

Empathy map canvas

Use this framework to empathize with a customer, user, or any person who is affected by a team's work. Document and discuss your observations and note your assumptions to gain more empathy for the people you serve.

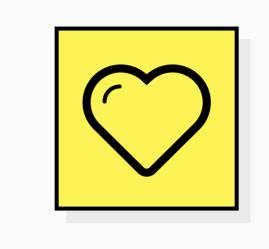
Originally created by Dave Gray at





Develop shared understanding and empathy

Summarize the data you have gathered related to the people that are impacted by your work. It will help you generate ideas, prioritize features, or discuss decisions.



WHO are we empathizing with?

Who is the person we want to understand? What is the situation they are in? What is their role in the situation?

> We want students with a good grade and also discipline in activities wit punctuality

What do they HEAR?

Is there any

hostel or bus

facility available

in the school or

college

What are the

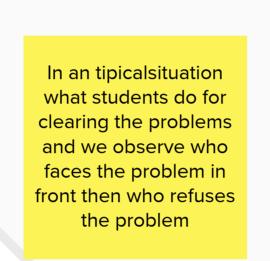
major

problems

students

facing here

What are they hearing others say? What are they hearing from friends? What are they hearing from colleagues? front then who refuses the problem What are they hearing second-hand?



This is an

top ranked

college or

school

How far away

the school or

college from

here

the mindset of for study

student come

PAINS What are their fears, frustrations, and anxieties?

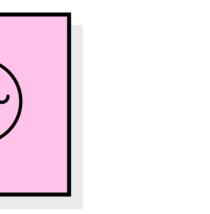
The student

scool and

college

punishment and

family situations

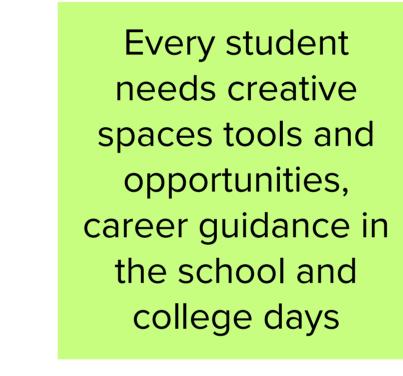


What do they THINK and FEEL?

GOAL

GAINS

What are their wants, needs, hopes, and dreams?



school and college in

the high score get in th job for the life

The student basic need financial health and over wellness and the dream

The school and colleges conducting the exams for score getting in high level the anxieties

What other thoughts and feelings might influence their behavior?

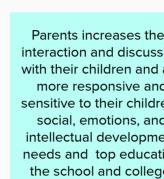
We respect the student in a goodway it will reflect in their life

A good friends are the key for discipline also bad habits we need to stop from students

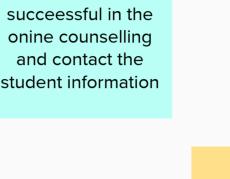
What do they need to DO?

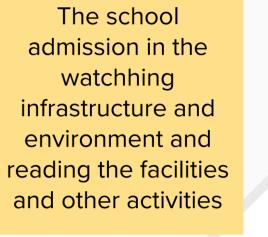
What do they need to do differently? What job(s) do they want or need to get done? What decision(s) do they need to make? How will we know they were successful?

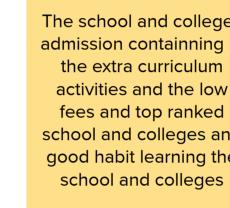


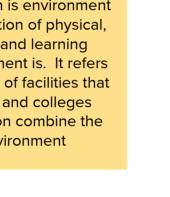


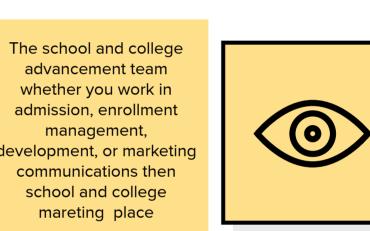






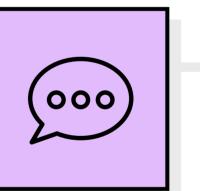






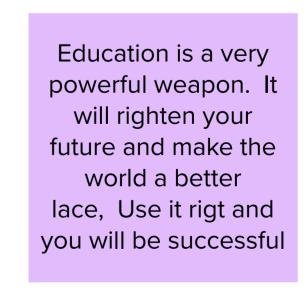
What do they SEE?

What do they see in the marketplace? What do they see in their immediate environment? What do they see others saying and doing? What are they watching and reading?

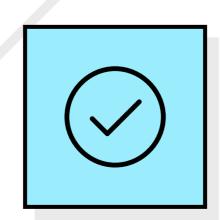


What do they SAY?

What have we heard them say? What can we magine them saying?



The student goal achieve the best and imagine te dream life saying



What do they DO?

What behavior have we observed? What can we imagine them doing?

