# Learners' Feedback Report of Abolombon Project

**Training Centre Address:** Katlapur(Nearby Iskon Mandir,Genda,Savar)Dhaka.

Feedback Assessment: Tailoring and Dress making

11<sup>th</sup> Batch and 12<sup>th</sup> Batch -2019

Assessment Date: 07th August, 2019



## Prepared by,

**Decent Work and Quality Assurance Component** 

## **BRAC Skills Development Programme**

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#### 1. Introduction

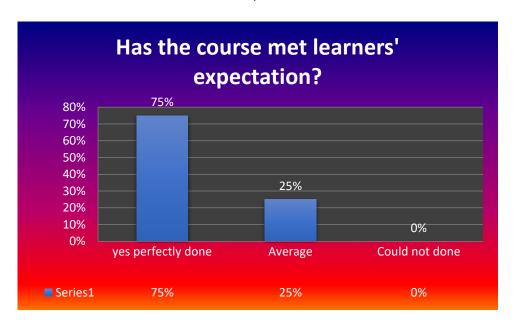
Welcome to the Learners feedback Report of Abolombon Savar Centre. This document provides an overview of learners' experiences. I particularly want to thank the Project Officer and the instructor for helping us to make this report a reality. We believe that this feedback report provides a real insight of our training course. This report looks at Tailoring and Dress making learners and provides some important feedback which is our main purposes. We set 20 questions for learners' feedback about our training course and making percentage their answer for graphical representation.

It is important that this student engagement and representation is based on feedback and we believe that this report will play a key role to improve the quality of training in future. From this report we have found two important points to improve our quality of training is Course duration needs to be increased and current course time should more extended.

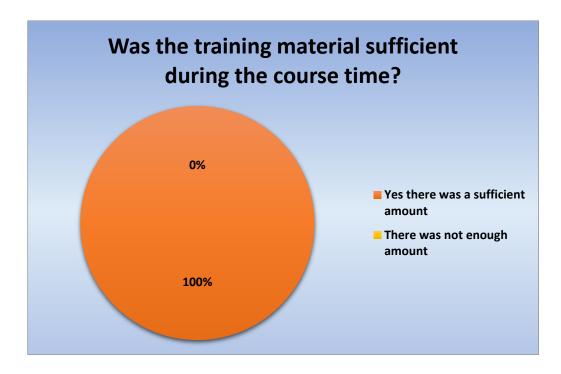
This feedback was taken from the learners of 11<sup>th</sup> and 12<sup>th</sup> batch from Ashulia. Their course started on 6<sup>th</sup> May 2019 and completed on 10<sup>th</sup> July 2019. Md. Anayet Ullah is the project officer during the training period. The total participant was twenty-two (22) for the 11th batch and was twenty-four(24)for the 12th batch. During the feedback session, only 24 learners out of 46 were present and participated in the session. Project Officer Md. Anayet Ullah suggested that if this assessment could be taken on the last class or not just before Eid-al-adha (the Islamic religious festival), then participant's presence can be ensured up to 100%.

## 2. Graphical Representation of Learners' Feedback

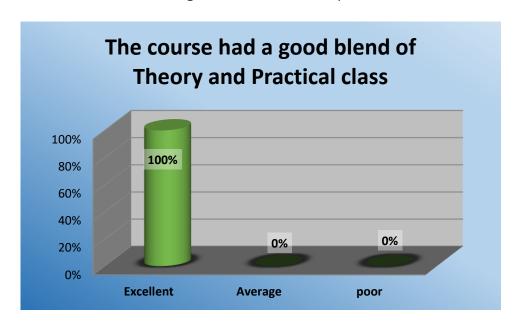
2.1. Has the course met learners' expectation?



2.2. Were the training materials sufficient during the course?



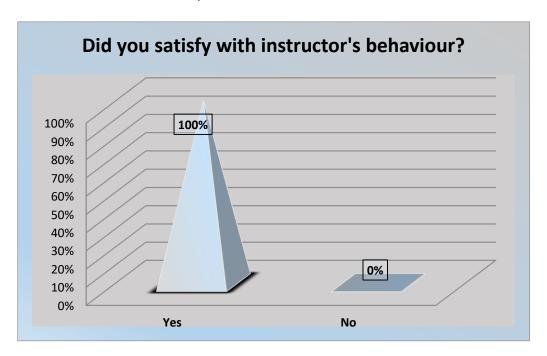
2.3. Did the course have a good blend of Theory and Practical classes?



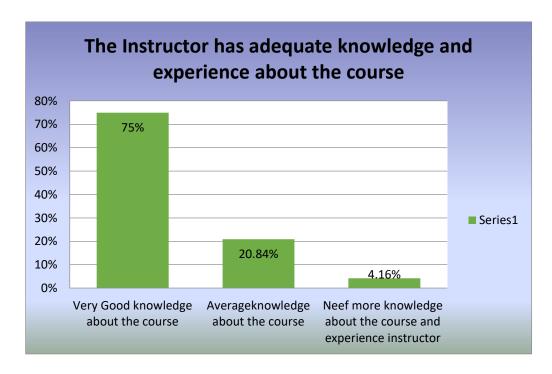
2.4. Did the learner get enough scope to practice during the course?



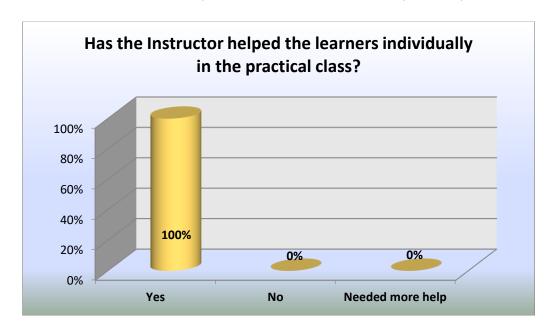
2.5. Did the learners satisfy with the instructor's behavior?



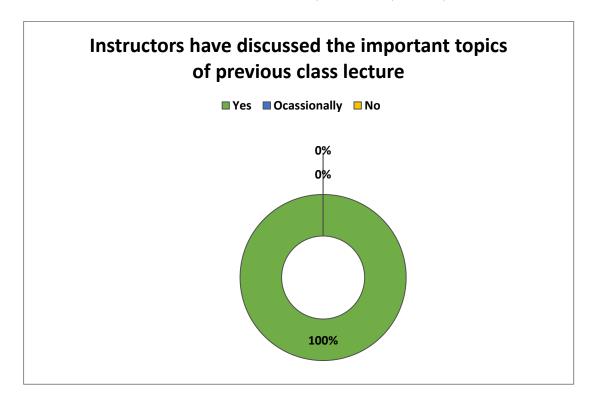
2.6. Did the Instructor has adequate knowledge and experience about the course?



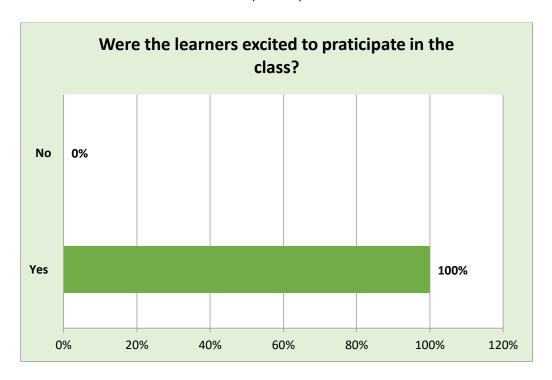
2.7. Had the Instructor helped the learners individually in the practical class?



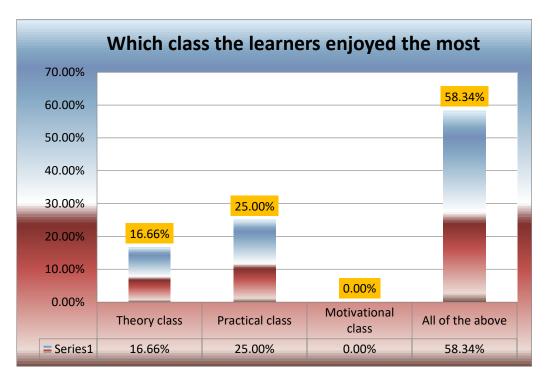
2.8. Did the instructor discussed the important topics of previous class lecture?



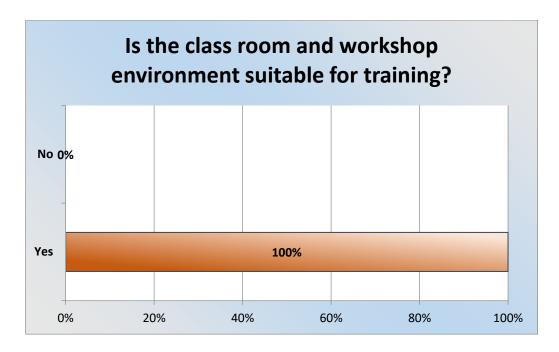
2.9. Were the learners excited to participate in the class?



2.10. Which class did the learners enjoy the most?



2.11. Was the environment of class room and workshop suitable for training?



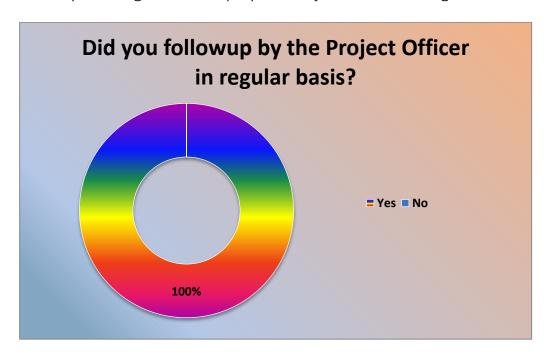
2.12. Were the occupational safety and health issues practiced in the training center on regular basis?



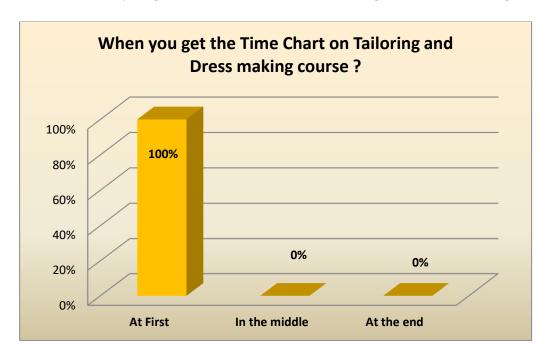
2.13. Were the learners satisfied on Project Officer's behavior?



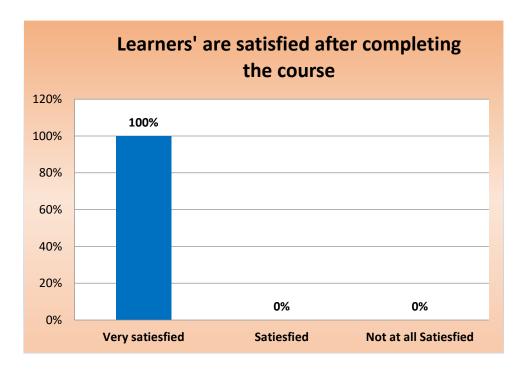
2.14. Did you being followed-up by the Project Officers in regular basis?



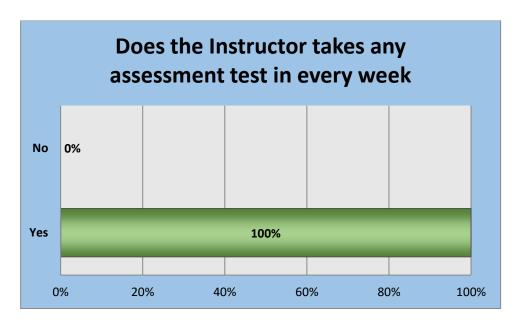
2.15. When did you get the Time Chart on Tailoring and Dressmaking course?



2.16. Were the learners satisfied after completing the course?



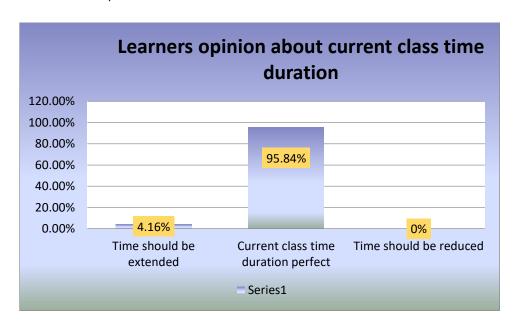
2.17. Did the Instructor take any assessment test in every week?



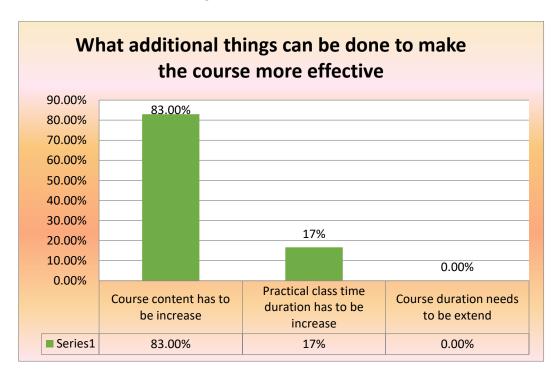
2.18. How would you like to earn money after completing the course on Swing Machine Operation?



2.19. Learners opinion about current class time duration?



2.20. What additional things can be done to make the course more effective?



### 3. Findings

Few sewing machines were found without cover at while those were not in use. The learners didn't found in using personal protective equipment (PPEs), as they were not working. In addition, few learners seemed to have difficulty in reading which might cause a barrier in measuring as well as understanding the class lesson. Water Filter does not look good inside. According to some learners, feedback Instructor needs more adequate knowledge about the course. In the part of the enjoyable class the data seems good, overall all the class they enjoyed which is satisfactory. In term of course content Eighty-three (83%) percentage learner claim, it needs to expand.

#### 4. Recommendation

The sewing machines should be covered when those aren't in use. Everyone should use proper PPEs (i.e. apron, mask, and safety shoe) in the workplace to protect themselves from any kind of risk. Few learners couldn't read which may cause the training inefficiently. So I recommend setting a selection criterion to have the learners who can read and write a little bit to make the training more efficient. Water filter needs clean which beneficial for health. I suggest part of feedback data about Instructor needs more experience required. In the matter of course content should be expansion.

#### Conclusion

Looking at the Course experience as a whole, the majority of learners (75%) said that the course met their expectation perfectly. All of the learners considered that the course had a good blend of Theory and Practical classes. The training room environment was very much suitable during the training session. The instructor followed and practiced occupational safety and health issues during practical classes, though few minor accidents happened sometime. A package (containing tailoring and dressmaking instruction book, sewing tape, hand needle, Sewing Scissors, threads, pencil, rubber and etcetera) was provided at the beginning of the course. Learners suggested a few more topics to add like Panjabi and Burkha. Furthermore, a first aid kit should be kept and maintained properly for handling emergency situations. All of the participants believed that they will establish their own business very soon which is very satisfactory.