Dhawal Joharapurkar

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EXPERIENCE

- PRICEWATERHOUSECOOPERS LLP — **Product Manager** | *Feb 2022 - Present* Seattle, WA
  - Led product development for cloud migration tool deployed at 14 clients including a large mortgage financing company, a top 3 US telecommunications company, and leading cancer hospital in the US to plan and sequence cloud migration of 14000+ apps, and 80000+ infratructure assets
  - Launched 4 major product versions which lead to $12.5M revenue to the firm including $450K product revenue
  - Managed a team of 4 FTEs and 5 vendors to create product documentation, marketing material, and performed product demos to partners and directors across PwC global offices (EMEA, APAC, EU regions)
- AMAZON — **Software Development Engineer** | *Jun 2020 - Feb 2022* Seattle, WA
  - Developed the sandbox env of Amazon Pay V2 allowing merchants to reduce integration time by 30%
  - Contributed to development of V2 API resulting in reduction of merchant's Time-to-Market by 45% by onboarding to a single back-end stack in V2 vs three in V1
- COINTRACKER.IO — **Product Manager Intern** | *Spring 2020* San Francisco, CA
  - Managed customer success by handling 1800 tickets with an 88% customer satisfaction score from 150 ratings
  - Created how-to videos [link] with a combined total of 16500 views, 32% of the channel viewership
  - Optimized 50 software fixes, lead website upkeep, and provided inputs on design wireframes to improve UX
  - Communicated with the leadership team, provided inputs on product vision and strategy
- AMAZON — **Applied Scientist Intern** | *Summer 2019* Palo Alto, CA
  - Reduced deployment effort by 12.5% by creating an algorithm to rank new products in accordance to their future projected activity and not rank lower because of lack of data ("cold-start" problem)
  - Worked on a cross-functional team of scientists, engineers, and business analysts to identify priority products, build model templates, implement and test models

CERTIFICATIONS

- **AWS Certified Cloud Practitioner** — Amazon Web Services July, 2022
- **Product Manager Certificate** — Product School July, 2022

EDUCATION

- UNIVERSITY OF CALIFORNIA — **Master's in Computer Science** | *2016 - 2019* Santa Cruz, CA
  Teaching Assistant for 8 courses [Evaluations]; mentored over 50 student projects

- MANIPAL INSTITUTE OF TECHNOLOGY — **B.Tech in Computer Science** | *2011 - 2015* Manipal, India
  Technical Secretary, IEEE Student Chapter; led organization of several technical competitions

PROJECTS

- **User Expertise Detection in Online Communities** Identification of experts based on network topology, interaction graphs and local features such as post strength, experience information, etc. Predicted "accepted answer" with an accuracy of 87% for 5M users dataset.
- **Effects of Social Influences on Culinary Preferences** Modelled the influence of a friend network on the culinary choices of individuals using collective classification. Achieved an accuracy of 94% and recall of 97%.
- **Other Projects**: https://dhawaljoh.github.io/2019/projects/

SKILLS

- **Technology**: Python, Java, Databases, Git, MS Office, Machine Learning, Data Science, Web Development
- **Business**: Feature planning, Requirement analysis and specifications, Software project management, Cross-functional team member, Data Analytics

PUBLICATIONS

- **Dhawal Joharapurkar**, Vaishak Salin, Vishal Krishna **Online Adspace Posts' Category Classification**
  12th International Conference on Natural Language Processing, 2015