows 2003\ XP\ Vista\ 07\ 08\10\ MAC-iOS, Android

***Personal Details:***

***Passport Number:*** L1140618 (Currently holding US Visa B1/B2 - Expiry May-2024)

***Pan Card Number:*** BGLPD8489A

***Languages:*** English, Hindi, Marathi and Gujarati.

***References are Available on Request***