

Monu Jalodia

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Summary

- Currently working in Flipkart as Lead, Warehousing Operations (Inbound and Outbound).
- Proficient in managing business operation with focus and execution, implementation and achieving the company's mission & strategic direction.
- Accomplished and excelled in managing all aspects of the operations process.

Skill Highlights

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|--|--------------------------------|
| • Supply Chain Management | • Creative design |
| • Process Improvement | • Innovative |
| • Operations Management | • Service-focused |
| • Warehouse / Stock Management | • Space Optimization |
| • Optimizing Output Training / Development | • Inbound (Material Receiving) |
| • Stakeholder Management | • Project management |
| • Strong decision maker | |

Experience

Team Lead – 09/2023 to current

Flipkart India Pvt. Ltd (Rajasthan), India

- Fulfillment Centre Operations – 3.65 lac cubic. ft. area (13 lacs inventory storage capacity).
- Responsible for inventory KPI's perpetual stock take, space planning & inventory sanity.
- Managing supply chain operations for 26000+ SKU's.
- Planning timely picking / dispatching & managing all entry in systems along with data management.
- Responsible for the in-warding of material from several vendors in warehouse ensuring accurate documentation and legal procedures
- Overseeing the material flow in accordance with the process (received, Segregated, QC & Put-away in inventory in right qty)
- Ensuring accurate information display on products for further process i.e. Picking & Packing
- Working towards financials invoice clarity
- Ensuring process and legal compliance
- Leading manpower management and safety assurance
- Working closely with 3PL, Vendors & BD
- Involving in intra warehouse coordination for all stock transfers
- Handling shift-wise manpower planning as per required productivity
- Administered the hourly productivity in packing department
- Keeping a track of all the matrices of department i.e. P2D, Packing adherence, Breach etc

Assistant Manager (Inbound, Inventory, Picking and Outbound) - 02/2023 to 09/2023

Lenskart Solutions Pvt. Ltd (Gurgaon), India

- Ensure process to fulfilled within the SLA.
- Ensure all supplier deliveries are received, checked, processed and put away within agreed timelines.

- Notify appropriate departments when supplier non-conformance or shortage/overages are found.
- Ensure all customer returns are received, checked and put away within agreed timelines.
- Lead a team of more than 170 associates and merchandise in warehouse inbound (Stock-in) and arrange the proper training for QC & for GRN with accuracy.
- Daily planning for GRN (Eye glass, Sun Glass, Contact lens, Prescriptions Lens & Solution) and manage the manpower to achieve given plan.
- Coordinate with merchant team for inward shipment. (PO, packing list, costing etc.)
- Planning timely picking / dispatching & managing all entry in systems along with data management.
- Coordinating with logistics, processing customer orders, collaborating with delivery stakeholders.
- Transfer from one warehouse to another warehouse.
- Managing warehouse operations including planning, operations, Process excellence and audits.
- Managed 30K + sku in CL and 22K sku in Sunglasses.
- Manage cycle count ,stock count and wall to wall count of sku's.

Team Lead – 09/2018 to 02/2023

Flipkart India Pvt. Ltd (Gurgaon), India

- Fulfillment Centre Operations – 4.86 lac cubic. ft. area (32 lacs inventory storage capacity).
- Responsible for inventory KPI's perpetual stock take, space planning & inventory sanity.
- Managing supply chain operations for 60000+ SKU's.
- Planning timely picking / dispatching & managing all entry in systems along with data management.
- Coordinating with logistics, processing customer orders, collaborating with delivery stakeholders.
- Overseeing order tracking process and ensuring orders are processed in accordance with organization customer service standards.
- Handling warehouse operations systems by determining product handling and storage requirements.
- Developing, implementing, enforcing, and evaluating policies and procedures.
- Devising processes for receiving product, equipment utilization, inventory management, and shipping.
- Responsible for team performance on key performance indicators and staff management, development, support and coaching of Order Fulfillment Specialists.

Sr. Executive -08/2017 - 09/2018

Prowiz Supply Chain Solutions Pvt. Ltd

- VMI warehouse for Ashok Leyland, Alwar- Warehouse for Ashok Leyland of 50000 Sq.Ft
- For 32 different types of vendors whose material get unloaded, stored & documentation processed, and material dispatched to AL as per indent raised by customer within time to support assembly line by keeping in mind JIT.
- Monitoring daily in and out transaction of entire warehouse, Productivity calculation person wise, and efficiency
- Maintain perpetual stock on daily basis and ensure Physical and system stock tally
- Weekly stock check of all warehouse
- Vendor Management Training and Guidance to all warehouse to achieve better and effective result and have better client satisfaction
- Increase operational efficiency of all activities of warehouse with minimum operational cost
- Identifies quality issues and ensure prompt resolution whenever problem occurs in operations

Education

MBA, Production And Operations Management -2021,
Amity University, Noida,

Bachelor of Technology: **Mechanical Eng** – 2016,
IEC College of Engineering And Technology, Greater Noida,

Accomplishments

- Awarded Exceptional Performance in Fulfillment Centre" in Jan-2020 for Productivity Improvement in Picking process.
- Best Zonal Kaizen Award for Quarter JAS-20 for Process improvement in Learning Curve of Newly Hired FTC's.
- Awarded Best Value Champion PAN India for the Quarter in Sep'21.
- Saved 7.8 Lkh in North by replacing the A4 paper with A5 Paper for invoicing