

# **Experience**

## **Cofounder and CTO @ Cygnus Association Management**

**(Atlanta — Aug 2014 - Present)**

Founded an HOA (Homeowners' Association) management company to manage HOAs in Atlanta. Responsible for finding, implementing, and maintaining the organizations technological solutions, including but not limited to paperless post, email system, productivity software, company web presence, and payment services. Collaborate with other cofounders regarding all aspects of the company. Customer support as needed. Work 100% remotely.

## **Senior Consultant @ Navigant**

**(Atlanta — Sep 2006 - Apr 2013)**

Completed re-underwrites of over 750 residential home loans for one of the five largest US banks. Managed and reviewed team members' work product. Developed a Java program to automate the retrieval of documents, transaction logs, and customer service logs from the client website cutting per-loan prep time by an order of a magnitude. Performed a wide array of construction management analyses for projects in infrastructure, state-owned international oil companies, and multi-unit housing. Promoted in 2007 and 2010.

## **Volunteer Teacher @ Rütli Schule**

**(Berlin — Jan 2014 - Present)**

Lead an optional English class for students in the 11th, 12th, and 13th class at the Rütli Schule in Neukölln. Teach the students how to use technology to help them learn English with sites such as Quizlet, Duolingo, and Free Rice. Foster a welcoming atmosphere to encourage the students to overcome their fears of conversating in English with native speakers.

## **Self-Employed @ Private Tutor**

**(Berlin — Jun 2013 - Present)**

Develop a personalized curriculum to ensure students excel at the GMAT, while minimizing the stress associated with taking such an important entrance exam.

### **Lebensmittelhelfer @ Prinessinnengarten**

**(Berlin — Jul 2014 - Oct 2014)**

Worked in a multicultural, multilingual kitchen at a popular community garden in Berlin. In addition to cooking, my responsibilities included a significant amount of customer service duties in multiple languages with customers from all over the world.

### **Creator @ Joomla! Google Maps Plugin**

**(Atlanta — Jun 2005 - Sep 2006)**

Developed and supported the first Google Maps API plugin for the popular CMS, Joomla! 1.0, in the PHP programming language. Implemented a reverse geocoder prior to the inclusion of this feature in the official Google Maps API. Provided customer support to thousands of users from all over the world. Monetized the project with Google AdWords.

## **Education**

- Bachelors of Arts in Economics from Emory University in 2005

## **Languages**

- English (native)
- German (intermediate)
- French (basic)

## **Test Scores**

- GMAT

- Verbal: 45 (Percentile: 99)
- Quant: 49 (Percentile: 83)
- Overall: 760 (Percentile: 99)
- TestDAF
  - Leseverstehen: 3
  - Hörverstehen: 3
  - Schriftlicher Ausdruck: 3
  - Mündlicher Ausdruck: unter 3

## MOOCs

- A Beginner's Guide to Irrational Behavior from Duke University (Coursera)
- Competitive Strategy from Ludwig-Maximilians-Universität München (LMU) (Coursera)
- Advanced Competitive Strategy from Ludwig-Maximilians-Universität München (LMU) (Coursera)
- Introduction to Recommender Systems from University of Minnesota (Coursera)
- Introduction to Art: Concepts & Techniques from Penn State University (Coursera)
- Developing Innovative Ideas from University of Maryland (Coursera)
- Gamification from University of Pennsylvania (Coursera)
- The Global Business of Sports from University of Pennsylvania (Coursera)
- An Introduction to Marketing from University of Pennsylvania (Coursera)
- 3.01x: Age of Globalization from University of Texas Austin (edX)
- Making Sense of Data from Google (Google)
- The Future of Storytelling from Fachhochschule Potsdam (iversity)
- CHEM181x: Food for Thought from McGill University (edX)

## Github

- Username: dhpollack
- edX

- 1119 - Update README.md
- 1166 - make backup of previous server-vars.yml
- 1285 - added ansible task to add chris-lea ppas for current version nodejs
- 1286 - COMMON\_ENABLE\_BASIC\_AUTH to False in ansible/comment/defaults/main.yml

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