ABDUL FARIDA FRANCISCA

SOFTWARE DEVELOPER / *UI/UX DESIGNER / PRODUCT DESIGNER*

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PROFESSIONAL PROFILE

Experienced and versatile Android and Web Developer with over 7 years of hands-on expertise in designing, developing, and delivering mobile and web applications. Proficient in front-end development with strong skills in UI/UX design, API integration, and project management. Passionate about creating seamless and innovative user experiences. Currently offering freelance services and also working as a Product Designer and Front-End Developer. Skilled in providing exceptional customer support and resolving technical issues efficiently, ensuring high client satisfaction.

SKILLS

- Programming Languages: Java, Kotlin, JavaScript, HTML, CSS, TypeScript, Swift
- Frameworks & Libraries: Vue.js, Angular, React, Material UI, Tailwind CSS
- Mobile Development: Android (Java, Kotlin), Flutter
- Web Development: Node.js, RESTful API
- UI/UX Design Tools: Figma, Adobe XD, Sketch, Blender, Canva
- Version Control: Git, GitHub, GitLab, Jira, Bucket
- Databases: MySQL, MongoDB, Firebase
- Customer Support Tools: Zendesk, Freshdesk, Intercom, Salesforce CRM, Zoho, Skype
- Customer Care Skills: Active Listening, Conflict Resolution, Multitasking, Empathy, Clear Communication, Issue Escalation, and Troubleshooting
- Other Skills: Agile Methodologies, API Integration, Cross-Functional Collaboration, Problem-Solving, Content Writing, Content Creation

WORK EXPERIENCE

Product Designer| Suburban Fiber Company Limited, Abuja   2023 ------- Present

- Lead the design and development of UI/UX interfaces for web and mobile applications, collaborating with stakeholders to create responsive and user-concentric designs.
- Utilize Figma to produce wire-frames, mock-ups, and prototypes, ensuring seamless integration with development processes.
- Work on in-house and external projects, delivering customized solutions tailored to specific business requirements.

Front- End Developer| Suburban Fiber Company Limited, Abuja   2023 ----- Present

· Spearhead front-end development for various web applications using Vue.js, Angular, Material UI, and Tailwind CSS.

· Collaborate with back-end developers to ensure smooth integration of APIs and dynamic data rendering.

· Ensure the highest level of usability and performance by implementing responsive designs and optimizing website speed and SEO.

Full Stack Developer| ByteWorks Technology Limited Solutions,Abuja   2022 - 2023

· Developed, created, and produced website applications, integrating various third-party services to improve functionality.

· Worked in a collaborative Agile environment to deliver end-to-end solutions from front-end UI to back-end integration.

· Supported clients in identifying their technology needs and tailoring solutions to meet business goals.

Junior Software Developer |Coral Pay Technology Limited,Lagos   2019 - 2020

· Focused on the development and integration of APIs, enhancing the functionality of existing systems and facilitating new features.

· Participated in debugging, troubleshooting, and optimizing code to improve overall performance.

· Assisted senior developers in coding, testing, and implementing software solutions for various clients.

Customer Care Representative/Swift Tutor | NIIT ,Abuja   2017 - 2018

· Delivered excellent customer service by ensuring client satisfaction with company products and services.

· Taught foundational computer skills, including MS-Word, Excel, PowerPoint, and internet usage to junior-level students.

· Provided tech support and troubleshooting assistance to students and staff.

EDUCATION

IGBINEDION UNIVERSITY OKADA | Edo State, Nigeria   2015 - 2019

Bachelor of Science in Computer Science/IT , First Class Honors

IGBINEDION UNIVERSITY OKADA | Edo State, Nigeria   2020 - 2021

Master of Science in Artificial Intelligence , Distinction

ACHIEVEMENTS/AWARDS

DEAN'S HONOR | 2019
  Best Graduating Student in College of Natural and Applied Science

VICE-CHANCELLOR'S HONOR | 2019
  Best Graduating Student in College of Natural and Applied Science

IDEA KONSULT'S PRIZE | 2019
  Best Graduating Student in Computer Science and Information Technology

DEAN'S PRIZE | 2018
  Best Student in College of Natural and Applied Science

PROFESSIONAL CERTIFICATION

Certification in Entrepreneurship and Management Skills   2022

Huawei Certification in Routing and Switching   2019