

(WE)-[:LOVE]->(GRAPHS{name:"Neo4j"})



Soham Dhodapkar Field Engineer Neo4j soham.dhodapkar@neo4j.com

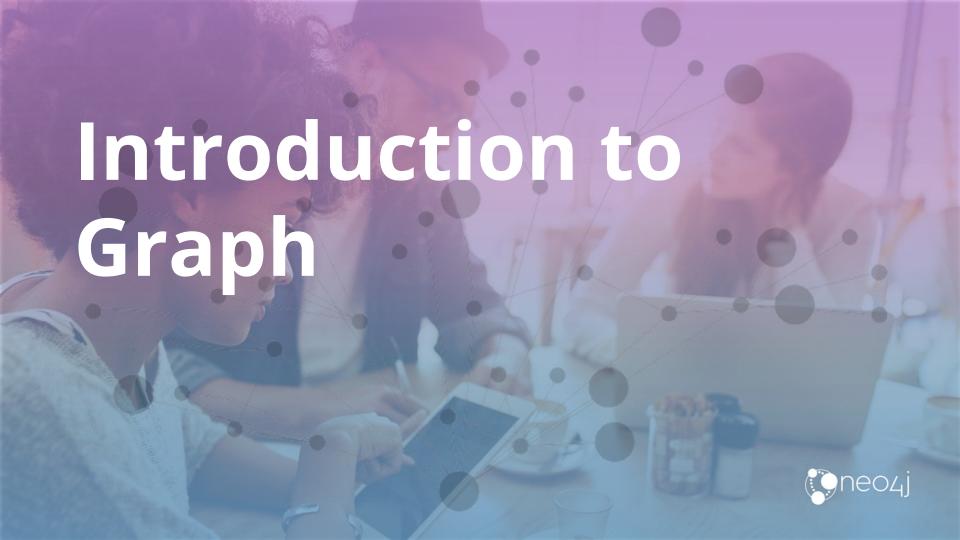


Stuart Laurie
Senior Field Engineer
Neo4j
stuart.laurie@neo4j.com



Mark Quinsland Senior Field Engineer Neo4j mark.quinsland@neo4j.com



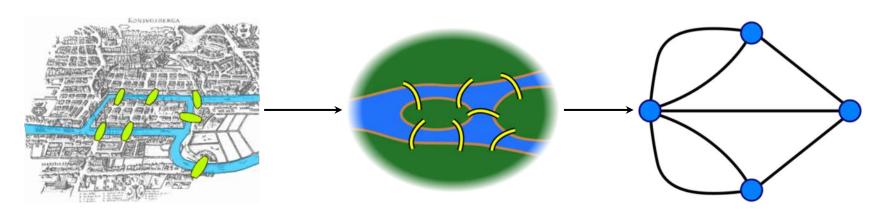


What is a graph?



A graph is...

...a set of discrete objects, each of which has some set of relationships with the other objects

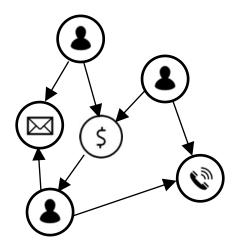


Seven Bridges of Konigsberg problem. Leonhard Euler, 1735



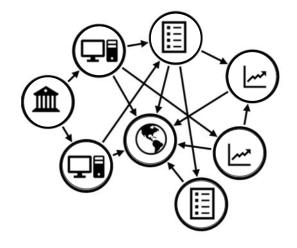
The Rise of Connections in Financial Services

Data connections are increasing as rapidly as data volumes



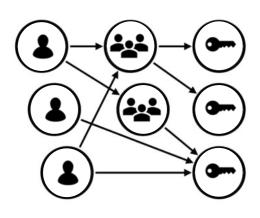
Networks of People/Payments

E.g. AML, Fraud Detection, Compliance Management, Customer 360



Network of Assets

E.g. Risk Management, Compliance Management, Business Insights, What-If Planning, Impact Analysis



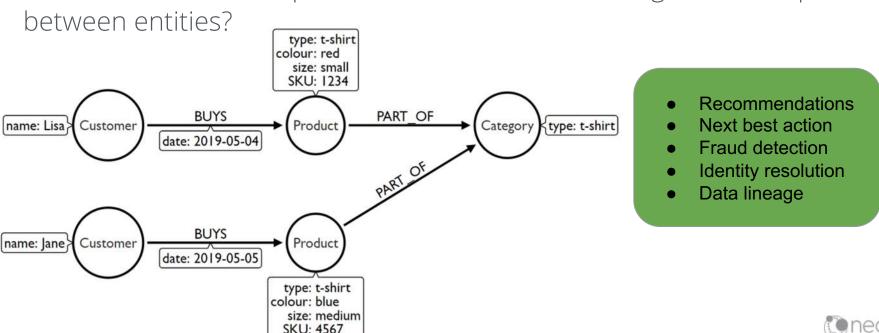
Network of Entitlements

E.g. Entitlement & Identity Management, Data Privacy & Breach Detection

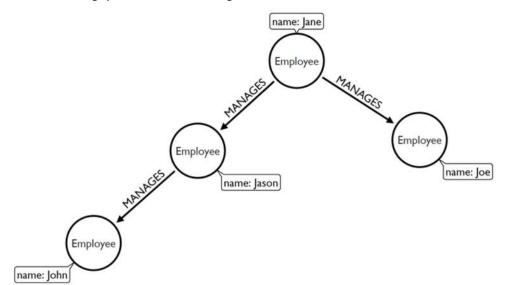
Scenarios for identifying graph-shaped problems



Scenario 1: Does our problem involve understanding relationships



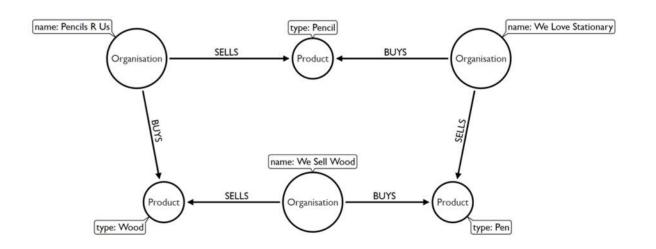
Scenario 2: Does the problem involve a lot of self-referencing to the same type of entity?



- Organisational hierarchies
- Social influencers
- Friends of friends
- Churn detection



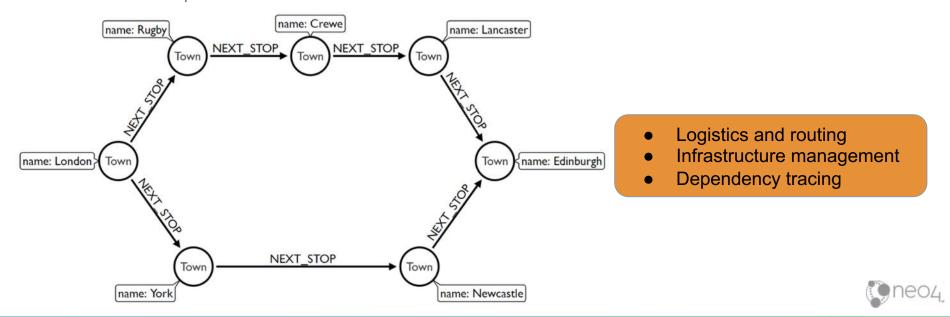
Scenario 3: Does the problem explore relationships of varying or unknown depth?



- Supply chain visibility
- Bill of Materials
- Network management



Scenario 4: Does our problem involve discovering lots of different routes or paths?

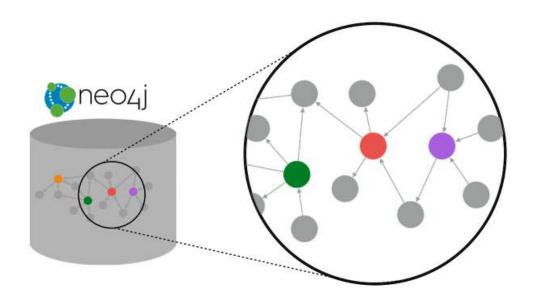


Neo4j – Graph Platform



Neo4j Database: Index-free adjacency

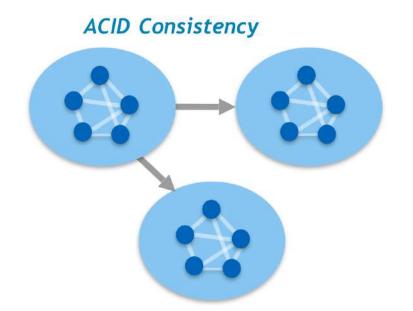
Nodes and relationships are stored on disk as a graph for fast navigational access using pointers.

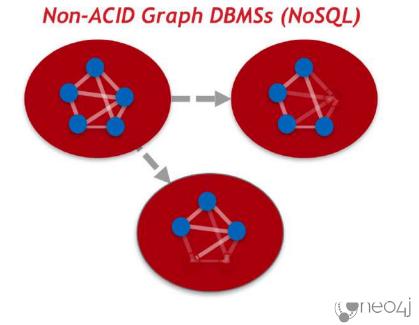




Neo4j Database: ACID

Transactional consistency - all updates either succeed or fail.





Native Graph Technology

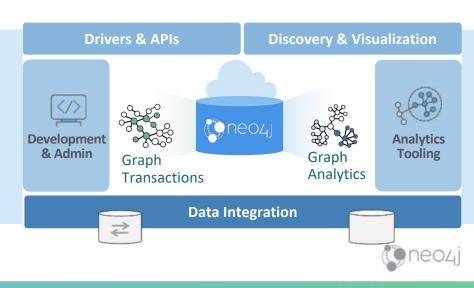
Neo4j is an enterprise-grade native graph database and tools

- Store, reveal and query data relationships
- Traverse and analyze highly connected data in real-time
- Add context and connect data to support emerging Al applications

Neo4j Differentiators:

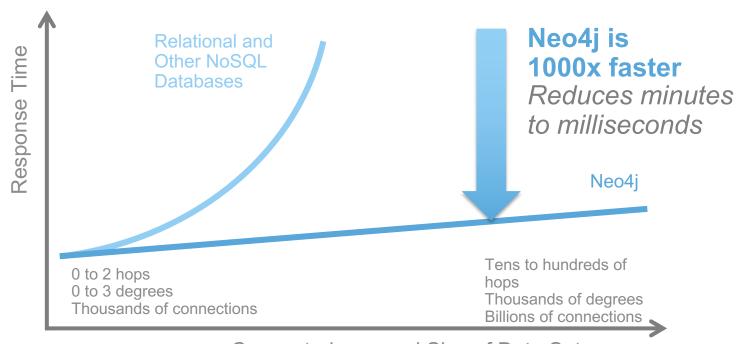
- Performance
- Visualization
- ACID Transactions
- Schema-free Agility

- Graph Data Science
- Global Scale
- Developer Productivity
- Deploy Anywhere



Real-Time Query Performance

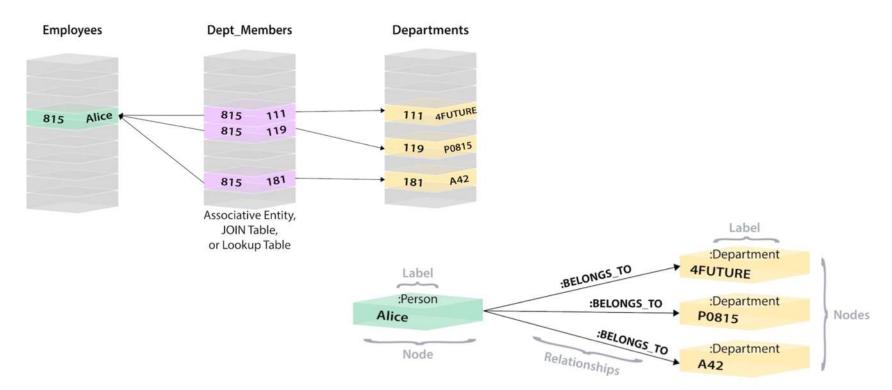
Neo4j Versus Relational and Other NoSQL Databases







Relational to Graph





Real Time Performance



Handling Large Graph Work Loads for Enterprises

Real-time promotion recommendations



- Record "Cyber Monday" sales
- About 35M daily transactions
- Each transaction is 3-22 hops
- · Queries executed in 4ms or less
- Replaced IBM Websphere commerce



Marriott's Real-time Pricing Engine



- 300M pricing operations per day
- 10x transaction throughput on half the hardware compared to Oracle
- Replaced Oracle database



Handling Package Routing in Real-Time



- Large postal service with over 500k employees
- Neo4j routes 7M+ packages daily at peak, with peaks of 5,000+ routing operations per second.



Pros use Neo4j for Cyber-security



"Defenders think in lists.
Attackers think in graphs. As long as this is true, attackers win."

 John Lambert, General Manager, Microsoft Threat Intelligence Center



Productivity Gains with Cypher

The query asks: "Find all direct reports and how many people they manage, up to three levels down"

Example HR Query in SQL

(SELECT T.directReportees AS directReportees, sum(T.count) AS count SELECT manager.pid AS directReportees, 0 AS count FROM person_reportee manager WHERE manager.pid = (SELECT id FROM person WHERE name = "fName |Name") SELECT manager.pid AS directReportees, count(manager.directly_manages) AS count FROM person reportee manager WHERE manager.pid = (SELECT id FROM person WHERE name = "fName IName") **GROUP BY directReportees** SELECT manager.pid AS directReportees, count(reportee.directly_manages) AS count FROM person reportee manager JOIN person_reportee reportee ON manager directly manages = reportee.pid WHERE manager pid = (SELECT id FROM person WHERE name = "fName IName") GROUP BY directReportees SELECT manager.pid AS directReportees, count(L2Reportees.directly_manages) AS count FROM person reportee manager JOIN person reportee L1Reportees ON manager.directly manages = L1Reportees.pid JOIN person_reportee L2Reportees ON L1Reportees.directly manages = L2Reportees.pid WHERE manager, pid = (SELECT id FROM person WHERE name = "fName IName") **GROUP BY directReportees**) AS T GROUP BY directReportees) UNION (SELECT T.directReportees AS directReportees, sum(T.count) AS count FROM (SELECT manager.directly manages AS directReportees, 0 AS count FROM person reportee manager WHERE manager.pid = (SELECT id FROM person WHERE name = "fName IName") SELECT reportee.pid AS directReportees, count(reportee.directly_manages) AS count FROM person reportee manager JOIN person_reportee reportee ON manager directly manages = reportee.pid WHERE manager.pid = (SELECT id FROM person WHERE name = "fName (Name") **GROUP BY directReportees** UNION

SELECT depth1Reportees.pid AS directReportees, count(depth2Reportees.directly_manages) A5 count FROM person reportee manager JOIN person_reportee L1Reportees ON manager.directly_manages = L1Reportees.pid JOIN person reportee L2Reportees ON L1Reportees.directly_manages = L2Reportees.pid WHERE manager.pid = (SELECT id FROM person WHERE name = "fName IName") **GROUP BY directReportees**) AST GROUP BY directReportees) (SELECT T.directReportees AS directReportees, sum(T.count) AS count SELECT reportee.directly_manages AS directReportees, 0 AS count FROM person, reportee manager JOIN person_reportee reportee ON manager.directly manages = reportee.pid WHERE manager.pld = (SELECT id FROM person WHERE name = "fName IName") GROUP BY directReportees UNION SELECT L2Reportees.pid AS directReportees, count(L2Reportees.directly_manages) AS count FROM person reportee manager JOIN person reportee L1Reportees ON manager.directly_manages = L1Reportees.pid JOIN person reportee L2Reportees ON L1Reportees directly manages = L2Reportees pid WHERE manager.pld = (SELECT id FROM person WHERE name = "fName IName") GROUP BY directReportees) AST GROUP BY directReportees) (SELECT L2Reportees.directly_manages AS directReportees, 0 AS count FROM person reportee manager JOIN person reportee L1Reportees ON manager.directly manages = L1Reportees.pid JOIN person reportee L2Reportees ON L1Reportees.directly manages = L2Reportees.pid WHERE manager.pid = (SELECT id FROM person WHERE name = "fName IName")

The Same Query using Cypher

```
MATCH (boss)-[:MANAGES*0..3]->(sub),
    (sub)-[:MANAGES*1..3]->(report)
WHERE boss.name = "John Doe"
RETURN <u>sub.name</u> AS Subordinate,
    count(report) AS Total
```

Project Impact

Less time writing queries

- More time understanding the answers
- · Leaving time to ask the next question

Less time debugging queries:

- More time writing the next piece of code
- Improved quality of overall code base

Code that's easier to read:

- Faster ramp-up for new project members
- Improved maintainability & troubleshooting

Graph Data Science

Improving Analytics, ML & Al Across Industries

AstraZeneca Patient Journeys



Meredith Marketing to the Anonymous



Fraud Detection & Asset Recovery



- Early intervention project with 3 yrs of visits, tests & diagnosis with 10's of Bn of records
- Finding similarities in patient journeys
- Graph algorithms for identifying communities & best intervention points

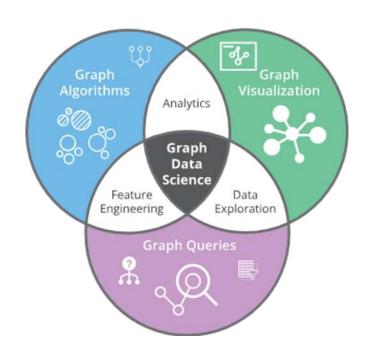
- Mostly anonymous users across devices and sites with ever changing cookies
- 4.4 TB: +14 Bn nodes +20Bn relationships
- +160 Mn rich, unique profiles created
- 612% Increase in visits per profile
- ESSENCE SAMARDS 11he Best Gear for Every Workout LANGE SAMARDS 11he Best

- Majority of credit card fraud went undetected
- Millions of account with billions of transactions
- Graph analytics with queries & algorithms help find \$10's of millions of fraud in 1st year





What is *Graph* data science?



Graph Data Science is a sciencedriven approach to gain knowledge from the relationships and structures in data, typically to power predictions.

Data scientists use relationships to answer questions.



Knowledge Graph Queries e.g. Detecting Financial Fraud

Improving existing pipelines to identify fraud via heuristics



Deceptively Simple Queries

How many flagged accounts are in the applicant's network **4+ hops out**?

How many login / account variables in common?

Add these metrics to your approval process

Difficult for RDBMS systems over 3 hops



So, When Do I Need Graph Algorithms?

Query (e.g. Cypher/Python)

Real-time, local decisioning and pattern matching

Graph Algorithms

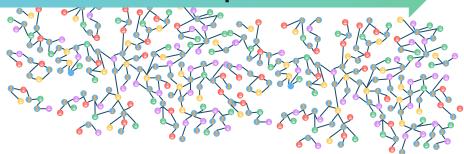
Global analysis and iterations

Local Patterns



You know what you're looking for and making a decision

Global Computation



You're learning the overall structure of a network, updating data, and predicting



The Neo4j Graph Data Science Library





Pathfinding & Search

- · Deep path analytics
- · Optimal routing



Community Detection

- · Detects group clustering
- · Partition options



Similarity

- Evaluates how alike nodes are
- Construct graphs from data



Centrality / Importance

- · Identifies node importance
- · Influencer & Risk Identification



Link Prediction

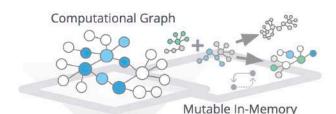
- Estimates likelihood of
- · Estimate missing information



Graph Embeddings

- Learn your graph topology
- Use for dimensionality reduction

50+ Robust Algorithms
Flexible Analytics Workspace



Workspace



Native Graph Store

Graph Algorithms

e.g. Detecting Financial Fraud

Graph algorithms enable reasoning about **network structure**

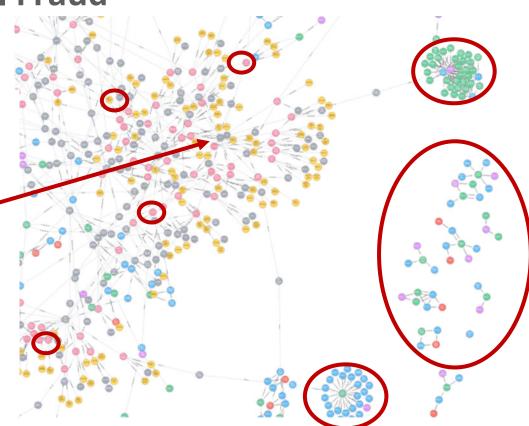
Connected components

identify disjointed group sharing identifiers

PageRank to measure influence and transaction volumes

Louvain to identify communities that frequently interact

Jaccard to measure account similarity



Graph Visualization

Neo4j Bloom's Intuitive User Interface

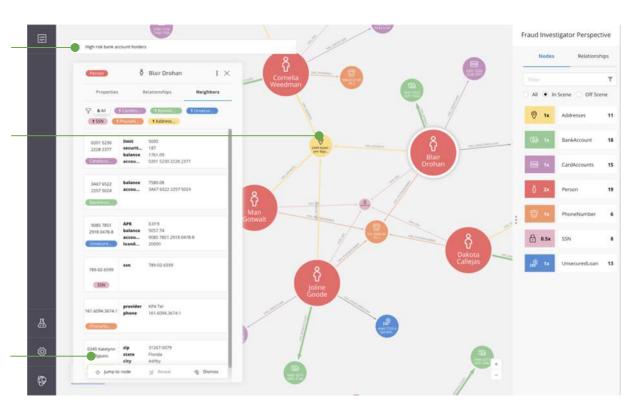
Search with type-ahead suggestions

Flexible Color, Size and Icon schemes

Visualize, Explore and Discover

Pan, Zoom and Select

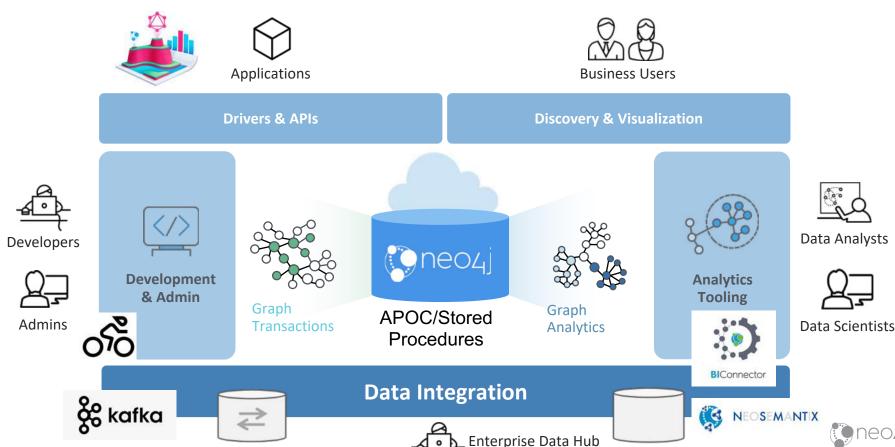
Property Browser and editor







Native Graph Technology for Applications & Analytics



Neo4j Drivers

Languages

 Java, JavaScript, .NET, Python, Go, R, Ruby, PHP, Erlang, Perl

Driver modes

- Simple
- Asynchronous
- Reactive (back-pressure and flow control)

Transaction routing

 Route request to appropriate server based on server load and if read or write operation



Uses

- Cypher based graph queries
- Coding Environments
 - Juypter, Colab, RSuite
- Engine API custom procedures, functions
 - Traversals, injections, etc.
- Extension to Graph Data
 Science Library (e.g. Pregel)



Neo4j BI Connector



The most popular BI tools can now talk live to the world's most popular graph database

- Best live, seamless integration of graph data with your favorite BI tools
 - Familiar UI for end users
 - No development effort for IT
- Democratizes access to Neo4j data
- Free to adopt by BI teams of Enterprise Edition customers

