



# Manjeet

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Driving Efficiency in Warehouse,  
Logistics & Supply Chain Operations

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## ABOUT ME

Dynamic and results-driven SCM Manager with a MBA specializing in Operations & Supply Chain Management. Proven track record of success in managing and optimizing end-to-end logistics operations, including customs clearances, inbound and outbound transportation, and warehouse management. With a strategic mindset and a focus on efficiency and cost-effectiveness, I excel in driving operational excellence and delivering results in fast-paced logistics environments

## SKILLS

- Leadership & team management
- Warehouse Operations
- ISO 9001 : 2015
- E-commerce Operations
- Negotiation
- Logistics & Supply Chain
- Inventory management
- Customs clearances
- Procurement Management
- Vendor Management
- Cost Management
- Total Quality management
- Process Excellence & Continuous improvement
- Training & Development
- Lean Six - sigma, Kaizen, 5s

## EDUCATION

MBA / PGDM [Operations & Supply Chain Management ]

Birla Institute of Management Technology (BIMTECH ) 2019 - 2021

B - Tech [ Electronics & Telecom. Engineering ]

Institute of Engineering and Management  
Karnataka State University 2012 - 2015

Diploma [ Electronics & Comm. Engineering ] 2007 - 2010

Signal Training School (B.S.F) Delhi

## WORK HISTORY

### Manager - Supply Chain & Operations Amazon Distributors Pvt Ltd

Jan 2021 - Present

Amazon Distributors is a major distribution company handling sales and distribution for brands like P&G, Mars, Kellogg's, and Jockey across Delhi and Karnataka. It specializes in general trade, modern trade, and e-commerce fulfillment, supported by a robust distribution network.

- Successfully implemented the ISO 9001:2015 Quality Management System organization-wide, ensuring compliance with international quality standards.
- Developed and implemented supply chain strategies to optimize cost, quality, and delivery performance. Monitored and optimized transportation routes, modes, and costs to ensure efficient and cost-effective movement of goods.
- Oversee overall DC and logistics operations management, including the Modern Trade Distribution Center and E-commerce Fulfillment Center.
- Led inventory management efforts by managing capacity, optimizing DC utilization, and enhancing stock accuracy. Developed effective stock planning strategies to maintain optimal inventory levels.
- Oversaw vendor management, maintaining existing warehousing and transportation contracts while negotiating new contracts and renewals with service providers. Negotiated with carriers to secure competitive pricing and service levels.
- Drove continuous improvement initiatives to achieve high service levels, boost productivity, and enhance customer satisfaction.
- Managed workforce requirements by ensuring adequate, trained manpower at hubs and regional locations in line with business needs.
- Handled procurement of packaging materials to meet warehouse requirements, ensuring timely supply and cost-effective sourcing.
- Collaborated with cross-functional teams to support accurate inventory forecasting and planning.

### Warehouse Manager TVS Supply Chain Solutions (TVS SCS)

Aug 2015 - May 2019

TVS SCS provides a range of services, including contract logistics, warehousing, and transportation. The company serves diverse sectors such as automotive, FMCG, and aerospace, offering supply chain solutions .

- Oversee daily warehouse operations, including the efficient storage, shipping, and management of goods while optimizing space, labor, and equipment usage.
- Manage and coordinate the receipt of goods, including vehicle unloading schedules and turnaround times.
- Investigate and resolve discrepancies in shipments, maintaining clear communication with the customer inbound manager.
- Supervise and train warehouse staff, including MHE operators, pickers, and binning teams.
- Prepare and submit regular reports on warehouse operations, inventory status, and performance metrics.
- Manage warehouse budget and expenses, optimizing resource allocation to minimize costs.
- Conduct regular cycle counts and physical inventories in accordance with the customer's plans.
- Ensure proper storage, organization, and maintenance of inventory to maximize space utilization and operational efficiency.

### Warehouse Executive Instakart services Pvt. Ltd ( Ekart Logistics )

Apr 2012 - Jul 2015

eKart Logistics is a leading logistics company in India, specializing in last-mile delivery and e-commerce supply chain management for Flipkart

- Oversee the receipt of incoming shipments, ensuring accurate documentation and inspection of goods.
- Manage the picking, packing, and shipping processes to ensure timely dispatch of products.
- Conduct regular inventory audits to maintain accurate stock levels and ensure smooth warehouse operations.