

# DHINESH KUMAR.D

## SENIOR SOFTWARE TESTER & QA

### Contact Information:

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### PERSONAL SUMMARY

Quality-driven QA Professional with 4+ years of expertise in the end-to-end testing lifecycle for web and mobile platforms. Proficient in leveraging Azure DevOps, JMeter, and Postman to execute rigorous Manual, Automation and Performance testing. Adept at identifying critical flaws, conducting root cause analysis, and delivering high-value test documentation. passionate about fostering team growth through mentorship and implementing best practices to enhance software delivery and user satisfaction.

### WORK EXPERIENCE

#### **REGENT INFO SOLUTION: [SOFTWARE TESTER]**

Responsibilities include identifying defects and issues in software before they reach the end user. This involves creating test plans, designing test cases, executing tests, and reporting defects. Additionally, testers collaborate closely with developers and stakeholders to understand requirements, identify root causes of defects, and ensure high-quality software delivery - **(January 2022 to November 2022)**

#### **SPARK IT TECH: [SOFTWARE TESTER]**

Detail-oriented Software Tester dedicated to ensuring the delivery of high-quality software through rigorous defect identification and resolution. Proven expertise in the end-to-end testing lifecycle, including the creation of comprehensive test plans, design of test cases, and execution of functional tests. adept at collaborating with cross-functional teams and stakeholders to analyze requirements, isolate root causes, and mitigate risks before production release. - **(November 2022 to December 2024)**

#### **HALCYEN INFO TECKH [SENIER SOFTWARE TESTER]**

Results-driven Senior Software QA Analyst with one years of experience leading testing lifecycles for enterprise-scale applications. Expert in defining comprehensive test strategies, identifying architectural risks, and ensuring zero-defect releases. Proven track record of mentoring QA teams, driving root cause analysis, and collaborating with stakeholders to bridge the gap between business requirements and technical implementation. - **(January 2025 to Current)**

### PROJECT DOMAINS:

#### **Business Operations**

- Supplier chain management
- Vendor Portal
- Back Office
- Smart Document
- Business intelligence Report.

#### **HR & Admin:**

- HRDMS,
- Payroll,
- Visitor Management System,

#### **Office Internal:**

- Task Management
- Meeting Management.

#### **Retail & Ops:**

- Inventory Management,
- Online Ordering Portals,
- Billing

#### **Finance:**

- Accounts Management
- BI Reporting.

#### **Web Portals:**

- Job Boards
- Matrimony Services.

### WORKING SKILLS&TECHNICAL SKILLS

- Manual testing,
- Automation Testing
- Performance testing,
- Load testing,
- Test case preparation,
- API testing,
- ELMAH monitoring,
- Bug tracking,
- Data handling,
- SQL query handling,
- Root cause finding.

## **RESPONSIBILITIES**

- Analyzed and reviewed user requirement documents to create comprehensive Test Plans and testing strategies for both Web and Mobile applications.
  - Conducted System Testing, Regression Testing, and Functional Testing to ensure the functionality and reliability of applications across different platforms.
  - Monitored and analyzed application errors using ELMAH (Error Logging Modules and Handlers) to identify, track, and resolve critical issues, ensuring improved application stability.
  - Collaborated with developers, database teams, and stakeholders to validate defects, assess severity, and identify effective workarounds and resolutions.
  - Executed API Testing to validate end-to-end data flow and service functionality between client and server.
  - Wrote and executed SQL queries for back-end data validation and performed database integrity checks to ensure accurate data storage.
  - Performed Performance and Load Testing using tools like JMeter and LoadRunner to evaluate system scalability and responsiveness under various traffic conditions.
  - Prepared test data and executed detailed test cases, analyzing results to identify issues and ensure strict compliance with business requirements.
  - Conducted User Acceptance Testing (UAT) in collaboration with end-users to validate that the system met all business needs prior to release.
  - Managed the defect lifecycle using bug tracking and reporting tools (e.g., Test Director), ensuring effective issue tracking and resolution.
  - Interacted with cross-functional teams to address technical challenges and ensure smooth, on-time software delivery.
  - Optional (Technical Support): Provided installation and support for Windows OS, Microsoft Office, and Microsoft SQL Server (2008–2014).
  - Adapted quickly to new technologies and testing tools to continuously enhance testing efficiency and product quality.
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## **KEY SKILLS**

- Testing Expertise: Functional Testing, Regression Testing, System Testing, Performance Testing, Load Testing, API Testing, UAT Testing.
- Tools and Technologies: JMeter, LoadRunner, Test Director, SQL, Microsoft SQL Server, Windows OS.
- Core Competencies: Test Planning, Defect Management, Test Data Preparation, Back-End Validation, Stakeholder Collaboration.
- Methodologies: Proficient in SDLC, STLC, and QA processes.