APPENDIX A

CLIENT CONVERSATION SUMMARY (24/04/18)

In my meeting with my client we discussed the current problem of obtaining student feedback in the school. The current system requires the student body to contact "Student Delegates" (year group student representatives) with suggestions and feedback. These "Student Delegates" then discuss the suggestions in their weekly meeting. However, my client detailed how this can be "an inefficient process which can be influenced by human bias" as the delegates can choose which issues to report and which to ignore. Hence, he detailed the need for a "transparent platform which can provide direct student feedback to the Student Delegate team". We decided that it would be best to list down 5 areas of the student life which the solution will include. My client asked me to include "canteen, subjects, ECAs, study periods, and teachers". I clarified with my client that currently the application will be very small scale, perhaps only for the year 12 students for now. He confirmed that it would be "suitable for allowing only a limited number of students to use the application at first" but he hopes to scale up the project with time to allow more students to use the application, to which I agreed.

Words: 198

ADVISOR CONVERSATION SUMMARY (25/04/18)



Mark as read

To: Dhruv Mittal

Hi Dhruv,

This email is regarding our meeting on the 25th March 2018 regarding your computer science internal assessment. As you told me, your user wanted a solution which provides a transparent platform for the student body to give direct feedback on various aspects of their student life. I know you mentioned making a mobile Java application as that is something your user wanted you to make- I think this is a great project that you could definitely code in about 2 months. For the application, I recommend you to use "Android Studio", which is a great IDE to develop apps. Creating a Java application can be complicated but you must make sure that your application is tailored to your user's needs. You also mentioned that you wanted to focus on the following 5 aspects of student life:

- 1. Canteen
- 2. Subjects
- 3. ECAs
- 4. Study periods
- 5. Teachers

I think it might be best for you to start planning and designing the basics of your user interface. I recommended having 5 options on a menu page which would link to each of the corresponding aspect above.

Overall, I think this is a great project which will make a meaningful impact in the school. I wish you the best with this project and hope to hear from you soon. As you have been doing, please continue to keep me in the loop.

Kind Regards,

Mun Yee Chong Teacher of Computing

Above is a screenshot of an email my advisor sent me in which she very kindly summarized our meeting.