

Jitender Sharma

Senior Warehouse Operation Manager

Mobile: +91-9306938203

Email: jitender.mudgal5@gmail.com

LinkedIn: [linkedin.com/in/jitender-sharma-8916a8244](https://www.linkedin.com/in/jitender-sharma-8916a8244)

10 years of experience & expertise in Logistics & Supply chain management, Warehouse Operations Management i.e., Material Receiving, Issuance, Inventory Management, SKU Management, IAV and Rejection handling. ISO audits and preparation of process documents i.e., SOP, WI, Check Sheets, Flow Charts, Do's & don't for various Operation procedures and schedule trainings. Working expertise of ERP systems i.e., Easycom Portal and Impulse Rumba SAP Portal.

Professional Experience

Organization	Designation	Duration
Seabird Logisolutions Ltd.	North Senior Warehouse Manager	May 2022 - Present
TVS Supply Chain Solutions Ltd	Key Account Manager Operations	Jan 2020 – Apr 2022
ProConnect Supply Chain Ltd. (Redington Group)	Sr. Executive	Nov 2017 – Dec 2019
Ingram Micro India Pvt. Ltd.	Senior Associate	Feb 2015 – Sept 2017

Professional Skills

Warehouse Operation Management (B2B & B2C) | Materials / Inventory Management | Resource & People Management | First Mile & Last Mile Management | FMCG Grocery & F&V Operation | Logistics and Supply Management | Process, Planning and Execution | Business and Sales Relationship | Client Services | Customer Escalation | KPI Monitoring | KRA Analysis | SOP & Compliances | Team Management | Vendor Management | Transport Management | Performance Matrix | Management Information system (MIS) | Data Analysis | Safety Analysis | Process Excellence

Experience History

- Managing Approx. 49000 SKUs in the warehouse & maintains BIN-wise stock keeping.
- Handling team of 900 co- workers for day-to-day Operation. Co-ordination with customer and Courier
- Oversee inventory management, including receiving, storing, and issuing materials/products.
- Manage day-to-day warehouse operations and ensure compliance with safety regulations.
- Hire, train, and supervise warehouse staff, assigning tasks and monitoring performance.
- Implement quality control measures to maintain the accuracy and condition of stored goods.
- Ensure the maintenance and repair of warehouse equipment for proper functioning.
- Optimize warehouse space utilization and workflow efficiency.
- Coordinate with other departments to facilitate the flow of materials/products.
- Liaise with customers and stakeholders to address inquiries and ensure timely delivery.
- Track and analyze key performance indicators (KPIs) related to warehouse operations.
- Identify opportunities for process improvement and implement initiatives accordingly.
- Develop and manage the warehouse budget, forecasting expenses and monitoring costs.
- Ensure compliance with regulatory requirements and standards.
- Manage relationships with service providers, suppliers, and contractors.
- Utilize technology solutions such as Warehouse Management Systems (WMS) for optimization.
- Foster a culture of continuous learning and development within the warehouse team.
- Maintenance, Commercial, Accounts, Facility & H.R. for smoothly running the plant. And having more than 500 products to maintain in the warehouse.
- Developing strategic partnerships and collaborations with key stakeholders, such as suppliers, customers, and industry associations, to enhance warehouse operations and drive business growth.
- Managing the FG packaging according to the need of customer, availability of finish goods qty National & International.

Academic Qualification

MBA (SCM)	Lovely Professional University	Pursuing
B.Tech	M.D.U, Rohtak	2015
12 th	HBSE Board	2011
10 th	HBSE Board	2009

IT Skills

MS Excel | MS Word | MS Office | WMS | RFID System | SAP | ERP | Easycom | Ramco | Rumba | Impulse
| Inventory Management Software | Barcode Scanning Software | Data Analysis Tool | SCM Software |

Professional Project

1. **Seabird Logisolutions Projects (2022 – Present)** TATA Genuine Parts (TATA Motors), MG Motors, Cold Supply Chain (Food, Fruit & Vegetables & Beverages) |
Project Objective: Seabird Logisolutions Ltd. Warehousing Operation Handling team of 980 coworkers for day-to-day Operation. Co-ordination with customer and Courier partners for timely connection. I am handling & executing 7 Lakh Sq. Ft. area in this company at a fix time & also looking the other few small projects other than the TATA Genuine parts or TATA Motors.

- Following FIFO wise rule for issuing the child item.
- Planning the daily priority work.
- Managing Approx. 49000 SKUs in the warehouse & maintains BIN-wise stock keeping.
- Material receives from Production floor with proper reconciliation.
- Handling stocks of Commercial vehicle spare parts and their sheet metal spares of various brands.
- We do PIV daily for selected items & also do Wall to Wall at Customer demand.
- Receiving Lot Nos in advance for packing the material & keep ready for Shipment.
- Checking all the documents while dispatching the shipments.
- Keeping track of every shipment & updating record for reports.

DISPATCH:

- We dispatch the 8-9 thousand orders of B2B dealers daily & the monthly target of single branch is 250 Cr value & 2.5 Lakh order. This is compulsory.
- Maintaining the cycle of the Material dispatch
- Keeping track of the cycle using software. Planning wise dispatch of Material
- Preparing the invoice of dispatched material
- Follow up with the transporters in regards with the dispatch.
- Preparing the dispatch report daily.

2. **TVS Supply Chain Solutions Projects (2019 – 2022)** Modicare Enterprises, Aimway Products, Electronics Items, Voltas Beko, FMCG Groceries, Food Products, Agriculture Medicines |

Project Objective: To establish a B2B platform for warehouse operations, facilitating efficient transactions and collaboration between businesses within the supply chain.

3. **Redington IT Project (2017 – 2019)** HP, Dell, Lenovo, Acer Asus, Cisco, Samsung, LG, JBL, Sony |

Project Objective: To establish a B2B platform for warehouse operations, facilitating efficient transactions

and collaboration between businesses within the supply chain.

- Planning the daily priority work.
- Managing Approx. 12000 SKUs in the warehouse & maintains BIN-wise stock keeping.
- Material receives from Production floor with proper reconciliation.
- Handling stocks of Commercial vehicle spare parts and their sheet metal spares of various brands.
- We do PIV daily for selected items & also do Wall to Wall at Customer demand.
- Receiving Lot Nos in advance for packing the material & keep ready for Shipment.
- Checking all the documents while dispatching the shipments
- We dispatch the 8-9 thousand orders of B2B dealers daily & the monthly target of single branch is 250 Cr value & 2.5 Lakh orders on a regular basis.

4. Aditya Birla Fashion Retail Ltd, MYNTRA, PROJECT (2015- 2017) Levis,

Fabindia, Monte Carlo, Armani, Gucci, Monty Carlo, Manyavar, Reymond |

Project Objective: Establish a state-of-the-art 3PL logistic warehouse facility to provide comprehensive logistics solutions to businesses, optimizing supply chain efficiency and enhancing customer satisfaction.

5. Telecom & IT Project (2015-2017) Apple, Samsung, Printers, Servers, Cartridges etc.

Project Objective: The shelving project is established for staging small but high value parts, fast moving parts which is kept based on back sale order.

Achievements

- Successfully implemented a Warehouse Management System (WMS) resulting in a 20% improvement in inventory accuracy and a 30% reduction in order processing time.
- Implemented lean principles in warehouse operations, leading to a 15% reduction in waste and a 25% increase in productivity.
- Led a team in achieving a perfect safety record, with zero workplace accidents or incidents over a year.
- Improved on-time delivery performance from 85% to 95% through optimized picking and packing processes.
- Reduced inventory carrying costs by 10% through effective inventory management techniques such as just-in-time (JIT) inventory replenishment.
- Implemented a continuous improvement program resulting in a 20% reduction in warehouse operating costs over the course of a year.
- Successfully managed the transition to a new warehouse location, ensuring minimal disruption to operations and maintaining high levels of customer satisfaction.
- Implemented cross-training programs for warehouse staff, resulting in increased flexibility and responsiveness to changing business needs.

PERSONAL INFORMATION:

Date of birth: 13th July 1994
Father's Name: Shri Santram Sharma
Language proficiency: Hindi & English
Marital status: Married
Permanent address: H no. – KC 684, Near Jeevan Jyoti school, Krishna colony,
Palwal (Haryana) 121102.

Date:

Place:

(Jitender Sharma)