Client Feedback Form

Thank you for partnering with us. Your feedback helps us improve our process, quality, and overall experience.

sales@bdcode.in Switch account

✉️ Not shared

Please share your LinkedIn profile link, this helps us stay connected and may allow us to tag you in case studies or testimonials.

Your answer

1. How satisfied were you with the initial kickoff process and our ability to understand your project goals from the start?

	1	2	3	4	5	6	7	8	9	10	
Not at all	○	○	○	○	○	○	○	○	○	○	Extremely satisfied

2. How would you rate the clarity, frequency, and responsiveness of our communication throughout the project?

	1	2	3	4	5	6	7	8	9	10	
Poor	○	○	○	○	○	○	○	○	○	○	Excellent

3. How satisfied were you with our project planning, timelines, and overall process management?

	1	2	3	4	5	6	7	8	9	10	
Not at all	○	○	○	○	○	○	○	○	○	○	Extremely satisfied

4. How happy are you with the visual aesthetics, branding, and user experience (UX) of the final product?

	1	2	3	4	5	6	7	8	9	10	
Unhappy	○	○	○	○	○	○	○	○	○	○	Thrilled

5. How would you rate the performance, speed, and technical robustness of the solution we built?

	1	2	3	4	5	6	7	8	9	10	
Poor quality	○	○	○	○	○	○	○	○	○	○	Superior quality

6. How smooth was the final testing phase and the actual launch of the project?

	1	2	3	4	5	6	7	8	9	10	
Very rocky	○	○	○	○	○	○	○	○	○	○	Flawless

7. How satisfied were you with the training, documentation, handover, and post-delivery support?

	1	2	3	4	5	6	7	8	9	10	
Not at all	○	○	○	○	○	○	○	○	○	○	Extremely satisfied

8. Overall, how satisfied are you with the project delivery and outcome?

	1	2	3	4	5	6	7	8	9	10	
Not at all	○	○	○	○	○	○	○	○	○	○	Extremely satisfied

9. May we use your feedback as a testimonial or case study on our website?

☐ Yes

☐ No

10. Is there anything else you'd like to share, or one specific thing we could have done better?

Your answer

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