

Airport Railway Ticketing System

Departure Detail



Order Detail

Train Number	Ticket Number	Booking Code	Relation	Phone Number	Depart Time	Arrive Time
551C552C	7XSWJRH001	7XSWJRH	SDB-BST	082125141324	2019-10-02 1621	2019-10-02 1707

Terms and Conditions

1. Airplane passengers are advised to choose the departure schedule of Airport Train that goes to Soekarno-Hatta Airport at least 2 (two) hours before departure schedule of the airplane.
2. Airport Train Delay for more than 2 (two) hours, will be given compensation in the form of reimbursement cost of Airport Railway Ticket.
3. The boarding time into the Airport Train is 15 (fifteen) minutes before departure of the Airport Train.
4. Purchase of Airport Railway Ticket will get Airport Railway Ticket and Payment Receipt.
5. Airport Railway Ticket is proof as a valid Airport Train passenger and can be used as boarding pass to open e-gate at departure station and at destination station.
6. The Airport Railway Ticket Owner is responsible for the loss and damage of this Airport Railway Ticket.
7. Cancellation of Airport Railway Ticket can only be done no later than 30 (thirty) minutes before the scheduled departure of Airport Train. The cancellation of the Airport Railway Ticket is subject to an administrative fee of 25% of the Airport Railway Ticket price. The return process of the Airport Railway Ticket can take maximum time in 30 (thirty) working days.
8. This Airport Railway Ticket is valid for a one-way Airport Train trip according to the departure schedule, departure and arrival stations listed on this Airport Railway Ticket.
9. Passengers over 3 (three) years of age and or height above 90 cm are required to have Airport Railway Ticket.
10. The provisions of each passenger's luggage which is not subject to additional charge is with a maximum weight of 20 kg and or a maximum length of 150 cm and or a maximum width of 60 cm.
11. Airport Railway Ticket rates are inclusive of passenger insurance.
12. Inside the Airport Train is not allowed to eat, drink, smoke, sleep on the floor, lift feet or climb onto a chair.
13. Damage to property within the Airport Train or Airport Train Station caused by passengers will be subject to sanctions.