# Soft Skills and Scientific Methods

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### Module A: Efficient Learning - Working Methods

#### **Attendant**

Undergraduates in Humanity and Social Sciences, Mathematics, Statistics, Computing, and Environmental Science.

Key topics: Communication Skills - Talking- Reading - Writing ...

#### **Disclaimer**

This curriculum was adapted from:

- materials inspired from the Statistical, Mathematical, Economic and Environmental Perspectives, and
- notes created by Pr. Vu N. Duong, a VNU-HCM University of Technology & University of Science faculty member, for the course entitled *Methods and Models in Scientific Research*.

#### **Time Distribution**

Time Distribution: Theory + Discussion+ Practice, be respectively spanned in 15 + 9 + 18 h (in 7 weeks, each 6h; or in 14 weeks x 3h).

<u>Practice</u>: self-working in team, learning ways to effectively learn or to carry out specific case studies in universities or work places

**Key references for Module A:** 

- 1. Collapse- How have societies failed or succeeded? Jared Diamond, 2005
- 2. Applied Economic Issues in Malaysia, University of Malaya Press, 2006
- 3. Quality Planning, Control, and Improvement in Research and Development, ed. George W. Roberts, Marcel Dekker Inc., 1995
- 4. Five Equations That Changed The World, Michael Guillen, 1995
- 5. *Tip Collection on how to survive in academic world*, Dianne Prost O'Leary, University of Minesota Duthlux (online texts)

Syllabus of Module A: Efficient Working Methods in 42 hours

Audiences: for year 1 students

Components: 3 parts.

#### Part I: Understanding of Learning Process- a background (6h)

Topic: Introduction to *Bloom Taxanomy*: 6 levels (follow ABET standard) Key aim: to understand basic rules of learning and how to exploit it.

### Part II: Soft Skills for University undergraduates (9h)

Aim: to train mordern workers with a set of soft skills, be vitally needed for their

future professional development, such as:

- a/ Effective Communication Skills: effective talking, reading, writing ...
- b/ Team working: how to join efforts to achieve the common goal?
- c/ Oral Presentation: how to talk interestingly and convincingly to audiences?
- d/ Technical Writing: how to write good structured reports with rich content?
  - e/ Other useful behaviors/ characteristics/ personalities:
  - observable and/ or radical mind
  - open mind and modesty
  - patient and determination
  - fidelity and keeping promises ...

#### Part III: Exercise for Self Practice and Presentation (18 h)

To practice items of a/-d/, form group of 3-4 students, conducting 'how-to' projects, such as:

- How to brief the IT development in the past ten years in Vietnam? Provide your comments and suggestions.
- How to brief the education development in the past twenty years in Vietnam? Provide your comments and suggestions.
- Provide your comments and suggestions on the metropolitan development using concrete / scientific/ convincing/ sound / reasonable facts (say, in architecture and transportation aspects) in the past thirty years in HCMC-Hanoi or Vietnam...

#### Final Discussion of Module A (9h)

\* Providing a concrete story to illustrate Item e/.

Example: from using historically well-known figures or from current life; or

- \* Developing Creativity by Lateral Thinking:
- Search in the falsified domains
- Negation of a norm or standard that has been accepted as an evidence
- Find a replacing solution to the negation.

*Example*: how to manage in a menu-less restaurant?

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### Module B. Scientific Method [42 hour / semester]

Audiences: Second year students

Key topics: Techniques and Models for effectively and scientifically doing things; including Basic Data Analysis & Manage-

ment

Time Distribution: Theory + Discussion + Presentation 15 + 9 + 18 h (in 7 weeks, each 6h; or in 14 weeks x 3h).

<u>Practice</u>: self-working in team, learning ways to professionally solve practical problems in specific interest domains; expect to work up to 3h/ week

## Module C. Scientific Research Method [42h/ semester]

Audiences: Third year students

Key topics: *Processes, Techniques and Models for successfully scientific researching or discovering,* including Experimental Designs and Modeling in various domains.

Time Distribution: Theory + Practice

24 + 18 h (in 7 weeks, each 6h; or in 14 weeks x 3h).

<u>Practice</u>: learning ways to successfully solve practical problems in science, engineering, technology, management or business; expect to work up to 3 hours / week on team project

#### **Key references**

#### To Module B:

- 1. Research Design: Qualitative, Quantitative, and Mixed Methods Approaches, John W. Creswell, Sage Publications Inc., 2nd edition, 2003
- 2. *Statistics for Environmental Engineers*, chapters 22-35, Paul Mac Berthouex and Linfield C. Brown, Lewis Publishers, CRC Press, 2002
- 3. *Practical Business Statistics*, chapters 1-11, Andrew F. Siegel, The Irwin Series in Quantitative Analysis for Business, Boston, 1990
- 4. *Statistics for the Bio-Sciences*, chapters 1-3, and chapter 9, William P. Gardiner, Prentice Hall Europe, 1997
- 5. Handbook of Statistical Methods for Engineers and Scientists, chapters 2-9, ed. Harrison M. Wadsworth, McGraw-Hill Inc., 1990

### To Module C:

- 6. Building a Successful Career in Scientific Research: A Guide, Phil Dee, Cambridge University Press, 2006
- 7. Mathematics For Economics and Finance: Methods and Modeling, Martin Anthony and Noeman Biggs, Cambridge University Press, 7th edition, 2003
- 8. Statistical Methods in Medical Research, P. Armitage, G. Berry and J.N.S. Matthews, Blackwell Science, 4th edition, 2002

- 9. *Mathematical Modeling and Computer Simulation*, D. Maki and M. Thompson, Thomson Brooks/ Cole, 2006
- 10. Quality Process, Advancing Performance Excellence, American Society for Quality, articles in 2003
- 11. Fundamentals of Statistics, Lecture Notes, Steven G. Gilmour, School of Mathematical Sciences Queen Mary, University of London, 2006
- 12. *Interactive Operations Research with Maple*, Mahmut Parlar, Birkhouser 2000.

Syllabus of Module B: Scientific Method for modern workers

Audiences: for year 2 students.

Overall aim Ways for effectively and scientifically doing things

Course Objectives: After the course, students should be able to:

1. **Read and Synthesize** general scientific or technical articles

2. **Generate** interrogations from any observations

3. Formulate overall objectives and success criteria for an experimental evaluation project aiming at finding answers to the

raised questions or hypothesis.

[Note: Module A provides tools for objectives 1. to 3.]

4. **Develop**, as a three-person team, the strategy and tactics for the design of experiments and for the collection of experimen-

tal data

5. **Setup and run** the experiments and collect experimental data,

and perform data analysis in the direction set out to achieve

the above objectives

6. Effectively communicate, orally and in writing, the key as-

pects of the project, from the concept to the conclusion of the

findings

Components: 4 parts

Part I: Guidelines to Problem Formulation Process (9h)

• Brief history of Science and Scientific Method with various

illustrations

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- Selecting a Research Topic or Problem- Literature search
   Steps in Conducting a Literature Review- using the Internet efficiently?
- Formulating a Problem- Goals and Elements of Research Plan
  Defining a Research Hypothesis
- Required Methods: Planning and Methodology Estimating Feasibility of an Investigation
- Conducting Research Process- Obtaining data, evidence and facts
- Analysing and Making Decision [see Part III on Data Analysis]

## Part II: Discussion to choose practical case studies (6h)

- Using histogram to represent household size: the five-number summary
- How to know and analyze immigrant components in HCMC to decide suitable educational and cultural policies?
- How to measure brand loyalty/ fidelity of customers to your company/ products / services to decide suitable business actions?
- Making megacities or small but well-organized towns in developing nations, which one is economically approriate and ecologically friendly? Provide sound facts to support your idea...

## Part III: Basic Data Analysis and Management (9h)

The aim: targeted to the above objectives 4. to 6.

- Introduce basic *Statistical Methods for Scientific Investigation*, applied to management, metropolitan planning, decision making in business administration, humanity and social matters.
- Emphasize on statistical estimation and basic inference.
- (Optional) Use of computers to apply statistical methods to problems encountered in management and economics.

*Key topics*: [see from Part I how to have dataset]

- 1. Organizing Data- use descriptive statistics
- 2. Sampling and making survey- Non-probability Sampling
- 3. Case Study Method
- 4. Exploring relationships in data
- 5. Drawing conclusions from data

## Part IV: Exercise for Self Practice and Presentation (15 h)

The selected research topic in part II will be used as a miniresearch topic at all stages of the course. Based on the outcome of Part III, form groups of 3-4 students [so max 10 groups to be formed] to

Discuss a research topic using lateral thinking approach,

**Refine** the topic though the problem formulation process (literature search, hypothesis definition) as an initial research idea that fulfills the originality criteria.

Carry out the investigation

**Analyze, make decision** or provide suggestions to the boss/ community

Finally, 3h to wrap up the course.

Audiences: for year 3 students.

Overall aim Methods for professionally and successfully scientific researching or discovering things. In details, to train undergraduates with modern scientific methodology to have a successful career in R & D sector, and a useful citizen.

**Course Objectives**: Through theoretical lectures, classroom exercises and personal mini-research project, the course aims at introducing:

- The different characteristics of the *typical procedures and models* related to the selection and the execution of a scientific research topic.
- *The techniques* to help research students solving the practical problems often encountered in scientific research, typically:
  - Where am I? Where am I going? and How can I do / reach that?
- Develop *Scientific Spirit* through lectures about *history and philosophy* of sciences, and ethical aspect of scientific research as part of the Scientific Method.
- Practically, how to write a sound research proposal and report.
   Emphasizes on the so-called important details for a beginner in scientific research:

Defining research subject- Writing research proposal Formulating or modeling the research problem Experimenting or demonstrating research analysis Writing reports and papers to scientific conferences

### *Key topics*

## I/ Warming up Review

a/ Distinguish 'method' and 'methodology'

b/ A pragmatic view: scientific research can be approached as problem solving:

Problem Definition, Hypothesis,

Approach for Solving Problem,

Experimentation and Feedback,

Conclusion

## II/ Typical models. Categories of Research from distinct angles:

- Methodology: Empirical vs. Theoretical Research
- Applicability: Fundamental vs. Applied Research
- Locality: Academic vs. Industrial Research

### III/ Typical procedures. Major phases of Research:

Collecting information (literature search)

Formulating research topic /hypotheses.

Conducting research (modelling, simulation, testing, collect and analyze results).

Writing reports, communicating results and problems.

## IV/ The techniques.

Research Methods

Descriptive Methods: Observational Methods and Survey Methods

*Predictive Methods*: Correlation Research - Quasi-Experimental Design

**Explanatory Methods:** 

Between-Participants Experimental Design

Correlated-Groups and Development Design

Advanced Experimental Designs

What else? [Qualitative Methods, Survey Methods, Experimental Method ...]

• Modeling & Simulation: useful techniques from Mathematics and Statistics

Experimental Designs- Computationally Mathematical Modeling ...

- Analyzing Synthesizing: make use the right and powerful tools ...
- Criticizing Results: must be evidence-based reasoning ...
- Scientific Report Writing- writing short but sound and reasonableusing suitable software ...

#### V/ Ethical Considerations in Research

Truth and Freedom

Responsibility

Collaboration

Professionalism

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