

Anurag Mishra

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Location: Gurgaon

Supply Chain Manager

Supply Chain Manager with over 8+ years of experience in handling warehouse operations, warehouse management, process designing, Data Analytics & strategic planning which aims to increase operational efficiency.

Education Qualification

- **National Institute of Technology, Allahabad, UP**
Bachelor of Technology in Mechanical Engineering
CGPA- 7.12/10

Work Experience

1. Ceva Logistics India. (Dec-2022- Present)

Operation Manager (Process Excellence- CL North India)

- Drive process excellence for all **North and East sites (8 Sites)** like **Kaizen, process standardization, Data analysis, Inventory Management, contract reviews** etc. and ensure scalability of process to support efficient business growth.
- Implement cost saving and productivity improvement projects at site level. **Reduced labour and MHE cost by 1.2 lacs/month by optimizing layout.**
- Design methods to gather supply chain data and Implemented different tools in warehouse operations like **scheduling tool, slotting tool, Kaizen tool** to optimize resources and better planning at site level.
- **ABC analysis and slotting activity using Slotting tool** to ensure inventory and space optimization at site.
- Ensure end to end process standardization and creating **SOPs, Value stream mapping, Work instructions** etc. and ensuring training to all employees and being followed at site.
- Value stream Mapping for end to end supply chain process with current and future state, to analyse and drive continuous improvements at entire cycle and **identified 40+ improvement opportunities in the process (Productivity, reducing Non-Value adding activities, smooth process flow etc.)**
- Develop and **measure KPIs and productivity parameters** for all sites and defining targets.
- Analyse **monthly P&L and price model** for all sites and identifying cost and revenue leakage to improve GM%.
- Aligning and conducting different types of trainings to blue collar and white collar employees.
- To do site assessments and planning to achieve the site to showcase level by aligning all stake holders to ensure the site efficiency at the level of Safety, Process, KPI & Improvements.

2. Reliance Retail Ltd. Ajio.com - (Jul 2021- Nov-2022)

Operation manager (Ajio Ecommerce Operation)-

- Manage inventory & outbound operation of **30 Lakh+ Ea inventory, 25k+ Daily orders** with 99.90% Fill rate.
- Maintained **99%+ capacity utilization effectively** and developing processes/tracking to improve **inventory accuracy from 90% to 99.9 %**

- Ensuring SOP adherence & error analysis in all sections and implementing corrective actions & Kaizan.
- On-boarded, Trained and manage team **8 on-role staff and 300+ off role with 24*7 running operation**.
- Daily cycle count planning, analysing variance and doing bin corrections.
- Safeguarded warehouse operations and ensuring day to day activities achieving WH KPIs (**Order processing, fill rate, productivity, Bin accuracy and inventory hygiene**).
- **Managed and planned various sales (Diwali Sale, BBS Sale etc.) successfully with volume of 50k+ orders per day and FC fill Rate of 99.90%.**
- Setup entire operation of 1 lakh sqft from beginning, planned and trained team and built 20 lakh Ea inventory in just 3 month time.

3. Future Supply Chains Solutions Ltd.- (Jul 2015- Jun 2021)

1. Supply Chain Analyst

- Design and implement methods to gather and manage supply chain data of all process.
- Review and analyse the gathered data and to locate weak areas in supply chain process and develop methods to improve.
- Responsible for **route planning and Designing of KPIs** and tracking it daily.
- Responsible for **Designing productivity targets, tracking and improving it**.
- Doing Research and seek out cost effective procedures & methods.
- Plan and implementing supply chain optimization project for enhancing the operations to improve all aspects of supply chain.
- Designing Control Tower solutions by performing the root cause analysis and implementing the solutions on the ground.

2. Clark Footwear Operation- (B2B&B2C End to End Operation)-

- Planning, Execution & Handling complete business operations of clarks Footwear Ltd. at each level, Front end operations, Supply Chain and Distribution (**30k+ Daily Average throughput**).
- Quality Assurance: Ensure quality and consistency in service level achievements.
- Fulfilment of products orders via E-Commerce channel with 100% QC & to ensure the high level of customer satisfaction.
- Handling the distribution of **250+ stores including** (Central, Brand factory, Shopper stop, Kapsons, Amazon Etc.)

3. E-Commerce Operation (Snapdeal)- (Inventory & Returns Incharge)

- Managed inventory of **3 Lakh Ea & 20k+ SKUs with 99%+ accuracy**, Ensuring bin accuracy by Performing daily cycle count & analysis, Tracking of all system transactions to ensure nil discrepancy
- Planning daily Cycle count of stock and implementing CAPA to maintain inventory accuracy □ Planning inventory consolidation and space utilization.
- Quality assurance- Ensure quality & proper handling of returns products
- Ensuring TAT of returns shipments- Receiving to Putaway to Bins
- Doing root cause analysis of defective shipments and implementing on ground to minimize returns.

Achievements & Extra Circular Activities

- Won **Kaizen of the Month** award **globally** in the Month of Aug-23.
- **Rated as the outstanding performer** continuously for three consecutive financial years from **2016-2019**.
- Achieving **DC Rank 1 for Big Bazaar Food Operations** for **3 consecutive months** in **PAN India DC Rankings Evaluation**.
- **DC Guru Trainer**- Owner of MS Excel Training in our DC.
- **Led Food safety Training** organised by Gov. of India in our warehouse- FSSAI Supervisor.
- Secured All India rank of 5585 in AIEEE.

Skills

- **SAP/WMS/TMS/Uniware (E-Commerce Software)**
- **Operational Excellence**
- **Analytical Skills**
- **Inventory Management**
- **Tableau**
- **MS Excel, MS Powerpoint, MS Word**
- **Logistics planning & Distribution**
- **Warehouse Budget planning**
- **Management Information systems (MIS)**
- **Problem Solver**
- **Strategy and deep thinking**
- **Team Player**
- **Specialised in Returns Operations.**

Personal Interest and Hobbies

- Spirituality
- Sports

Language Proficiency

- Hindi: Bilingual Proficiency
- English: Bilingual Proficiency