



Passenger: Sanodiya Pradeep Mr (ADT)

Booking ref: VA2EZ3 Ticket number: 228 2403037312



Issuing office: VISTARA RESERVATIONS, WEBSITE, WWW.AIRVISTARA.COM, GURGAON

Telephone: +919289228888

Date: 21Dec2019

ELECTRONIC TICKET RECEIPT

This is an automated email, please do not reply to this.

This is your eTicket and itinerary. You will need this document to be available on your mobile phone or have a printout of it.

For travel within India, please carry a government-issued photo ID such as valid passport, driving license, election photo ID card, PAN/ Aadhar card to enter the airport. Children may carry a school ID card as photo identification. For travel outside India, please carry a valid passport to enter the airport.

It is mandatory to carry a valid photo ID during your entire journey. Customers not in possession of valid photo ID will not be authorized to travel.

If you have booked an Economy Lite fare (shown as Class O or E below), your check-in baggage allowance is 1 bag, max 15kg. Meals are not included with Lite fares, however customers can purchase snacks and beverages from our Buy on Board menu. For more information, please visit airvistara.com.

All customers booking directly from the Vistara website or app enjoy the following Vistara Direct benefits*:

- .Free change/cancellation within 24 hours of booking, if travel is at least 7 days away, through our call Customer Service Centre only. .100 Bonus CV Points
- *Please note that Vistara Direct benefits are not applicable for Economy Lite bookings or for international flights.

From	То	Flight	Departure	Arrival	Last check-in
MUMBAI CHHATRAPATI S MAHARAJ Terminal: 2	DELHI INDIRA GANDHI INTL Terminal: 3	UK928	06:30 23Dec2019	08:40 23Dec2019	05:45
Class: W(Economy Class) Baggage (4): 15K Fare basis: W0RSPYS/YS	Operated by: VISTARA Marketed by: VISTARA Booking status (1): OK			NVB (2): 23Dec20 ⁻¹ NVA (3): 23Dec20 ⁻¹ Duration: 02:10	

(1) OK = confirm (2) NVB = Not valid before (3) NVA = Not valid after (4) Each passenger can check in a specific amount of baggage at no extra cost as indicated above in the column baggage. Each piece of baggage may not exceed 32 kilos

ELECTRONIC TICKET REMARKS

Important notice for payment through credit/debit card:

International credit/debit card used to purchase the tickets will have to be produced at the time of check-in. If the holder of the credit card is not traveling, then the traveling party should possess the following:

- a) A photocopy of both sides of the credit card, which will have to be self-attested by the credit card holder, authorizing the use of the credit/debit card for the purchase of the ticket. For security reasons, please strike out the Credit Valid Verification (CVV) number on the copy of your credit card.
- b) This photocopy should also contain the name of the traveling party, date of journey & the sector on which the journey is made.

 The above document MUST be produced at the time of check-in. If the customer fails to comply with these conditions, Vistara reserves the right to deny boarding.

Online check-in is available between 48 to 1 hour prior to the scheduled departure of your flight for travel within India, and up to 2 hours prior to departure for travel outside India. We encourage online check-in to improve your chances of selecting your preferred seat in advance, and to shorten the time required at the airport. Many airports have web check-in baggage drop off desks to make your journey smoother and quicker. Vistara reserves the right to assign or re-assign seats at any time, even after boarding, for operational, safety and/or security reasons.

Self-check-in kiosks are available at most airports. Customers are encouraged to use the kiosks to have greater control over their preferred seat selection, and to skip queues.

- a) At Customer Service Center: +9128 922 8888 (b) At Vistara Airport Ticketing Offices (for travel within India) (c) By issuing travel agents and online travel websites.
- b) Cancellations or changes can be made up to 2 hours prior to the scheduled departure time for travel within India and up to 24 hours of departure for travel outside India.
- c) The cancellation and change fee will differ as per the fare type booked by you. More information about the fare types can be found here: https://www.airvistara.com/trip/fare-rules/
- d) If a no-show ticket is processed for any changes or refund, then penalties for changes or refund will be applicable in addition to the no-show charge. Lower of airfare or no-show fee is forfeited; taxes are always fully refundable.

PAYMENT DETAILS

FARE DETAILS

Fare Calculation: BOM UK DEL Q500.00 6214.00INR6714.00END

Form of payment: CC VI XXXXXXXXXXXX6001

XXXX 388240

Endorsements: NON ENDORSABLE NON RE-ROUTABLE

REBOOKING SBJCT TO PENALTY

Fare: INR 6714

Taxes: INR 345K3

INR 177WO

Carrier Imposed Fees: INR 136YR

Total Amount: INR 7564
Fee OBFCA CONVFEE INR 250

Total OB Fees: INR 250

RECEIPT REMARKS

Tax / Fees description:

WO-Passenger Service Fees ,IN -User Development Fees ,YM -Development Fees ,YR -CUTE Fees & RCS Fees ,K3- Goods and Services Tax

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.





Best Airline, India

Best Regional Airline, Asia



INR 142YM

INR 50YR

LEGAL AND PASSENGER NOTICES

ELECTRONIC TICKET

Hand Baggage Allowance:

Customers are permitted 1-piece of hand luggage with maximum weight of 7kg in Economy Class, 10kg in Premium Economy and 12kg in Business Class for both within and outside India. In addition, customers are permitted 1 standard sized laptop bag and/or ladies' handbag, if it can fit under the seat in front.

For travel within India, additional hand baggage allowance may be purchased at the airport in Economy Class and Premium Economy at a rate of INR 250 per kg, with maximum weight of not more than 12kg and maximum dimensions of 115cm. This service is not applicable for travel outside India.

If hand baggage exceeds the mentioned dimensions, it may be taken from the customer at the gate and placed in the baggage hold.

Check-in baggage allowance:

For travel within India:

Business Class customers can carry 30kg, 35kg, or 40kg respectively for Value, Standard, and Flexi fares.

Premium Economy customers can carry 20kg, 25kg, or 30kg respectively for Value, Standard, and Flexi fares.

Economy Class customers can carry 15kg for Lite and Standard fares, and 20kg for Flexi fares.

Please note that there is only a weight limit and no number of pieces limit on Vistara, except for Economy Lite fares where there is a 1-piece limit in addition to the weight limit. Excess weight over the free baggage allowance is chargeable at INR 500 per kg (inclusive of taxes). Extra pieces for Economy Lite customers will be additionally charged INR 500 (inclusive of taxes) as baggage handling charge. You can also pre-purchase excess baggage online at discounted rates from the 'Manage My Booking' section on the website or mobile app.

For travel outside India:

Business Class customers can carry 40kg, 40kg, and 45kg respectively for Value, Standard, and Flexi fares.

Premium Economy customers can carry 35kg, 35kg, and 40kg respectively for Value, Standard, and Flexi fares.

Economy Class customers can carry 30kg, 30kg, and 35kg respectively for Value, Standard, and Flexi fares.

Customers exceeding the above-mentioned limits will be charged USD 12 per kg at the airport as excess baggage fee or the equivalent amount in local currency. Customers may also purchase excess baggage online at a discounted rate of USD 10 or the equivalent amount in local currency.

Baggage allowance for International connecting customers:

If connection to/from international flight on one single document/ticket:

Passengers travelling on Vistara, to and from international destinations with our interline/codeshare partners on a single document (that is, a single ticket mentions the origin point and the final destination including any transit points), will be offered the same baggage allowance end-to-end as mentioned on their International ticket, regardless of whether it is on weight or as per piece concept.

If connection to/from international flight on two separate document/tickets within 24 hours of the Vistara flight:

If travelling in Economy Class, Vistara will honour the higher baggage allowance between the allowance mentioned on the international ticket and the allowance mentioned on the domestic ticket, up to a maximum of 23kg. If the domestic leg is booked on Economy Lite fare, then baggage allowance for Economy Lite will be applicable.

If travelling in Premium Economy, Vistara will honour the higher baggage allowance between the allowance mentioned on the international ticket and the allowance mentioned on the domestic ticket, up to a maximum of 2 pieces of 23kg each.

If travelling in Business Class, Vistara will honour the higher baggage allowance between the allowance mentioned on the international ticket and the allowance mentioned on the domestic ticket, up to a maximum of 2 pieces of 32kg each. Please note that the weight of a single bag cannot exceed 32kg.

Passengers will be required to present a copy of their international ticket and boarding pass for verification at the time of check-in for their Vistara flight.

If connection to/from international flight on separate document/ticket is more than 24 hours from the Vistara flight:

The baggage allowance shown on the Vistara ticket will apply.

Any weight(s) in excess of these allowances shall be charged as excess baggage. Vistara will charge the customer for the excess baggage at the time of check-in and bag(s) will be check-in for the Vistara segment only.

Excess baggage will be chargeable as:

- INR 500 per kg across all fare categories for travel within India. The excess baggage charges will differ for travel outside India. Please visit the airvistara.com for more information.
- For travel within India, extra bags/pieces will be chargeable at INR 8,050 per bag/piece across all classes (maximum 23kg in Economy Class and Premium Economy and up to 32kg in Business Class).

Note:

- •Vistara will not accept any single piece of baggage weighing more than 32kg.
- •For infant customers Check-in baggage allowance is as per their international ticket (depending on the type of document/ticket).
- •These charges are applicable on Vistara sectors only.

If you are denied boarding or your flight is delayed/cancelled, please ask for passenger rights statement from the Vistara staff. You may also view this information in the passenger rights section in our Terms and Conditions https://www.airvistara.com/trip/terms-and-conditions

For any assistance you may reach out to us on:

Email: custrelations@airvistara.com, or contact number: +919289228888

