

MR DENI SETIAWAN 25 WATERLOO ROAD LONDON E6 1AP

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## **Basic Account**



Telephone Banking, enquiries or lost or stolen cards 0800 9 123 123, open 24 hours a day 7 days a week.

To help us maintain and improve our customer service we may monitor or record your calls.

For the hard of hearing and/or speech impaired, Text Relay service available 18001 0800 9 123 123



Online Banking service and information available at www.santander.co.uk



Santander, 9 Nelson Street, Bradford, West Yorkshire, BD1 5AN.

Online, Mobile and Telephone Banking ID 7354885488 D SETIAWAN

# Your account summary for 29th Oct 2018 to 27th Nov 2018

Account name MR DENI SETIAWAN

Account number: 19553102 Sort Code: 09 01 29 Statement number: 11/2018

Balance brought forward from 28th Oct Statement	£984.63
Total money in:	£510.33
Total money out:	-£1,184.60
Your balance at close of business 27th Nov 2018	£310.36

Credit interest rate: No credit interest is paid on this account.

#### Interest and refunds paid this period

Date	Why we are paying you	Amount
29th Oct	Interest on your credit balance	£0.00

# News and information

#### New information documents

Following regulatory changes, we've introduced new Fee Information Documents and a Glossary to make fees and charges easier to understand, and to explain the standardised terms for the most common fees and charges.

You'll see the standardised wording being used

on your statements and other documents. For more information, please visit santander co.uk/uk/account-changes/curren

santander.co.uk/uk/account-changes/current-and-savings-accounts.

#### Changes to cashback for Direct Debits

The 1|2|3, 1|2|3 Lite, Select and Private Banking current accounts pay cashback on selected household bills paid by Direct Debit if you meet the eligibility criteria each month.

Following a review, we've identified some Direct Debits that aren't eligible. We'll stop paying cashback on them from 1 December 2018 in line with the account Terms and Conditions. No other changes to the features or benefits of the accounts are being made at this time.

We will carry out this review from time to time on an ongoing basis. If you'd like to query the eligibility of a Direct Debit which you stop receiving cashback for, or you believe another Direct Debit that you don't currently receive cashback for is eligible, please contact us.

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Important Messages

Important information about compensation arrangements: We are covered by the Financial Services Compensation Scheme ("FSCS"). The FSCS can pay compensation to depositors if a bank is unable to meet its financial obligations. The account(s) shown in this statement are eligible for compensation under the scheme. Santander UK plc is an authorised deposit taker and accepts deposits under this name and the cahoot and Santander Corporate & Commercial Bank trading names.

Further details can be found in the FSCS Information Sheet and Exclusions List, a copy of which is available in your local Santander branch.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk.

For Customers with an Overdraft. If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Sérvice. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

For information about your account including details of rates and charges. Please visit our website, where the most up to date Key Facts Document and Fee Information Document can be found. You can also request copies from your local branch. Interest or fees are calculated daily using the balance at the end of the day.

AER explained - AER stands for Annual Equivalent Rate and shows what the interest rate would be if we paid interest and added it to your account each year. Gross rate explained - The gross rate is the interest rate we pay where no income tax has been deducted.

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Date	Average balance for the month	Amount
27th Nov	Average credit balance	£537.69

## Your transactions 29th Oct 2018 to 27th Nov 2018

Date	Description	Money in	Money out	£ Balance
29th Oct	Balance brought forward from previous statement			984.63
29th Oct	Transfer to Mr Deni Setiawan		5.00	979.63
29th Oct	BILL PAYMENT TO IMANUEL DREXEL REFERENCE BAYAR UTANG D KBRI, MANDA 0012	ATE NO	50.00	929.63
29th Oct	Transfer to Mr Deni Setiawan		5.00	924.63
30th Oct	Transfer to Mr Deni Setiawan		10.00	914.63
30th Oct	BILL PAYMENT FROM MR IMANUEL BUHAPODA DREXEL, REFERENCE 01	50.00		964.63
31st Oct	Transfer to Mr Deni Setiawan		10.00	954.63
31st Oct	BILL PAYMENT VIA FASTER PAYMENT TO RAFIQA REFERENCE 1 , MANDATE NO .	23	9.10	945.53
1st Nov	Transfer to Mr Deni Setiawan		104.00	841.53
1st Nov	Transfer to Mr Deni Setiawan		10.00	831.53
1st Nov	Transfer to Mr Deni Setiawan		10.00	821.53
1st Nov	BILL PAYMENT VIA FASTER PAYMENT TO arin REFERENCE iphone , MANDATE NO	) 25	132.50	689.03
1st Nov	TRANSFER TO MR DENI SETIAWAN		120.00	569.03
2nd Nov	Transfer from Mr Deni Setiawan	50.00		619.03
2nd Nov	TRANSFER TO MR DENI SETIAWAN		6.00	613.03
3rd Nov	TRANSFER TO MR DENI SETIAWAN		7.00	606.03
5th Nov	Transfer to Mr Deni Setiawan		4.00	602.03
5th Nov	Transfer to Mr Deni Setiawan		1.00	601.03
5th Nov	Transfer to Mr Deni Setiawan		18.00	583.03
7th Nov	Transfer to Mr Deni Setiawan		38.00	545.03
7th Nov	Transfer to Mr Deni Setiawan		20.00	525.03
8th Nov	TRANSFER TO MR DENI SETIAWAN		8.00	517.03
10th Nov	Transfer to Mr Deni Setiawan		7.00	510.03
12th Nov	Transfer to Mr Deni Setiawan		10.00	500.03
12th Nov	Transfer to Mr Deni Setiawan		7.00	493.03
13th Nov	Transfer to Mr Deni Setiawan		20.00	473.03
13th Nov	Transfer to Mr Deni Setiawan		20.00	453.03
14th Nov	Transfer to Mr Deni Setiawan		20.00	433.03
19th Nov	TRANSFER TO MR DENI SETIAWAN		10.00	423.03
20th Nov	Transfer to Mr Deni Setiawan		20.00	403.03
20th Nov	TRANSFER TO MR DENI SETIAWAN		15.00	388.03
20th Nov	TRANSFER TO MR DENI SETIAWAN		10.00	378.03
21st Nov	TRANSFER TO MR DENI SETIAWAN		4.00	374.03
22nd Nov	TRANSFER TO MR DENI SETIAWAN		10.00	364.03
23rd Nov	TRANSFER TO MR DENI SETIAWAN		6.00	358.03

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Date	Description	Money in	Money out	£ Balance
24th Nov	FASTER PAYMENTS RECEIPT REF.WAGES OCT 2018 FROM RASA (MALAYS	410.33		768.36
	LTD			
24th Nov	Transfer to Mr Deni Setiawan		12.00	756.36
26th Nov	Transfer to Mr Deni Setiawan		3.00	753.36
26th Nov	Transfer to Mr Deni Setiawan		8.00	745.36
26th Nov	BILL PAYMENT VIA FASTER PAYMENT TO NINE TF TRANSFRE REFERENCE 1 , MAN	NDATE NO	420.00	325.36
	24			
27th Nov	Transfer to Mr Deni Setiawan		8.00	317.36
27th Nov	Transfer to Mr Deni Setiawan		7.00	310.36
27th Nov	Balance carried forward to next statement:			310.36

Online Copy