

◆ Step 1: Check If Online FIR is Available in Your State

Not all states allow **full FIR registration online**—some allow **only e-complaints** for preliminary investigation. Check your state's police website:

- ◆ **Delhi Police** – <https://delhipolice.gov.in>
- ◆ **Maharashtra Police** – <https://mahapolice.gov.in>
- ◆ **Uttar Pradesh Police** – <https://uppolice.gov.in>
- ◆ **West Bengal Police** – <https://wbpolice.gov.in>

If your state is not listed, visit your state police's official website and check for **"Online Complaint"** or **"E-FIR"** sections.

◆ Step 2: Visit the Official Police Website

1. **Go to your state's police website.**
 2. Look for options like:
 - ☐ **"Lodge an FIR" / "Register Complaint"**
 - ☐ **"E-FIR"** (if available)
 - ☐ **"Women's Complaint"**
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◆ Step 3: Register Yourself (If Required)

Many state portals require you to **create an account** before filing an FIR. You will need:

- ✓ **Name**
- ✓ **Mobile Number (OTP Verification)**
- ✓ **Email ID**
- ✓ **Address**

👉 If you don't want to register, some states allow **guest complaints** without login.

◆ Step 4: Fill in the FIR Details

After logging in, you will need to enter:

- 1☒ **Complainant Details:** Your name, phone number, address, Aadhaar (optional).
- 2☒ **Date, Time & Location of the Incident.**
- 3☒ **Nature of Complaint:** Select from options like Domestic Violence, Harassment, Dowry, Cybercrime, etc.

4☑ **Detailed Description:** Write a clear and detailed complaint.

5☑ **Upload Supporting Documents (if available):**

- Screenshots (for cyber harassment, WhatsApp threats, etc.)
- Medical reports (in case of physical assault)
- Photos/Videos

6☑ **Mention If It's an Urgent Matter** (for faster processing).

◆ Step 5: Submit the Complaint

1. Click on **Submit**.
 2. You will get a **Complaint Reference Number** or **FIR Number** (if accepted as FIR).
 3. **Download or take a screenshot** of the confirmation for tracking purposes.
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◆ Step 6: Follow Up on Your FIR

- ✓ Track your FIR status using the **Reference Number** on the same portal.
 - ✓ You can also visit the nearest **police station** with your complaint ID for updates.
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◆ Special Online FIR Services for Women

- ◆ **National Cyber Crime Reporting Portal** (For Cyber Harassment, Cyberstalking, Online Abuse, etc.)

👉 <https://www.cybercrime.gov.in>

National Commission for Women (NCW) Complaint Portal

👉 <https://ncw.nic.in>

- ◆ **Helpline Numbers for Women:**

- ✓ **181** – Women Helpline (All India)
 - ✓ **1091** – Women's Police Helpline
 - ✓ **1930** – Cyber Crime Helpline
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◆ What If Online FIR is Not Accepted?



If your FIR is not accepted online, take these actions:

1. **Visit the nearest police station** and file an **offline FIR**.
 2. **Call 1091 / 181** (women's helpline) and ask for assistance.
 3. **Email your complaint to the Superintendent of Police (SP)** in your district.
 4. **Tweet to the State Police's Official Twitter Handle** (many state police departments are active on social media).
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◆ Key Legal Rights for Women

- ✓ **A woman can file an FIR at any police station**, even outside the crime jurisdiction.
- ✓ **Women have the right to file an FIR at their home if needed** (for serious cases like sexual violence).
- ✓ **The police cannot refuse to file an FIR** – it is illegal under **Section 154 CrPC**.
- ✓ **Women can file complaints anonymously in cases like domestic violence and harassment.**