Defect Identifier: Anomaly 1

Defect summary: Sale banner not working

Defect description:

Sale/promotion banner does not link correctly to promotion page.

Steps to reproduce the defect:

1. Open homepage
2. Click sale banner in the top
3. Verify that promotion page is reached. Actual state: back to homepage

Severity:

High – promotion banner give the important first impression to customer, especially the new one. Failure in this feature will give impression of unprofessionalism and bounce back new customer.

Priority:

High – This issue has low development expense but high impact

Bug Logged Date: 8 October 2018

The area where the bug is identified: link

Defect Identifier: Anomaly 2

Defect summary: Visa and MasterCard payment is not available

Defect description:

Option for payment by Visa and MasterCard is not available in the payment page. But they are shown as payment option in item description page.

Steps to reproduce the defect:

1. Open homepage
2. Go to selected item/product page
3. Add item to cart
4. Proceed to check out
5. Go to payment page
6. Try to select Visa or MasterCard as payment method. Actual: they are not available

Severity:

High – Payment method is advertised as supported in the item description page. Customer will be unable to pay and leave in disappointment. This may incur huge lost.

Priority:

High – This issue may incur huge business lost

Bug Logged Date: 8 October 2018

The area where the bug is identified: payment